EXHIBIT 10

PTO/SB/05 (03-01)

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UTILITY PATENT APPLICATION **TRANSMITTAL**

Attorney Docket No. ALC 3125

rst l	nventor	Denis Armand Proulx
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1. Fee Transmittal Form (e.g., PT (Submit an original and a duplicate for fee pr	rocessing)	7. [8 N	CD-ROM or CD-R in Computer Program ucleotide and/or Amino A	(Appendix)		
2. See 37 CFR 1.27.			f applicable, all necessar				
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6. ✓ Application Data Sheet. See 37 CFR 1.76			or its equivalent. Other:				
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Prior application information: Examin	ner:		Group Art Unit:				
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Effective 10/01/2003. Patent fees are subject to annual revision.

Applicant claims small entity status. See 37 CFR 1.27

TOTAL AMOUNT OF PAYMENT

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Complete if Known					
Application Number	New				
Filing Date	April 8, 2004				
First Named Inventor	Denis Armand Proulx				
Examiner Name	Unassigned				
Art Unit	Unassigned				
Attorney Docket No.	ALC 3125				

METHOD OF PAYMENT (check all that apply)	FEE CALCULATION (continued)					
Check Credit card Money Other None	3. AD					
Deposit Account:		Large Entity Small Entity				
Deposit 50.0579			Fee Code	Fee (\$)	Fee Description	Fee Paid
Account Number	1051	130	2051	65	Surcharge - late filing fee or oath	
Deposit Account Kramer & Amado, P.C.	1052	50	2052	25	Surcharge - late provisional filing fee or cover sheet	
Name	1053	130	1053	130	Non-English specification	
The Director is authorized to: (check all that apply) Charge fee(s) indicated below Credit any overpayments	1812 2	,520	1812 2	2,520	For filing a request for ex parte reexamination	
Charge any additional fee(s) or any underpayment of fee(s)	1804	920*	1804	920*	Requesting publication of SIR prior to Examiner action	
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FEE CALCULATION	1251	110	2251	55	Extension for reply within first month	
1. BASIC FILING FEE	1252	420	2252	210	Extension for reply within second month	
Large Entity Small Entity Fee Fee Fee Fee Fee Description Fee Paid	1253	950	2253		Extension for reply within third month	\vdash
Code (\$) Code (\$)	1254 1,		2254	740	Extension for reply within fourth month	\vdash
1001 770 2001 385 Utility filing fee 770	1255 2,		2255	.,	Extension for reply within fifth month	
1002 340 2002 170 Design filing fee	1401	330	2401		Notice of Appeal	
1003 530 2003 265 Plant filing fee	1402	330	2402		Filing a brief in support of an appeal	
1004 770 2004 385 Reissue filing fee	1403	290	2403		Request for oral hearing	\vdash
1005 160 2005 80 Provisional filing fee	1451 1,		1451		Petition to institute a public use proceeding	
SUBTOTAL (1) (\$) 770.00	1452	110	2452		Petition to revive - unavoidable	
2. EXTRA CLAIM FEES FOR UTILITY AND REISSUE	1453 1, 1501 1.	,	2453 2501		Petition to revive - unintentional	
Fee from Extra Claims below Fee Paid		,330 480	2501		Utility issue fee (or reissue) Design issue fee	
Total Claims 20 -20** = 0 X 18 = 0	1503	640	2503		Plant issue fee	
Independent 3 - 3** = 0 x 86 = 0	1460	130	1460	130	Petitions to the Commissioner	
Multiple Dependent	1807	50	1807	7 50	Processing fee under 37 CFR 1.17(q)	
Large Entity Small Entity	1806	180	1806	180	Submission of Information Disclosure Stmt	
Fee Fee Fee Fee Fee Description Code (\$)	8021	40	8021	40	Recording each patent assignment per property (times number of properties)	40.00
1202	1809	770	2809		Filing a submission after final rejection (37 CFR 1.129(a))	
1203 290 2203 145 Multiple dependent claim, if not paid	1810	770	2810	385	For each additional invention to be	
1204 86 2204 43 ** Reissue independent claims over original patent	1801	770	2801	385	examined (37 CFR 1.129(b)) Request for Continued Examination (RCE)	
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SUBMITTED BY				(Complete	(if applicable))
Name (Print/Type)	Terry W. Kramer		Registration No. (Attorney/Agent) 41,541	Telephone	703-413-5000
Signature	Sery W.	Xrame~	·	Date	April 8,2004

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UTILITY
PATENT APPLICATION
TRANSMITTAL

Attorney Docket No. ALC 3125

First Inventor Denis Armand Proulx

Title CENTRALIZED INTERNET PROTOCOLIMULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK MANAGEMENT CONTEXT

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Name (Print/Type)	Terry W. Kramer	Re	gistration No. (Atto	mey/Agent)	41,5	641	
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SUBMITTED BY (Complete (if applicable)) Registration No. 41.541 Name (Print/Type) Terry W. Kramer Telephone 703-413-5000 (Attorney/Agent) 200 A Signature

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Centralized Internet Protocol / Multi-Protocol Label Switching Connectivity Verification in a Communications Network Management Context

Field of the invention

[01] The invention relates to communications network management and service provisioning, and in particular to methods and apparatus for centralized Internet Protocol / Multi-Protocol Label Switching connectivity verification in a communications network managed context ensuring adherence to service level agreements.

Background of the invention

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- 10 [02] In the field of Internet Protocol (IP) / Multi-Protocol Label Switching (MPLS) communications, it is known to verify whether two data network nodes can reach each other by employing functionality provided by a "ping" command and a "traceroute" command. The implementation of the ping and traceroute commands functionality specification are described in Internet Engineering Task Force Request For Comments (RFC) 1147 which is incorporated herein by reference. A short summary of the relevant concepts of the ping and traceroute commands follows:
 - [03] Persons of ordinary skill in the art would understand that data communications networks conveying data packets in accordance with the IP protocol and/or the MPLS protocol do so in accordance with a store and forward discipline. At each data network node in a communications network, a packet is received via an input port, stored, an output port determined in real-time, and the packet is forwarded over the determined output port. Real-time port determination is known as routing functionality and is performed by a router network element. The real-time determination of the output port is made dependent on a variety of factors including: destination addressing information held in packet headers, forwarding class associativity, packet traffic differentiation, operational states of inter-connecting links between network nodes, transport bandwidth

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availability over links, packet processing bandwidth availability at data network nodes in the path, etc.

- [04] Persons of ordinary skill in the art would understand that data communications networks conveying data packets in accordance with the IP protocol, do so in accordance with a best-effort packet transport discipline. The best-effort discipline does not guarantee that data packets will reach their destinations, does not guarantee bounded packet arrival latencies, does not guarantee bounded packet arrival jitter, etc. In fact packets specifying the same source network address and the same destination network address do not necessarily follow the same transport path in a data communications network, which is known in the art as loose source routing.
- [05] The real-time output port determination described above may lead to situations in which packet transport loops are established. Each IP packet carries a Time-To-Live (TTL) specification in its header, which is an integer header field value initially set by a source data network node sending the packet (or a gateway at an edge between a customer network and a service provider network) and decremented by each data transport node forwarding the packet. When the TTL value reaches zero (0), the packet is discarded.
- [06] Although simple, this approach puts a lot of pressure on IP network design to ensure that only a small number of data transport nodes, and therefore interconnecting links, are traversed between a source data network node and a destination data network Physical implementations of interconnecting links varies and may include additional data/packet transport protocols - therefore from the point of view of connectivity verification, the data communications network infrastructure between two interfaces on two corresponding data transport nodes is referred to as a "hop" to make an abstraction thereof.
- [07] As mentioned herein above, the best-effort packet transport discipline does not guarantee bound packet arrival latencies. Latency is the amount of time it takes for a packet to traverse a communications network from its source data network node to its destination data network node. Latency is typically measured in milliseconds and includes physical data transport delays associated with physically conveyance of packets

over physical interconnecting links, as well packet processing delays incurred by packets while being stored at transport network nodes, in a transport path between the source network node and the destination network node, while pending determination of output ports.

- 5 [80] As mentioned herein above, the best-effort packet transport discipline does not guarantee a bound packet arrival jitter. Jitter is a measure of the variation of packet inter-arrival delays, and relates to a measure of the standard deviation of a group of delays incurred by a group of individual data packets typically associated with a data stream used in provisioning a data service.
- 10 [60] The service provisioning, which is beyond the scope of the present description, is dependent on the resultant Quality-of-Service provided. Quality-of-Service is a combination of bandwidth, arrival delay, and jitter specifications for a particular data service provisioned end-to-end over a given interconnecting communications network infrastructure.
- 15 A person skilled in the art would understand that the MPLS transport protocol has been developed in order to provide high Quality-of-Service packet transport. Although, delays associated with physical packet propagation over physical interconnecting links can only be reduced to a certain extent, the MPLS technology provides: bandwidth reservation on the interconnecting links to ensure a resource 20 availability, strict (pre-specified) routing / transport path to minimize packet processing delays along the path, and consolidated multi-transport layer switching minimizing switching delays at switching network nodes in the path. Packets having the same source network address and the same destination network address may follow different transport paths dependent on a Service Level Agreement (SLA) specification for each 25 packet.
 - It is the adherence to a service level agreement in an MPLS environment, and [11]the need to adhere to a service level agreement specification in a best-effort IP environment that is being addressed in the present description.
 - [12] The implementation of ping and traceroute functionality includes the return conveyance of at least one individual echo return Internet Control Message Protocol

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(ICMP) packet, a packet probe, in a data communication network between a source network node and a destination network node to verify connectivity therebetween.

- [13] The extent to which connectivity is verified by ping probe packets relates to Ping probe packets carry a TTL value, and therefore reachability, see FIG. 1. reachability includes: an assessment as to whether there is at least one bound sequence of interconnecting links which can be traversed by a packet conveyed between the source network node and the destination network node before the expiration of the TTL. It is emphasized that each ping probe packet tests connectivity between a pair of prespecified source and destination network nodes.
- 10 [14] Besides testing reachability, each ping probe packet is also stamped with a time stamp value corresponding to the time at which the ping probe packet was issued by the source network node, enabling the calculation the aggregate return transport delay upon the return of the ping probe packet at the source network node. In sending a group of ping probe packets, the corresponding group of aggregate return transport delays are 15 used to determine: minimum delay, maximum delay, average delay (in milliseconds), and jitter. The determined minimum delay, maximum delay, average delay, and jitter are referred to as packet transport statistics.
 - [15] The extent of connectivity verification performed by employing traceroute packets, as they are known, relates network node discovery in a path between a source to a destination network node, FIG. 2. Implementing traceroute functionality employs groups of ICMP echo return packets directed towards the destination network node and bearing increasing TTL values. Traceroute packets are returned to the source network node when the TTL value is decremented to zero, therefore the use of increasing TTL values in sending the traceroute packets discovering intermediary transport network nodes incrementally further along a path between the source network node and the destination node.
 - [16] Making reference to FIG. 3, for a source routed Label Switched Path (LSP) preestablished path, physical network nodes incrementally further along the LSP transport path may not return traceroute packets as the traceroute packets are encapsulated while in transport through the LSP, the TTL value only being decremented at the distal end of

the LSP which does return traceroute packets. Traceroute packets are of course returned by network nodes beyond the distal end of the LSP.

- [17] In a best-effort IP environment, it cannot be guaranteed that all traceroute packets are routed the same as packet processing conditions change dynamically at network nodes between the source and the destination network nodes. A degree of stability in a communications network is expected, although not guaranteed, which when traceroute packets are sent in a relatively rapid succession, results in the group of traceroute packets following substantially the same transport path.
- [18] Information held in returned traceroute packets is used to extract transport delay 10 information. Statistical information is derived from successive sequences of traceroute packets. Therefore transport delay and jitter profiles can be provided for each determined transport path between a pair of network nodes in a communications network. The extent to which these delay and jitter profiles can be used to derive perhop statistics is left to higher level applications interpreting the statistical information, 15 higher level applications which are beyond the scope of the present description.
 - [19] Having provided an overview of ping and traceroute functionality, it is important to emphasize that, ping and traceroute packets are sent from a source network node and returned to the same source network node. The resulting statistics are also made available by, and at, the source network node.
- 20 [20] Service providers include organizations and communications network infrastructure providing communications services to customers. Services include besteffort packet transport, MPLS packet transport, as well differentiated services such as Virtual Local Area Networking (VLAN) in support of Virtual Private Network (VPN) connectivity.
- [21] Currently service providers make extensive use of ping and traceroute functionality to verify connectivity on a very limited basis. Typically operations management personnel needs to physically and manually log-in on each remote source network node via a Command Line Interface (CLI), issue necessary ping and/or traceroute commands from a prompt specifying network node addressing manually,

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capture the output of the console, and retrieve the output from the remote source network node.

- [22] In service provider managed communications network it is more important to verify connectivity between individual routers. Routers include physical router communications network nodes as well virtual routers associated with switching communications network nodes. Referring to FIG. 4, five fully meshed routers R1, R2, R3, R4 and R5 are shown providing VPN services VPN1 and VPN2. Connectivity verification for VPN1 between Location 1 and Location 3 can be performed manually in ping/traceroute test T1 is run from R1 towards R3 and a second two steps: ping/traceroute test T2 is run from R3 towards R1. Each time a ping/traceroute test is run, the operator has to log-in on the source router, run the ping/traceroute test, and retrieve the results.
- [23] If connectivity verification is required between all peer routers in VPN1 more test steps would be required: ping/traceroute test T3 verifies connectivity from Location 2 to Location 3, another ping/traceroute test would be necessary to verify connectivity to Location 3 from Location 2, another two ping/traceroute tests would have to be done between Location 1 and Location 2.
- [24] The operator has to perform more ping/traceroute tests for the other VPNs such as VPN2 between Location 2 and Location 4.
- 20 [25] In performing connectivity verification in two separate steps between each pair of locations, it is not obvious to operations management personnel which router IP address and VLAN IDentifier (VPN1/VPN2) to use from which router. This level of operator involvement is inadequate as CLI command entry is a very time consuming, complex, and error prone procedure leading to large operational overheads incurred by 25 service providers. In particular, manual command entry makes is impossible and untimely for connectivity verification to be performed in an environment in which a large number of customers subscribing to a corresponding large number of VPNs serviced by a service provider using an infrastructure of a large number of communications network nodes interconnected via a large number of links. Meaningful

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statistics need be derived from a large number of ping/traceroute tests performed in a relatively short period of time.

- [26] Packet traffic patterns vary over a period of time and are typically cyclical over the time of a day and cyclical over a week. Therefore it is important to both customers and service providers that connectivity verification be performed during peak hours (business hours and evenings) and peek weekdays (workdays and weekends). Therefore it is apparent that if manually directed connectivity verification is time consuming, then manual connectivity verification within test windows would be impossible due to overwhelming operational overheads involved. The number of connectivity verification tests grows with the number of location combinations for each VPNs making connectivity verification even more complex and time consuming.
- [27] The closest prior art relates to network topology discovery and includes:
- [28] A prior art United States Patent 6,502,130 B1 entitled "System and Method for Collecting Connectivity Data of an Area Network" which issued on December 31st, 2002 to Keeler, Jr. et al. describes a system and method which collects dynamic connectivity data from an area network interconnecting multiple computing devices. The dynamic connectivity information is combined in a data warehouse with static network information, relating to the various users and their privileges. The combined data stored in a data warehouse permits the identification of each user and the various privileges of the user, correlated by connection port. The connectivity data is collected using commands in the simple network management protocol (SNMP). commands query all network devices such as hubs, routers, and gateways to other networks to obtain port connectivity information such as the identity of the ports being used by each network user. Although inventive, the solution proposed by Keeler Jr. et al. only achieves Open Systems Interconnect (OSI) Layer 2 and 1 connectivity discovery in support of billing applications for users subscribing to roaming network access services. Keeler Jr. et al. do not address issues related to ensuring adherence to service level agreements in real-time.
- [29] A prior art United States Patent 6,205,122 B1 entitled "Automatic Network Topology Analysis" which issued on March 20th, 2001 to Sharon et al. describes a 30

system and method for automatic detection of physical network topology, by correlating information from computers connected to a network. Although inventive, the solution presented by Sharon et al. does not address issues related to ensuring adherence to service level agreements in real-time.

- 5 A prior art United States Patent 6,397,248 B1 entitled "System and Method to [30] Discover End Node Physical Connectivity to Networking Devices" which issued on May 28th, 2002 to Iyer describes an apparatus and method for determining physical connectivity between end nodes and networking devices within a network. Iver addresses issues related to the SNMP protocol's inability to ascertain the physical connection between end nodes and networking devices. 10 Although inventive, the solution presented by Iyer does not address issues related to ensuring adherence to service level agreements in real-time.
 - [31] A prior art United States Patent 6,405,248 B1 entitled "Method and Apparatus for Determining Accurate Topology Features of a Network" which issued on June 11th, 2002 to Wood describes a method for determining accurate topology features of a given network utilizing source address tables. The solution proposes acquiring source address table information from each port of each network switching node at regular intervals to determine when a particular source address was learned and when discarded. The source address information is used to issue Address Resolution Protocol (ARP) queries to ensure that the source address information is valid. While inventive, the solution presented by Wood does not address issues related to ensuring adherence to service level agreements in real-time.

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[32] A prior art United States Patent 5,974,237 entitled "Communications Network Monitoring" which issued on October 26th, 1999 to Shurumer et al. describes a proprietary method for monitoring a communications network comprising a plurality of node equipment such as switches, and link equipment such as fiber optic links in which proprietary performance parameters of individual vendor specific components of the node equipment are used to determine an overall proprietary performance parameter for the node equipment. By comparing like proprietary performance parameters for individual network elements, the performance of different types of proprietary network elements can be compared with each other. Parameters which can be monitored include

quality of service, cell discard, cell loss, and other measures of network performance. Connection tracing through the plurality of node equipment and link equipment is used employing proprietary means to provide topology discovery. While inventive, the solution presented by Shurumer et al. does not address issues related to ensuring adherence to service level agreements in real-time.

- [33] Other developments include, a prior art United States Patent 6,222,827 B1 entitled "Telecommunications Network Management System" which issued on April 24th, 2001 to Grant et al. which describes a system for managing a Synchronous Digital Hierarchy (SDH) network and proposes the tracking and processing of network related data in support of specifying connectivity parameters for establishing data pipes. The solution relates to a network management system which forms an overall view of the network and its condition, from which the system gives configuration commands to each transmission equipment so that all configuration changes can be performed significantly more rapidly. While inventive, the solution presented by Grant et al. does not address issues related to ensuring adherence to service level agreements in real-time.
- Reducing operating expenditures is important service providers. Addressing [34] these concerns is especially important in large and complex service provider IP/MPLS communications networks. There therefore is a need to solve the above mentioned issues.

20 **Summary of the invention**

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- [35] In accordance with an aspect of the invention, a framework for connectivity verification is provided. The framework includes a connectivity verification server performing unattended connectivity verification, and a connectivity verification application, both the connectivity verification server and connectivity verification application operating in a network management context.
- [36] In accordance with another aspect of the invention, connectivity verification jobs are defined via the connectivity verification application and the connectivity verification server is configured accordingly.

- [37] In accordance with a further aspect of the invention, connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.
- [38] In accordance with a further aspect of the invention, the connectivity verification application also provides a display of connectivity verification results.
 - [39] In accordance with a further aspect of the invention, the results of each connectivity verification job may be compared against a desired connectivity profile and deviations from the connectivity profile may be used to raise alarms.
- [40] In accordance with yet another aspect of the invention, connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results.
 - [41] The advantages are derived from using the framework to perform unattended scheduled connectivity verification at reduced operational costs.

Brief description of the drawings

- 15 [42] The features and advantages of the invention will become more apparent from the following detailed description of the preferred embodiment(s) with reference to the attached diagrams wherein:
 - FIG. 1 is a schematic diagram showing a ping connectivity verification test being performed manually between a source and destination node;
- FIG. 2 is a schematic diagram showing a traceroute connectivity verification test being performed manually between a source and destination node;
 - FIG. 3 is a schematic diagram showing a traceroute connectivity verification test being performed manually between a source and a destination node via an LSP;
- FIG. 4 is a schematic diagram showing prior art manual virtual private networking connectivity verification;

- FIG. 5 is a schematic diagram showing elements of a connectivity verification framework in accordance with an exemplary embodiment of the invention;
- FIG. 6 is a schematic diagram showing network nodes participating in a VPN and a fully meshed bi-directional group of connectivity validation tests to be performed in accordance with the exemplary embodiment of the invention;
- FIG. 7 is a schematic diagram showing connectivity verification performed in accordance with the exemplary embodiment of the invention;
- FIG. 8 is a schematic diagram showing a view of a human-machine interface enabling operations management personnel, in accordance with the exemplary embodiment of the invention, to manipulate ping connectivity verification jobs centrally in a network management context;
- FIG. 9 is a schematic state diagram showing, in accordance with the exemplary embodiment of the invention, connectivity verification job states;
- FIG. 10 is a schematic diagram showing a human-machine interface enabling 15 operations management personnel, in accordance with the exemplary embodiment of the invention, to define a ping connectivity verification job;
 - FIG. 11 is a schematic diagram showing a human-machine interface enabling operations management personnel, in accordance with the exemplary embodiment of the invention, to define a traceroute connectivity verification job;
- 20 FIG. 12 is a schematic diagram showing another view of the human-machine interface shown in FIG. 8 enabling operations management personnel, in accordance with the exemplary embodiment of the invention, to manipulate traceroute connectivity verification jobs centrally in a network management context;
- FIG. 13 is a schematic diagram showing, in accordance with the exemplary 25 embodiment of the invention, an exemplary human-machine interface window enabling operations management personnel to define a schedule for a connectivity verification job; and

- FIG. 14 is a schematic diagram showing, in accordance with the exemplary embodiment of the invention, an exemplary human-machine interface window enabling operations management personnel to define thresholds for a connectivity verification job.
- 5 [43] It will be noted that in the attached diagrams like features bear similar labels.

Detailed description of the embodiments

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- [44] FIG. 5 shows a connectivity verification framework 500 employed in a centralized communications management context in accordance with an exemplary embodiment of the invention. A connectivity verification application 502 makes use of a network map provided via an IP map application 504 and/or a Layer 2 map application 506 to enable selection 600 of displayed 602 source 102S and destination 102D network nodes from a group of managed network nodes tracked via a containment hierarchy 508 by a Managed Object Server (MOL) 511 of a Network Management System (NMS).
- [45] The selected 600 source 102S and destination 104D network nodes are used in defining 604 a connectivity verification job. A schedule may also be defined 606 for the connectivity verification job, although once defined 604 the connectivity verification job may be dispatched 610 for execution immediately. Defining 604 of the connectivity verification job includes specifying connectivity verification parameters including the type and the number of connectivity verification tests to be performed, and optionally specifying thresholds 520 to be applied to connectivity verification results returned (as described herein below).
 - [46] In accordance with another implementation of the exemplary embodiment of the invention, by specifying (600) a source 102S and destination 102D network node pair, a pair of bi-directional connectivity verification tests is defined.
- 25 [47] The NMS system provides a centralized network management views of the managed communications network entities including: routers, IP links, IP interfaces, IP address of unmanaged routers, Label Switched Paths (LSPs), VPNs, etc. In accordance with another implementation of the exemplary embodiment of the invention, Internet

Protocol (IP) and Layer-3 source and destination managed entity object instances in the containment hierarchy 508 may be selected (600) from the containment hierarchy 508 itself.

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[48] By selecting (600) a VPN managed entity, a group of participating network nodes 102 are specified. In accordance with another implementation of the exemplary embodiment of the invention, selecting 600 a group of network node managed entities, fully meshed bi-directional connectivity verification jobs are defined 600 such that corresponding connectivity verification tests are performed between all pairs of network nodes 102 in the selected group. FIG. 6 shows such an exemplary group of five selected network nodes 102 and corresponding bi-directional connectivity verification tests to be performed therebetween regardless whether physical fully meshed interconnecting links are provisioned therebetween (even if physical fully meshed interconnecting link are provisioned packet transport protocols, such as the Spanning Tree Protocol incorporated herein by reference, designate certain physical links as standby links). For clarity, for N network nodes 102 in a selected group, N(N-1)/2 bi-directional connectivity verification jobs are automatically defined 604 to dispatch 614 N(N-1) unidirectional connectivity verification tests between N(N-1)/2 pairs of selected (600) network nodes 102. Operations management personnel is provided with the means to collect the statistics from multiple connectivity verification tests. Therefore, once a managed VPN entity is selected, operation management personnel is provided with the means to easily dispatch 610, via a single click, a VPN connectivity verification job to verify the entire VPN connectivity.

[49] Each connectivity verification job can be dispatched 610 for immediate execution via a connectivity verification server 510 or stored 612 in a repository 512 associated with the connectivity verification server 510 for delayed and/or repeated dispatch 610. The connectivity verification server 510 initiates connectivity verification jobs based on the scheduling information specified in respect thereof. The connectivity verification server 510 queues connectivity verification tests for dispatch 614 via a Command Line Interface Processor (CLIP) 514 at the appropriate time specified in the defined schedule 606 or immediately upon request if the source managed entity (102S) specified in the corresponding connectivity verification test is idle. Scheduled connectivity verification jobs have priority at all times.

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- [50] The scheduled connectivity verification jobs have the added functionality that allows them to be queued for repeated execution, providing the ability to verify connectivity at specific times, and therefore to generate summary statistics from repeated results obtained in support of determining if customer SLA's are being met or if there is a failure in the communications network.
- [51] In accordance with the exemplary embodiment of the invention, a mechanism is provided for scheduling multiple connectivity verification jobs. The connectivity verification server 510 includes a timer 507. The connectivity verification server 510 scans 607 scheduling information (606) specified in respect of queued connectivity verification jobs for connectivity verification tests to be dispatched 614 at specified times.
- [52] The CLIP processor 514 takes over the issuing 616 of connectivity verification test commands (typically CLI commands, without limiting the invention thereto) to idle source managed entities (102S), and the retrieval 618 of connectivity verification results in an interaction session in which the CLIP processor 514 logs-on the source managed entity (102S). The CLIP processor 514 therefore provides the means for central collection of connectivity verification test results.
- [53] The CLIP processor 514 sequences 620 command issuance so as not to overburden the communications network with ICMP traffic. The CLIP processor 514 does not issue subsequent commands to a managed entity until the last command issued has completed execution (and the results have been retrieved) irrespective of the schedule specified 606 for the connectivity verification job.
- [54] Connectivity verification results are provided 622 to the connectivity verification server 510 which may compare 624 the connectivity verification results against thresholds 520 specified in respect of connectivity verification jobs assessing adherence to corresponding SLA agreements. When thresholds 520 are reached, alarms are raised 630 with an alarm server 530. The results and the alarm information may also be propagated 632 to the connectivity verification application 502. The alarm information provided 632 to the connectivity verification application 502 may be subsequently updated 634 by the alarm server 530.

- [55] In accordance with another implementation of the exemplary embodiment of the invention, each connectivity verification result is compared against a threshold profile (520) comprising at least two thresholds 520, multiple thresholds being used to implement multiple levels of alarm severity.
- 5 [56] Subsequent to providing 632 connectivity verification results to the connectivity verification application 502. The connectivity verification application 502 uses the connectivity verification results and alarm information to display 640 and highlight Layer-2 (506) and Layer-3 (504) objects affected by the alarm. The connectivity verification results may be interacted with 642 to cause the display 640 of Layer-2 and 10 Layer-3 objects associated with a particular connectivity verification job and/or connectivity verification test.
 - [57] Referring to FIG. 7, according to a use scenario of the exemplary embodiment of the present invention, operation management personnel can easily verify the VPN connectivity shown on the network map. In accordance with the example, only two VPNs 1 and 2 are provisioned. The operations management personnel defines two connectivity verification jobs J1 and J2 by selecting the VPN1 and VPN2 respectively. Selecting VPN1 and VPN2, specifies connectivity verification tests T1, T2, T3, T4, T5, and T6 to be performed between interfaces of routers (102) R1, R2 and R3, and further specifies connectivity verification tests T7, and T8 to be performed between routers (102) R2 and R4, respectively. Subsequent to selecting both connectivity verification jobs J1 and J2, with a single click, operations management personnel dispatches 610 the connectivity verification jobs for immediate execution.

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- [58] In accordance with an exemplary implementation of the exemplary embodiment of the invention, FIG. 8 shows an exemplary user interface enabling operations management personnel to manipulate connectivity verification jobs centrally in a network management context.
- [59] The connectivity verification job manipulation window 800 is employed in manipulating defined (604) connectivity verification jobs in respect of both types of connectivity verification tests: ping and traceroute.

- [60] The connectivity verification job manipulation window 800 contains three areas, a connectivity verification job pane 802, a results pane, and a statistics pane 806. The connectivity verification job pane 802 contains a list of connectivity verification jobs in that have already been defined 604 and/or saved 612 and ready for dispatch.
- 5 [61] The following Table 1 describes exemplary connectivity verification job field entries in the connectivity verification job list 802:

Column	Description			
Type	Type of connectivity verification job, ping or traceroute			
Name (not shown)	name associated to the connectivity verification job			
Source	Source managed entity from which connectivity verification			
	test(s) are being performed on			
Destination	corresponding destination managed entity			
Timeout (ms)	timeout used to wait for a test response from destination			
Quantity	number of individual tests in the job			
Interval (sec)	interval between ICMP packets sent			
Status	status of the connectivity verification job			

Table 1: Exemplary connectivity verification job field entries

[62] The following Table 2 describes exemplary connectivity verification job states, a corresponding connectivity verification job state diagram 900 is shown in FIG. 9:

Connectivity Verification Job State
Initial – connectivity verification job has just been created / never dispatched
In Progress – connectivity verification job dispatched, no results available yet
Completed – connectivity verification job results have been received
Cancelled – connectivity verification job cancelled, results are unavailable
Error - an error has occurred in respect of the connectivity verification job
Communication Error - a communication error has occurred, job cancelled

Table 2: Exemplary connectivity verification job states

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[63] Depending on the state of the connectivity verification job, only certain actions are available. The "Initial" state of the connectivity verification job only occurs when the connectivity verification job is first added to the connectivity verification job list 802 (or retrieved from a file). Once dispatched 610, the connectivity verification job will stay in the "In Progress" state until either the operations management personnel cancels the connectivity verification job, or the connectivity verification job completes. When the operation enters the "Completed" or "Cancelled" state, the operations management personnel can dispatch the connectivity verification job or delete

connectivity verification job from the connectivity verification job list 802. "Communication Error" state acts exactly as the "Cancelled" state during a server failure. If multiple connectivity verification jobs are queued for the same source managed entity, the state of waiting connectivity verification job(s) will be "In Progress" while the currently running/queued connectivity verification job(s) complete.

- [64] The connectivity verification job list 802 will contain all the defined ping and traceroute connectivity verification jobs created and are distinguishable by the "Type" column.
- [65] FIG. 10 and FIG. 11 show windows 1000 and 1100 enabling the definition of 10 connectivity verification ping and trace route jobs, respectively. The following Table 3 details exemplary parameters specified for each individual ping connectivity verification job:

Field	Description						
Name (not shown)	name for the ping connectivity verification job						
Source	source managed entity on which the connectivity verification job is executed						
Destination	Destination managed entity						
Number of Pings	number of ping probe packets send						
Interval (sec)	time to wait between the ping probes						
Packet Size (bytes)	ping probe packet size						
Fill Pattern	value to pad the ping probe packet with						
Timeout per Ping (ms)	timeout period to wait for a response						
Type of Service	type of service (or DSCP bits)						

Table 3: Exemplary ping connectivity verification job parameters

The following Table 4 details exemplary parameters specified for each individual 15 traceroute connectivity verification job:

Item	Description				
Name	name for the traceroute connectivity verification job				
Source	source managed entity on which the connectivity verification job is executed				
Destination	Destination managed entity				
Maximum TTL	maximum time to live				
Probes per Hop	number of pings probes sent to each hop in the route				
Interval (sec)	Wait period before issuing the next traceroute				
Packet Size (bytes)	ICMP packet size				
Fill Pattern	value to pad the ICMP packet with				
Timeout per Probe	timeout period to wait for a response				

(ms)		
UDP Port	port to send the traceroute to	

Table 4: Exemplary traceroute connectivity verification job parameters

- [66] Both ping and traceroute connectivity verification job have the same valid source and destination managed entities. To specify a router, node or LSP, the user can select it 600 as described above.
- 5 [67] Source NMS managed entities include, without limiting the invention: router (router managed by the NMS), first hop LSP (determines the source router), VPN (VRF name), etc. If an LSP is selected, the router and IP address fields are filled with the information from the source endpoint of the LSP including the management IP address of the source router.
- 10 Destination NMS managed entities include, without limiting the invention: any IP address (NMS managed router and unmanaged router), routers, router interfaces (numbered and unnumbered (Router ID - string)), LSPs (the destination router being determined as the destination endpoint of the LSP), etc. To specify a destination communications network entity not managed by the NMS, operations management 15 personnel must specify the IP address of the destination entity. If an LSP is selected, the router and IP address fields are filled with the information from the destination endpoint of the LSP.
 - [69] Selecting a interface, the associated IP address of the source router or node is filled in. If a VRF name is associated to a selected router interface, it will be used to automatically fill in the VRF name.

- [70] Another way to specify a router or a node is to query the containment hierarchy 508 based on the management IP address. The operations management personnel can fill in the IP address in the IP address field and then press the "Enter" button. If this is the management IP address of a supported router or node, its particulars are filled in.
- 25 [71] All parameters defined for a connectivity verification job applies to all connectivity verification test executed based on that connectivity verification job.

- [72] Once the source, destination, and corresponding parameters are specified, the connectivity verification job can then be added to the connectivity verification job list 802 by clicking the "Add" button. The connectivity verification job list 802 can be saved to a file or the repository 512 for retrieval at a later time enabling reuse of defined 604 connectivity verification jobs.
- [73] Referring back to FIG. 8, a connectivity verification job added to an operation list does not automatically start the ping or traceroute operation, it must be dispatched 610 by selecting the configuration verification job, right clicking, and selecting "initiate" from a popup menu. The configuration verification job can be cancelled or deleted via the same popup menu.
- [74] Selecting multiple connectivity verification jobs enables operations management personnel to dispatch 610 multiple connectivity verification jobs at one time with a single click of a button 810.
- [75] To view the results of a connectivity verification job, the connectivity 15 verification job must be "Complete". The results pane 806 is updated upon selecting a completed connectivity verification job from the connectivity verification job list 802. If the selected connectivity verification job is in progress, the results pane 806 will be blank and will automatically updated when the results are received 632.
- [76] The results pane 804 displays received 632 results from completed ping or 20 traceroute connectivity verification tests including incurred success status, and delays, from each individual ping or traceroute connectivity verification test. When showing results in respect of a traceroute connectivity verification job, the results pane 804 also shows hop information as shown in FIG. 12.
- [77] In accordance with the exemplary embodiment of the invention, operations 25 management personnel is provided with the means to specify that connectivity verification is to be performed periodically.
 - [78] FIG. 13 shows an exemplary window 1300 enabling operations management personnel to define 606 a schedule for a connectivity verification job. Table 5 details exemplary connectivity verification job scheduling parameters:

Item	n Description			
Process Every	The time between each run of the schedule			
Frequency	The frequency of the connectivity verification job			
Start Date	The date for this schedule to start running			
Start Time	The time for this schedule to start running			
End Date	The date for this schedule to start running			
End Time	The time for this schedule to start running			

Table 5: Exemplary connectivity verification job scheduling parameters

The process every field identifies the time between each run of the schedule itself if a timeframe is not specified. If frequency 0 is specified, the connectivity verification job will be dispatched once at the specified start date/time, the end date/time are ignored.

5 [79] Connectivity verification schedules may be listed, Table 6 shows exemplary fields for schedule list entries:

Column	Description			
Enabled	This is a checkbox to enable or disable each schedule from running			
Schedule	The unique name of the schedule			
Start Time	The start time of the schedule			
End Time	The end time of the schedule			
Frequency	The time between connectivity verification jobs			
Freq. Period	The type of frequency (i.e. days, hours, minutes, etc)			
Alarm Status	Identifies the highest severity alarm that has not been acknowledged			
Status	The status of the schedule, derived from the highest connectivity verification job status			

Table 6: Exemplary schedule list entry fields

The schedule list contains defined 606 schedules identifying each schedule by its unique name. It allows enabling/disabling schedules by clicking the checkbox contained in the "Enabled" field associated to the schedule.

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- [80] Schedules may overlap which only needs to be addressed when connectivity verification tests have to execute on the same source managed entity. If multiple schedules overlap, the connectivity verification tests from one schedule could be interspersed with connectivity verification tests from another schedule. If a schedule cannot complete within the specified frequency, the next iteration will be skipped.
- [81] Returning to FIG. 8 / FIG. 12 after an connectivity verification job completes, the operations management personnel may select the completed connectivity

verification job and the results are displayed in the result pane 804. The following Table 7 details exemplary results entry fields in respect of completed connectivity verification tests:

Column	Description				
IP Address	Destination IP Address of the ping probe packets, or				
/ Hop	the IP address of a Hop for traceroute				
Sequence	The sequence number of the individual ping or hop				
Delay (ms)	The delay of the response from the destination				

Table 7: Exemplary completed connectivity verification test results entry fields

- 5 If an error was encountered by one of the ping probe packets (i.e. valid diagnostics errors such as Network Unreachable or Node Unreachable) the delay column for that individual entry will display the error.
- [82] FIG. 14 shows an exemplary window 1400 enabling operations management personnel to define at least one threshold 520 for a connectivity verification job. Table 10 8 details exemplary connectivity verification job threshold parameters:

Threshold	Item	Values	Description
N/A	Summary	5-1440	The number of iterations before calculating
	Period		the summary statistics.
Jitter (ms)	Value	060000	The maximum variance in milliseconds
	Severity	Critical	before a jitter alarm is raised. A specific
		Major	severity of alarm can be associated to this
		Minor	threshold value.
		Warning	
	(checkbox)	Disabled	Enables or disables this threshold value.
		Enabled	
Delay (ms)	Value	0-60000	The maximum delay in milliseconds before
	Severity	Critical	a round trip delay alarm is raised. A specific
		Major	severity of alarm can be associated to this
		Minor	threshold value.
		Warning	
	(checkbox)	Disabled	Enables or disables this threshold value.
		Enabled	
Packet	· Value	0–100	The number of connectivity failures allowed
Loss (%)	Severity	Critical	before a connectivity alarm is raised. A
		Major	specific severity of alarm can be associated
		Minor	to this threshold value.
		Warning	_
	(checkbox)	Disabled	Enables or disables this threshold value.
		Enabled	

Table 8: Exemplary connectivity verification job threshold parameters

The summary period field identifies the number of iterations to wait before calculating summary statistics and alarms are raised. If an iteration is skipped, then that iteration will not be included in the summary period. The threshold fields identify the threshold limit and the associated alarm severity to use if an alarm is raised. Setting thresholds for expected connectivity verification test results to trigger alarms when data packet flow requirements are not met, provides monitoring means ensuring adherence to SLA agreements. Table 9 details exemplary alarm levels raised in accordance with specified threshold values:

Description
Critical Alarm - A critical alarm has been generated
Major Alarm – A Major alarm has been generated
Minor Alarm – A Minor alarm has been generated
Warning Alarm – A warning alarm has been generated
Error – An error has occurred during a summary period
Normal –no errors or alarms

Table 9: Status values for each Operation in the Operation List

- 10 [83] Returning to FIG. 8 / FIG. 12, the statistics pane 806 displays statistics regarding a connectivity verification job, such as jitter and packet loss percentage. In the case of a traceroute connectivity verification job, the statistics are based on the selected hop in the results pane 804.
- [84] The results and statistics can be saved to a local file in one of two formats, text 15 or CSV. The following is exemplary of a text format file:

```
New York - Boston
             Ping
             Source 138.120.15.90: vrf - VPN1
                                                Destination
                                                               13.13.13.2
             Seq
                    Source
                                         Destination
                                                        Delay (ms)
                    138.120.15.90
             1
                                         13.13.13.2
                                                        112
20
             2
                    138.120.15.90
                                         13.13.13.2
                                                        Node Unreachable
             3
                    138.120.15.90
                                         13.13.13.2
                                                        98
             %Loss: 0.0
                           Jitter (ms): 0.0 min/max/avg (ms): 1.0/1.0/1.0
```

```
Traceroute
                           New York – Boston
             Source 138.120.15.90: vrf - VPN1
25
                                                Destination
                                                               56.56.56.56
             Seq
                    Destination
                                  Delay (ms)
                    12.12.12.1
                                  10, Node Unreachable, 5
             1
             2
                    13.13.13.2
                                  4.6.6
```

The following is exemplary of a corresponding CSV format file:

Ping, New York – Boston
Source,138.120.15.90: vrf - VPN1,Destination,13.13.13.2
Seq, Source, Destination, Delay (ms)

1, 138.120.15.90, 13.13.13.2,112
2, 138.120.15.90, 13.13.13.2,Node Unreachable
3, 138.120.15.90, 13.13.13.2,98
%Loss (ms),0.0
Jitter (ms),0.0
Min (ms),1.0
Max (ms),1.0
Avg (ms),1.0

Traceroute, New York – Boston

Source,138.120.15.90: vrf - VPN1,Destination, 13.13.13.2

Seq, Destination, Delay (ms)

1,12.12.12.1,10,Node Unreachable,5

2,13.13.13.2,4,6,6

- [85] Historical results may be stored in the repository 512 containing results from every ping and traceroute connectivity verification job performed.
 - [86] Therefore, in accordance with the exemplary embodiment of the invention, verifying connectivity in a service provider IP/MPLS communications network in a network management context using an NMS system is addressed by:
- performing directed ping and traceroute connectivity verification tests between specified source and destination managed entities;
 - performing connectivity verification tests between routers and IP Interfaces;
 - performing connectivity verification tests via MPLS LSPs;

- performing connectivity verification tests within VPNs (VPN Routing and Forwarding (VRF) – VLAN ID labeled VPNs. See RFC 2547 L3VPN incorporated herein by reference.);
- performing connectivity verification tests between selected managed entities and unmanaged entities, such as, but not limited to routers; network addressing for unmanaged entities being discovered;
- scheduling multiple tests to verify connectivity periodically;
- scheduling the multiple tests to obtain for packet traffic statistics (delay, jitter, loss);
 - configuring alarm thresholds on the multiple connectivity verification test schedule results to ensure service level agreements (SLA) are met; and

- highlighting failed or successful packet transport routes displayed 640 on the NMS system 504/506.
- [87] In conclusion, the connectivity verification framework 500 enables operations management personnel interacting with the connectivity verification application 502 executing on the NMS system 510 in a centralized network management context to gather real-time connectivity information from a managed communications network for maintenance and diagnostics purposes.
- [88] Advantages provided by the proposed solution include:

- A simple solution to implement on a Network Management System because provisioning of the connectivity verification tests are centralized and do not require manual logging-on the particular source managed entities.
 - The solution provides schedule connectivity verification testing to be executed periodically, which saves operations management personnel time, thereby reducing a service provider's operating costs.
- 15 The solution increases the reliability, availability and serviceability of the IP connectivity by providing immediate alarms and results to be summarize for later analysis.
 - The solution enhances and simplifies the IP diagnostics and maintenance capability for solving service provider network problems. It also allows testing network provisioning prior to enabling a data service.
 - Because the management is done through a GUI associated with the NMS system, the configuration is much easier than using the legacy CLI on a per source network node (router) basis, which is error prone.
- A further advantage includes being able to view/configure/modify/store the multiple network connectivity verification tests and provide the resulting information immediately (through views or alarms) or historically in a network management context.

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- [89] Reducing operating expenditures is important to service providers. The invention automates the diagnostics process of creating and maintaining connectivity tests, thereby reducing the operating costs of carrying out maintenance and diagnosis functions ensuring that IP connectivity meets the customer expectations as far a jitter, delay and loss of data. Furthermore, operating costs are reduced and reliability is increased, both of which are valuable to service providers.
- [90] The embodiments presented are exemplary only and persons skilled in the art would appreciate that variations to the above described embodiments may be made without departing from the spirit of the invention. The scope of the invention is solely defined by the appended claims.

WE CLAIM:

- 1. A network management connectivity verification framework comprising:
 - a. a connectivity verification server performing unattended connectivity verification jobs; and
- 5 **b.** a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly, and displaying configuration verification results.
 - 2. A connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.
 - 3. A connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results.
- 4. A connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.
 - 5. A connectivity verification framework claimed in claim 3, wherein the connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results.
- 20 6. A method of creating a network connectivity verification test, comprising steps of:
 - a. defining a connectivity verification job;
 - **b.** configuring a connectivity verification server to perform the connectivity verification job; and
 - c. displaying connectivity verification results.
- 7. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises steps of:

- a. selecting via an NMS user interface, a pair of source and destination IP objects between which connectivity is to be verified; and
- **b.** specifying a connectivity verification schedule;

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- 8. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of specifying connectivity verification thresholds to be applied against connectivity verification results.
 - 9. The method of creating a network connectivity verification test claimed in claim 8, wherein specifying connectivity thresholds further comprises specifying a threshold for a round trip delay, jitter, and packet loss.
 - 10. The method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address.
 - 11. The method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN.
 - 12. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service.
 - 13. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of traceroute commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type of service.
 - **14.** A method of performing a network connectivity verification in a network management context comprising steps of:

performing scheduled connectivity verification; a.

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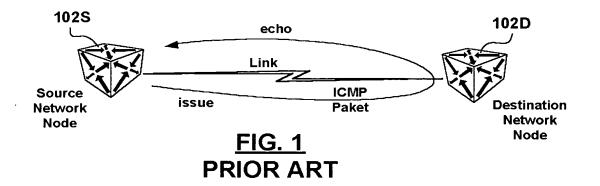
- b. comparing a connectivity verification result with a threshold; and
- raising an alarm if the connectivity verification result has reached the c. threshold.
- 5 The method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing connectivity verification job on computer readable medium for subsequent access and execution.
 - 16. The method of performing a network connectivity verification claimed in claim 14, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result.
 - **17.** The method of performing a network connectivity verification claimed in claim 16, wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object.
 - The method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: periodically executing connectivity verification tests.
 - The method of performing a network connectivity verification claimed in claim 19. 14, wherein performing scheduled connectivity verification the method further comprising a step of: issuing a one of a ping command and traceroute command.
- The method of performing a network connectivity verification claimed in claim 20. 20 14, further comprising a step of: storing historical connectivity verification results on computer readable medium for subsequent access.

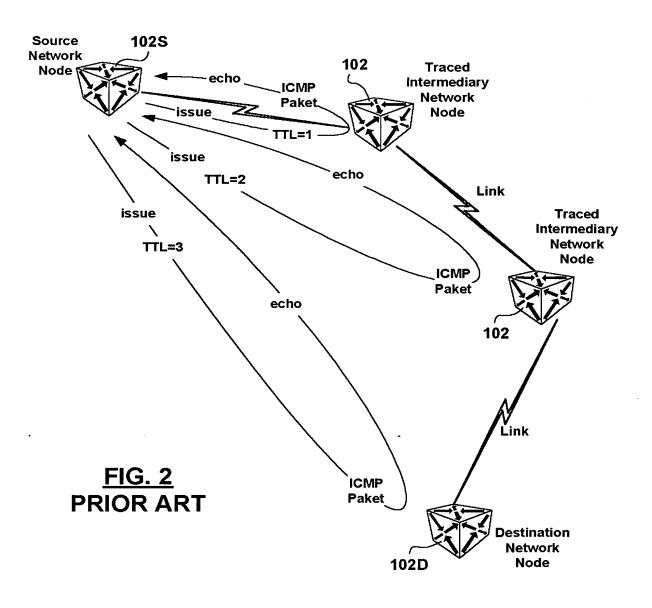
Abstract

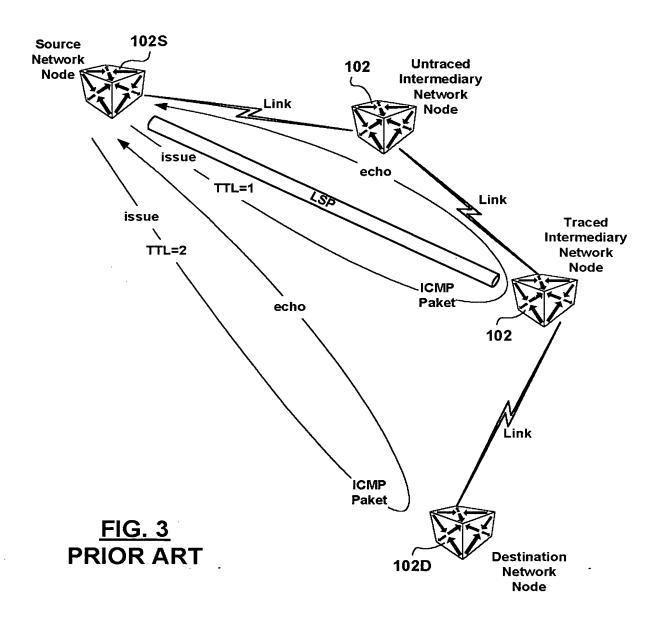
A framework for connectivity verification is provided. The framework includes a connectivity verification server performing unattended connectivity verification, and a connectivity verification application, both the connectivity verification server and connectivity verification application operating in a network management context. Connectivity verification jobs are defined via the connectivity verification application and the connectivity verification server is configured accordingly. Connectivity verification jobs can also be scheduled. The connectivity verification application also provides a display of connectivity verification results. The results of each connectivity verification job may be compared against a desired connectivity profile and deviations from the connectivity profile being used to raise alarms. Connectivity verification results, including alarm information, are further used to highlight displayed managed communications network entities on a network map displaying selected connectivity verification framework to automate connectivity verification testing at reduced operational costs.

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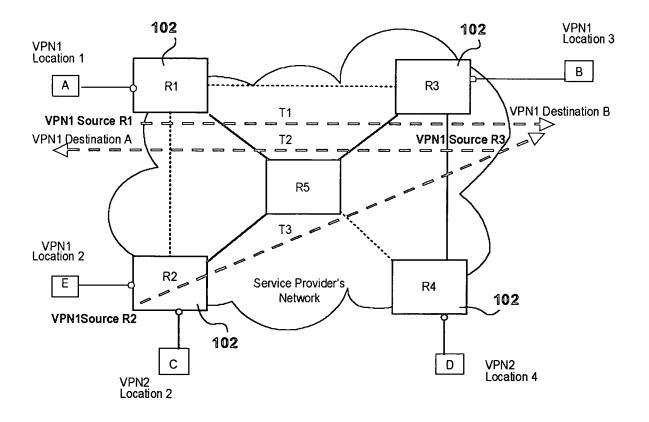
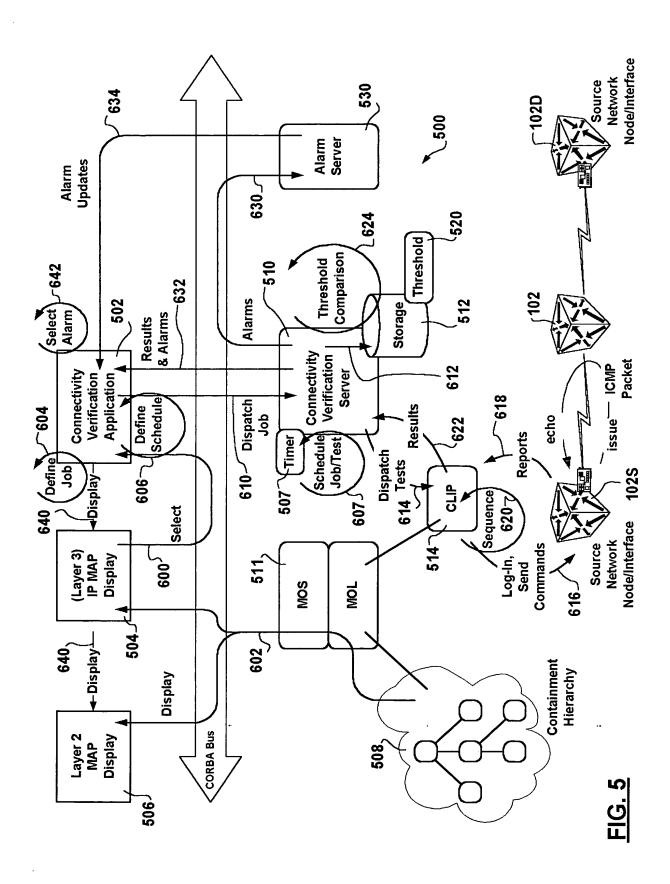
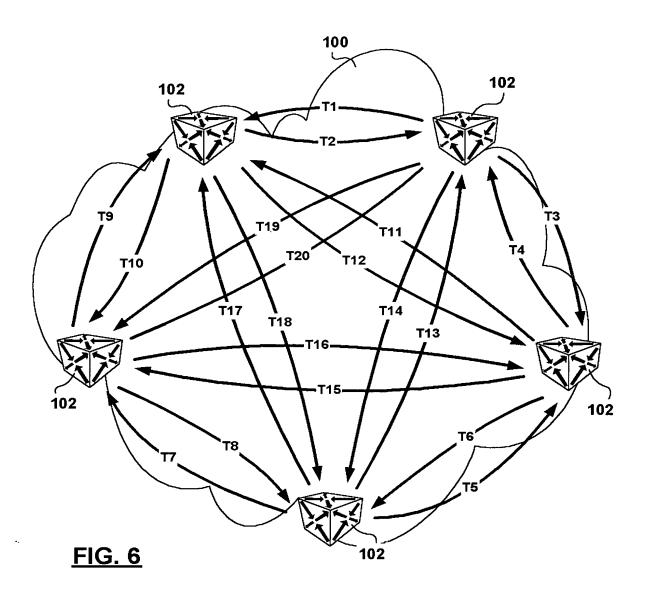
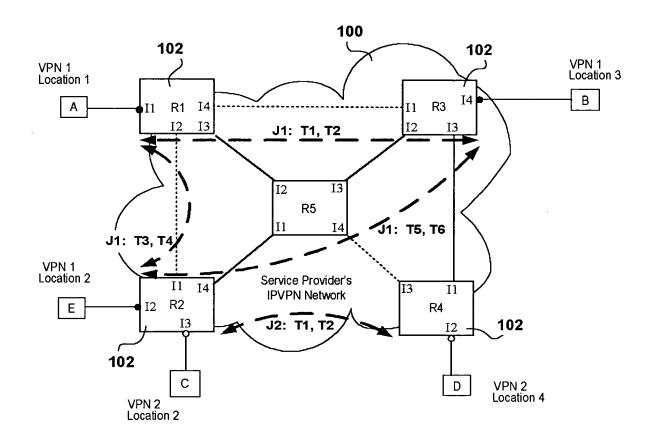


FIG. 4 PRIOR ART Legend links used Links unsused **Connectivity Test** 0 VPN1 VPN2 0







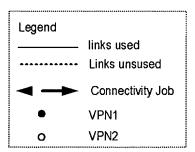


FIG. 7

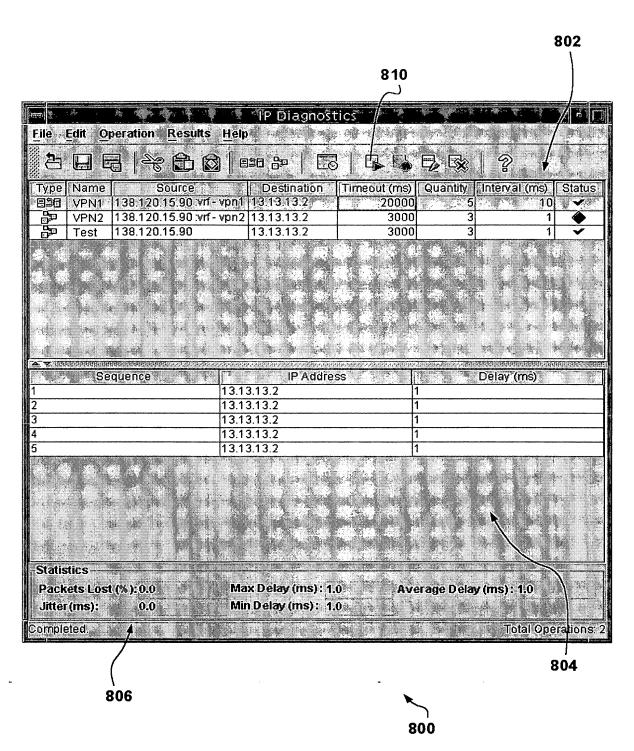


FIG. 8

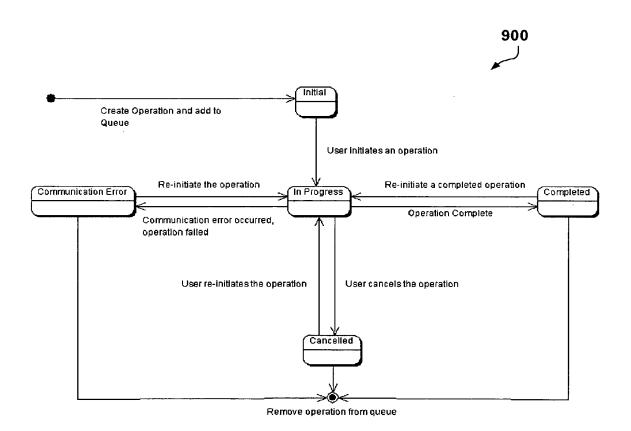


FIG. 9



Name: Toronto - Ot	tawa			
Source		and the little	-Destination-	
() RouterNode:	E	Router Node1	■ Router/N	lade: Unknown
IP Address:	138.120	.15.90	IP Addre	ss/Router ID: 13.13.13.2
QC LSP.	_ (b)		⊙ šp:	E)
() Router Interfac	:e: ⊭		(O). Rounter li	nterface: E3.
VRF Name:	VPN1		229	
Ping Setting				
Number of Pings:	5	Fill Pattern:	0xABCDABCD	Packet Size: 32
Interval (sec):	10	Timeout per Ping:	20000	Type of Service: 0
			Section	

FIG. 10

1100

General Name: Toronto - Ottav	va	1]	1000				2.7
Source	1	484		Destination—	ing St. Station (2)			
O Router/Node: 👙	F	outer Node1		Router/N	ode:	三	Unknown.	
IP Address:	138.120.15	90		IP Addres	ss/Router ID:	13.13.13	.2	
O LSP:	EB I			D LSP:	TES	E6	[Te	
Router Interface:		i.	511) Router in	terface:	压		
VRF Name:	VPN1	8.						
Traceroute Setting—								
Probes per Hop:	3	Fill Pattern:	0xABCD	ABCD	Packet Siz	e: 32		
Interval (sec):	l	UDP Port:	33434		Maximum	TTL: 30		===
Timeout per Probe:	3000	ĺ					63	
					Update	TIE.	ncel	Help

FIG. 11

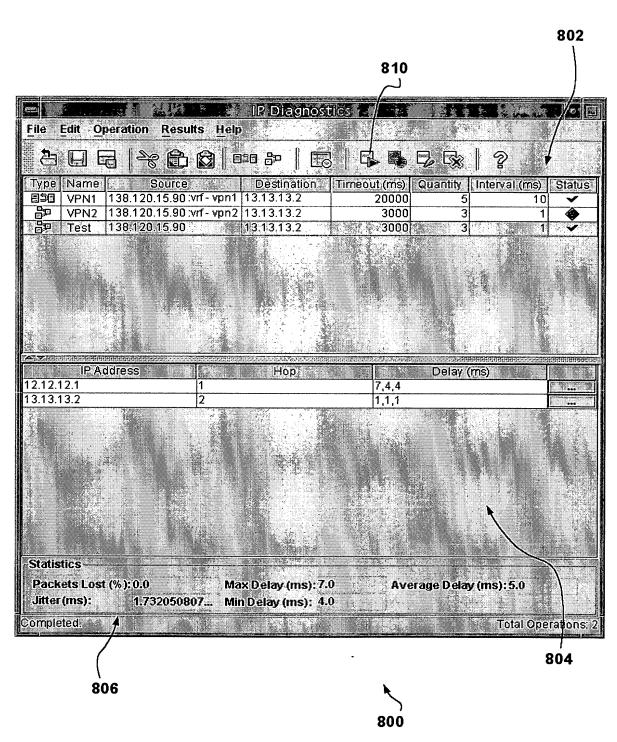


FIG. 12

1300

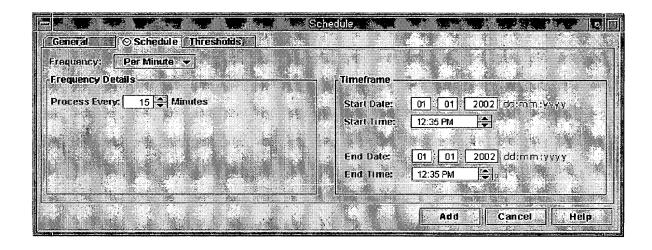


FIG. 13

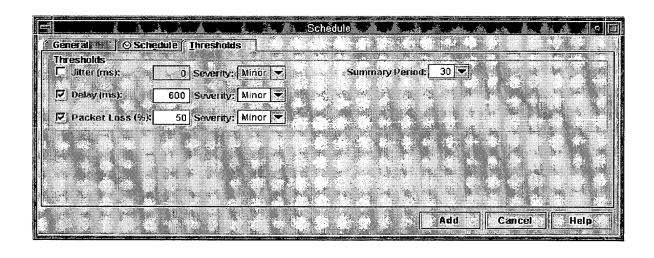


FIG. 14

DECLARATION AND POWER OF ATTORNEY FOR UTILITY OR DESIGN PATENT APPLICATION (37 CFR 1.63) ☑ Declaration Submitted with Initial Filing. ☐ Declaration Submitted after Initial Filing (surcharge (37 CFR 1.16(e)) required).	Attorney Docket No.: 137678-US First Named Inventor: Denis Armand Proulx COMPLETE IF KNOWN Application Number: Filing Date: Group Art Unit: Examiner Name:
As a below named inventor, I hereby declare that:	
My residence, mailing address, and citizenship are as stated below	next to my name.
I believe I am the original, first and sole inventor (if only one nan names are listed below) of the subject matter which is claimed and	me is listed below) or an original, first and joint inventor (if plural for which a patent is sought on the invention entitled
	PROTOCOL LABEL SWITCHING CONNECTIVITY NS NETWORK MANAGEMENT CONTEXT
the specification of which is attached hereto. was filed on as United States Application Serial and was amended on (if applicable).	No or PCT International Application No.
I hereby state that I have reviewed and understand the contents of the by any amendment referred to above.	the above identified specification, including the claims, as amended

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

Foreign Application(s) and/or Claim of Foreign Priority

I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or 365(b) of any foreign application(s) for patent or inventor's certificate, or 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or any PCT international application having a filing date before that of the application on which priority is claimed.

Country	Application Number	Date Filed	Priority Claimed Under 35 U.S.C. §119
Canada	2,425,442	April 15, 2003	⊠ Yes □ No
			☐ Yes ☐ No

Provisional Application

I hereby claim the benefit under 35 U.S.C. 119(e) of any United States provisional application(s) listed below:

Application Serial Number	Filing Date
· · ·	

U.S. Priority Claim

I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, §1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.

Application Serial Number	Filing Date	Status - Patented/Pending/Abandoned

Fifth inventor's signature: Residence: City Kanata State Ontario, Canada Citizenship: Canada Mailing Address: 1194 Klondike Road, Kanata, Ontario, K2K 1X7, Canada Full name of sixth inventor, if any: Macmohana Singh Virdy Sixth inventor's signature: _ State Ontario, Canada Residence: City Ottawa Mailing Address: PH 18 - 169 Lees Avenue, Ottawa, Ontario, K1S 5M2, Canada Page 2 of 2



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re. Application of: Denis Armand Proulx et al

Serial No.:

Filed:

Title: CENTRALIZED INTERNET PROTOCOL / MULTI-PROTOCOL LABEL SWITCHING

CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Atty. Docket No.:

137678-US

The Commissioner of Patents and Trademarks Washington, D.C. 20231 U.S.A.

ASSOCIATE POWER OF ATTORNEY

Dear Sir:

The undersigned, John Granchelli (Reg. No. 39,512), is an agent of record for the captioned U.S. Patent Application under a Power of Attorney filed with the U.S. Patent Office contemporaneously herewith.

Pursuant to 37 CFR Section 1.34(b), the undersigned hereby appoints the following registered practitioners as associate agents of record:

Terry W. Kramer	Reg. No. 41,541
Arlir M. Amado	Reg. No. 51,399
Thomas Powers	Reg. No. 38,582
Tyler S. Brown	Reg. No. 36,465

to prosecute said application and to transact all business in the U.S. Patent and Trademark Office connected therewith. The appointment of the above practitioners does not affect, and is not intended to affect, the status of any other practitioner who has been appointed previously as agent of record for this matter.



Please direct any and all correspondence and telephone calls to:

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Respectfully submitted,

)ate

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APPLICATION DATA SHEET

Application Information

Application Number:: New

Filing Date:: 04/08/04

Application Type:: Regular

Subject Matter:: Utility

Suggested Classification:: None

Suggested Group Art Unit:: None

CD-ROM or CD-R?:: None

Title:: CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY VERIFICATION

IN A COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Attorney Docket Number:: ALC 3125

Request for Early Publication?:: No

Suggested Drawing Figure:: None

Total Drawing Sheets:: 13

Small Entity?:: No

Petition Included?::

Licensed US Govt. Agency:: None

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----------------------------------	-------

Domestic Priority Information

Application::	Continuity Type::	Parent Application::	Parent Filing Date::

Foreign Priority Information

Country::	Application number::	Filing Date::	Priority Claimed::
Canada	2,425,442	04/15/03	Yes

Application No.: New

Attorney Docket No.: ALC 3125

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Country of Mailing Address::

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Postal or Zip Code of Mailing Address:: 75008

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re applica	ation of:	:	Denis Armand Proulx, et al.
For:		: : : : : : : : : : : : : : : : : : : :	CENTRALIZED INTERNET PROTOCOL/MULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK MANAGEMENT CONTEXT
Serial No.		:	New
Filed		: :	April 8, 2004
Art Unit		:	Unassigned
Examiner		: :	Unassigned
Attorney Docket No.		: :	ALC 3125
	ommissioner for Patents n, D.C. 20231		
	INFORMATION	DISCLO	DSURE STATEMENT
Dear Sir:			
This	s Information Disclosure Staten	nent is sı	ubmitted:
<u>X</u>	(Within three months of filing	-	al application; or date of entry of international first office action on the merits; whichever
_	under 37 CFR 1.97(c) togethe Certification under 37 C a \$180.00 fee under 37 C (After the CFR 1.97(b) t allowance, whichever oc	FR 1.97(CFR 1.17 ime peri	(e), or (p), or od, but before final action or notice of
	under 37 CFR 1.97(d) togeth Certification under 37 C		

Application No.: New Attorney Docket No.: ALC 3125

 a petition under $3 / \text{CFR } 1.9 / (d)(2)(11)$, and
 a \$180.00 petition fee set forth in 37 CFR 1.17(i)(1).
(Filed after final action or notice of allowance, whichever occurs first, but
before payment of the issue fee)

X Applicants submit herewith Form PTO/SB/08A Information Disclosure Statement by Applicant together with copies, of patents, publications or other information of which applicants are aware, which applicants believe may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

The relevance of the attached references is that this is the closest art of which Applicants are aware.

Applicants submit that the above references taken alone or in combination neither anticipate nor render obvious the present invention. Consideration of the foregoing in relation to this application is respectfully requested.

It is requested that the information disclosed herein be made of record in this application.

In the event that the fees submitted prove to be insufficient in connection with the filing of this paper, please charge our Deposit Account Number 50-0578 and please credit any excess fees to such Deposit Account.

Respectfully submitted, KRAMER & AMADO, P.C.

Date: Mpril

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PTO/SB/08A (04-03)

Approved for use through 04/30/2003. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Attorney Docket Number

Complete if Known Substitute for form 1449/PTO Application Number New

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Filing Date April 8, 2004 First Named Inventor Denis Armand Proulx Art Unit Unassigned Examiner Name **Uassigned**

ALC 3125

Sheet 1 of 1 **U. S. PATENT DOCUMENTS** Publication Date Examiner Name of Patentee or Pages, Columns, Lines, Where Cite **Document Number** MM-DD-YYYY Applicant of Cited Document Relevant Passages or Relevant Initials* Figures Appear Number-Kind Code^{2 (# known)} US- 5,974,237 1 10/26/1999 Shurmer ^{US-} 6,205,122 2 03/20/2001 Sharon US- 6,222,827 3 04/24/2001 Grant US- 6,397,248 05/28/2002 4 lyer 5 ^{US-} 6,405,248 06/11/2002 Wood ^{US-} 6,502,130 12/31/2002 6 Keeler, Jr. US-US-US-US-US-IIS-US-US-US-US-US-US-US-

	FOREIGN PATENT DOCUMENTS								
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages				
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)	MM-DD-YYYY		Or Relevant Figures Appear	Τ°			
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	<u> </u>								
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Examiner	Date	
Signature	Considered	

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Applicant's unique citation designation number (optional).

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Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).

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Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

Applicant is to place a check mark here if English language

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

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		CLAIMS A	AS FILED (Colum			lumn 2)		SMALL TYPE	ENT	TITY	OR		R THAN ENTITY
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PATENT	APPLICATION	SERIAL	NO.	

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE FEE RECORD SHEET

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> PTO-1556 (5/87)

JUL~18-2005 12:47

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703 5199802

P.01/04

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Fax Memo

TO:

Mail Stop Amendment

USPTO

FAX NO.:

(571) 273-8300

FROM:

Terry W. Kramer

KRAMER & AMADO, P.C.

DATE:

July 18, 2005

SUBJECT:

U.S. Patent Application

Title: CENTRALIZED INTERNET PROTOCOL/MULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: 10/820,111

Attorney Docket No.: ALC 3125

PAGES:

INCLUDING COVER PAGE (4)

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- Transmittal Form
- Change of Address (2 pages)

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Case 6:20-cv-00490-ADA Document 66-10 PEQENT 09/21 Page 64 of 311 CENTRAL FAX CENTER

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KRAMER & AMADO, P.C.

JUL 1 8 2005

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P.02/04

PTQ/\$B/21 (02-04) Approved for use through 07/31/2006. OMB 0851-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE are required to respond to a collection of information unless it displays a valid OMB control number. Under the Paperwork Reduction Act of 1995, no persons Application Number 10/820,111 TRANSMITTAL Fifing Date April 8, 2004 **FORM** First Named Inventor Dennis Armand Proub Art Unit 2825 (to be used for all correspondence after Initial filing) Examiner Name Unknown Attorney Docket Number ALC 3125 3 Yotal Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance communication Fee Transmittal Form Drawing(\$) to Technology Center (TC) Appeal Communication to Board Licensing-related Papers of Appeals and Interferences Fee Attached Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) Amendment/Reply Petition to Convert to a Proprietary Information After Final Provisional Application Power of Attorney, Revocation Status Letter Change of Correspondence Address Affidavits/declaration(s) Other Enclosure(s) (please Terminal Disclaimer Extension of Time Request Identify below): Request for Refund Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement Remarks Certified Copy of Priority Document(s) Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Film Terry W. Kramer 41,541 KRAMER & AMADO Individual name Signature Date CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. Typed or printed name Date Signature

This collection of information is required by 37 CFR 1,5. The Information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 2 hours to complete, including sathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Case 6:20-cv-00490-ADA Document 66-10 Page 65 of 311

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KRAMER & AMADO, P.C.

JUL 1 8 2005

703 5199802

P.03/04

PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of:

Dennis Armand Proulx et al.

For:

CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Application No.

10/820,111

Filed

April 8, 2004

Art Unit

2825

Examiner

Unknown

Attorney Docket No.

ALC 3125

Confirmation No.

8431

CHANGE OF ADDRESS

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

Applicant's attorneys have moved to the address listed below:

KRAMER & AMADO, P.C. 1725 Duke Street, Suite 240 Alexandria, Virginia 22314 Phone: (703) 519-9801

Fax: (703) 519-9802

JUL+18-2005 12:47

KRAMER & AMADO, P.C.

703 5199802

P.04/04

Application No.: 10/820,111 Attorney Docket No.: ALC 3125

Please send all future correspondence concerning the above-identified application/registration to applicant's attorneys' new address.

Respectfully submitted,

KRAMER & AMADO, P.C. 1725 Duke Street, Suite 240 Alexandria, VA 22314 Tel. (703) 519-9801 Fax. (703) 519-9802

Terry W. Kramer Reg. No. 41,541

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INTELLECTUAL PROPERTY LAW

Fax Memo

TO:

Mail Stop Amendment

USPTO

FAX NO.:

(571) 273-8300

FROM:

Terry W. Kramer

KRAMER & AMADO, P.C.

DATE:

September 29, 2006

SUBJECT:

U.S. Patent Application

Title: CENTRALIZED INTERNET PROTOCOLMULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: 10/820,111

Attorney Docket No.: ALC 3125

PAGES:

INCLUDING COVER PAGE (4)

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Message: Submitted herewith are the following:

- Transmittal Form (1 page)
- Status Inquiry (2 pages)

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P.02

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Under the Paperwork Reduction Act of 1995, no persons are required to respond to mation unless it displays a valid OMB control number. Application Number 10/820,111 Filing Date TRANSMITTAL April 8, 2004 First Named Inventor FORM Denis Armand Proulx Art Unit 2825 Examiner Name Unknown (to be used for all correspondence after initial filing) Attorney Docket Number **ALC 3125** Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) Petition Amendment/Reply Petition to Convert to a After Final Proprietary Information Provisional Application Power of Attorney, Revocation Status Letter Affidavits/declaration(s) Change of Correspondence Address Other Endosure(s) (please Identify Terminal Disclaimer Extension of Time Request below): Request for Refund Express Abandonment Request CD, Number of CD(s) Information Disclosure Statement Landscape Table on CD Certified Copy of Priority Remarks Document(s) Reply to Missing Parts/ Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Kramer & Amado, P.C. Signature Printed name Ter Kramer Date Reg. No. 2006 41,541 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below: Signature Date Bridgett D. Franklin Typed or printed name

This collection of Information Is required by 37 CFR 1.5. The information Is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Petent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADORESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 70 of 311

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P.03

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PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of:

Denis Armand Proulx, et al.

For:

CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.

10/820,111

Filed

April 8, 2004

Art Unit

2825

Examiner

Unknown

Attorney Docket No.

ALC 3125

Confirmation No.

8431

STATUS INQUIRY

Mail Stop Amendment Commissioner for Patents P.O. Box 1450

Alexandria, Virginia 22313-1450

Dear Sir:

The above-identified patent application has been on file since April 8, 2004 and to date no substantive Action on the merits has been received. It is respectfully requested that an Action be issued, or an indication of when such Action may be issued.

• OCT-02-2006 17:39

KRAMER & AMADO, P.C.

703 5199802

P.04

Application No.: 10/820,111 Attorney Docket No.: ALC 3125

No fee is believed to be due for this submission. Should any fees be required, please charge our Deposit Account No. 50-0578 and/or please credit any excess fees to such Deposit Account.

Respectfully submitted,

Reg. No. 41,541

DATE: September 29, 2006

KRAMER & AMADO, P.C. 1725 Duke Street, Suite 240 Alexandria, Virginia 22314 Tel. (703) 519-9801 Fax. (703) 519-9802

2

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Moira Anderson

Typed or printed name

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NOV 2 2 2006

PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

Denis Armand Proulx, et al. In re application of:

For: CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

10/820,111 Serial No.

Filed April 8, 2004

Art Unit 2825

Examiner Unknown

ALC 3125 Attorney Docket No.

Confirmation No. 8431

TRANSMITTAL OF CERTIFIED COPY OF PRIORITY DOCUMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

Applicants have claimed priority of Application No. 2,425,442 filed April 15, 2003 in Canada, under 35 U.S.C. § 119. In support of this claim, a certified copy of said application is submitted herewith.

Application No.: 10/820,111 Attorney Docket No.: ALC 3125

No fee is believed to be due for this submission. Should any fees be required, please charge our Deposit Account No. 50-0578 and/or please credit any excess fees to such Deposit Account.

Respectfully submitted,

Reg. No. 41,541

DATE: November 22, 2006

KRAMER & AMADO, P.C. 1725 Duke Street, Suite 240 Alexandria, Virginia 22314 Tel. (703) 519-9801 Fax. (703) 519-9802

du Canada

0-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 75 of 311 a propriété Canadian intellectuelle

Intellectual Property

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des brevets

Certification

Canadian Patent

Certification

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is is to certify that the documents nereto and identified below are of the documents on file in

Specification and Drawings, as originally filed, with Application for Patent Serial No: 2,425,442, on April 15, 2003, by ALCATEL CANADAINC., assignee of Denis A. Proulx, Craig Ellirt Timmerman, Felix Katz, Margaret Rachniowski, Afshan Zabihi and Macmohana S. Virdy, for "Connectivity Verification for Internet Protocol/Multi-Protocol Label Switching Data Communications Networks".

April 14, 2004

Date · 3 🚛





Abstract

A framework for connectivity verification is provided. The framework includes a connectivity verification server performing unattended connectivity verification, and a connectivity verification application, both the connectivity verification server and connectivity verification application operating in a network management context. Connectivity verification jobs are defined via the connectivity verification application and the connectivity verification server is configured accordingly. Connectivity verification jobs can also be scheduled. The connectivity verification application also provides a display of connectivity verification results. The results of each connectivity verification job may be compared against a desired connectivity profile and deviations from the connectivity profile may be used to raise alarms. Connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results. The advantages are derived from using the framework to perform unattended scheduled connectivity verification at reduced operational costs.

Connectivity Verification for Internet Protocol / Multi-Protocol Label Switching Data Communications Networks

Field of the invention

[01] The invention relates to data network management, and in particular to methods and apparatus for centralized connectivity verification ensuring adherence to service level agreements.

Background of the invention

[02] In the field of Internet Protocol (IP) / MultiProtocol Label Switching (MPLS) data communications, it is known to verify whether two data network nodes can reach each other by employing functionality provided by a "ping" and a "traceroute" command. The implementation of the ping and traceroute command functionality specification is described in RFC-1147 which is incorporated herein by reference. A short summary of the relevant concepts of the ping and traceroute commands follows:

[03] Persons of ordinary skill in the art would understand that data communications networks conveying data packets in accordance with the IP protocol and the MPLS protocol do so in accordance with a store and forward discipline. At each data network node in a communications network, a packet is received via an input port, stored, an output port determined in real-time, and the packet is forwarded over the determined output port. Real-time port determination is known as routing functionality and is performed by a router network element. The real-time determination of the output port is made dependent on a variety of factors including: destination addressing information held in packet headers, forwarding class associativity, packet traffic

differentiation, operational states of inter-connecting links between network nodes, transport bandwidth availability, etc.

- [04] Persons of ordinary skill in the art would understand that data communications networks conveying data packets in accordance with the IP protocol, do so in accordance with a best-effort packet transport discipline. The best-effort discipline does not guarantee that data packets will reach their destinations, does not guarantee bounded packet arrival latencies, does not guarantee bounded packet arrival jitter, etc. In fact packets specifying the same source network address and the same destination network address do not necessarily follow the same transport path in a data communications network, which is known in the art as loose source routing.
- [05] The real-time output port determination described above may lead to situations in which packet transport loops are established. Each IP packet carries a Time-To-Live (TTL) specification in its header, which is an integer header field value which is set by a source data network node sending the packet (or a gateway at an edge between a customer network and a service provider network) and decremented at each data transport node forwarding the packet. When the TTL value reaches zero (0), the packet is discarded.
- [06] Although simple, this approach puts a lot of pressure on IP network design to ensure that only a small number of data transport nodes, and therefore interconnecting links, are traversed between a source data network node and a destination data network node. The physical implementation of the interconnecting links is varied and may include additional data/packet transport protocols, therefore from the point of view of connectivity verification, the data communications network infrastructure between two data transport nodes is referred to as a "hop" to make an abstraction thereof.
- [07] As mentioned herein above, the best-effort packet transport discipline does not guarantee bounded packet arrival latencies. Latency is the amount of time it takes for a packet to traverse a communications network from its source

data network node to its destination data network node. Latency is typically measured in milliseconds and includes physical data transport delays associated with physically conveyance of packets over physical interconnecting links, as well as packet processing delays incurred by packet while being stored at transport network nodes, in a transport path between the source network node and the destination network node, while pending determination of output ports.

- [08] As mentioned herein above, the best-effort packet transport discipline does not guarantee bounded packet arrival jitter. Jitter is a measure of the variation of packet inter-arrival delays, and relates to a measure of the standard deviation of a group of delays incurred by a group of individual data packets typically associated with a data stream used in provisioning a data service.
- [09] The provision of data services, which is beyond the present description, is dependent on the resultant Quality-of-Service provided. Quality-of-Service is a combination of bandwidth, arrival delay, and jitter specifications for a particular data service provisioned end-to-end over a given interconnecting communications network infrastructure.
- [10] A person skilled in the art would understand that the MPLS transport protocol has been developed in order to provide high Quality-of-Service packet transport. Although, delays associated with physical propagation packets over physical interconnecting links can only be reduced to a certain extent, the MPLS technology provides: bandwidth reservation on the interconnecting links to ensure a resource availability, strict (pre-specified) routing / transport path to minimized packet processing delays along the path, and consolidated multi-transport layer switching minimizing switching delays at switching network nodes in the path. Packets having the same source network address and the same destination network address may follow different transport paths dependent on a Service Level Agreement (SLA) specification for each packet.

- [11] It is the adherence to a service level agreement in an MPLS environment, and the need to adhere to a service level agreement specification in a best-effort IP environment that is being addressed in the present description.
- [12] Implementation of ping and traceroute functionalities includes the return conveyance of at least one individual echo return Internet Control Message Protocol (ICMP) packet in a data communication network between a source network node and a destination network node to verify connectivity between remote computers.
- [13] The extent to which connectivity is verified by ping packets, as they are known, relates to reachability, see Fig. 2. Ping packets carry a TTL value, and therefore reachability includes: an assessment as to whether there is at least a sequence of interconnecting links which when traversed a packet can be conveyed between the source network node and the destination network node, as well an assessment as to whether a bound sequence of interconnecting links exists. It is emphasized that each packet tests connectivity between a pair of pre-specified source network node and destination network node.
- [14] Besides reachability, each ping packet is also stamped with a time value corresponding to the time at which the ping packet was sent from the source network node. Upon the return of the ping packet at the source network node, the aggregate return transport delay is calculated. In sending a group of ping packets, the corresponding group of aggregate return transport delays are used to determine: minimum delay, maximum delay, average delay (in milliseconds), and jitter. The determined minimum delay, maximum delay, average delay, and jitter is referred to as packet transport statistics.
- [15] The extent to which traceroute packets verify connectivity, as they are known, relates network node discovery between a source to a destination network node, see Fig. 3. Implementing traceroute functionality employs groups of ICMP echo return packets bearing increasing TTL values, and directed to the destination network node. Traceroute packets are returned to

the source network node when the TTL value is decremented to zero, determining a transport network node incrementally further along between the source network node and the destination node.

- [16] For a source routed Label Switched Path (LSP) pre-established path, physical network nodes incrementally further along the LSP transport path may not return traceroute packets as the traceroute packet is encapsulated while in transport through the LSP with the TTL value only being decremented at the distal end of the LSP which does return a traceroute package, see Fig. 4. Traceroute packets are returned by network nodes beyond the distal end of the LSP.
- [17] In a best-effort IP environment, it cannot be guaranteed that all traceroute packets are routed the same as packet processing conditions change dynamically at network nodes between the source and the destination network nodes. A degree of stability in a communications network is expected, although not guaranteed, which when traceroute packet are sent in a relatively rapid succession, results in the group of traceroute packets following substantially the same transport path.
- [18] A returned traceroute packet is used to extract transport delay information. Statistical information is derived from successive sequences of traceroute packets. Therefore transport delay and jitter profiles can be provided for each transport path between a pair of network nodes in a data communications network. The extent to which these delay and jitter profiles can be used to derive per-hop statistics is left to higher level applications interpreting the statistical information which are beyond the scope of the present description.
- [19] Having provided an overview of ping and traceroute functionality, it is important to emphasize that, ping and traceroute packets are sent from a source network node and returned to the same source network node. The resulting statistics are also made available by and at the source network node.

- [20] Service providers include organizations and data communications network infrastructure providing data transport services to customers. Services include best-effort data transport, MPLS data transport, as well as differentiated services such as Virtual Local Area Networking (VLAN) in support of Virtual Private Network (VPN) connectivity.
- [21] Currently service providers make extensive use of ping and traceroute functionality to verify connectivity on a very limited basis. Typically an operator needs to physically and manually log-in on each remote source network node to access a Command Line Interface (CLI), issue necessary ping and/or traceroute commands from a prompt specifying network node addressing manually, capture the output of the console, and retrieve the output from the remote source network node.
- [22] In service provider communications network it is more important to verify connectivity between individual routers. Referring to Fig. 1, five fully meshed routers R1, R2, R3, R4 and R5 providing VPN services VPN1 and VPN2 are shown. Connectivity verification between Location 1 and Location 3 can be performed manually in two steps: ping/traceroute test T1 is run from R1 towards R3 and a second ping/traceroute test T2 is run from R3 towards R1. Each time a ping/traceroute test is run, the operator has to log-in on the source router, run the ping/traceroute test, and retrieve the results.
- [23] If connectivity verification is required between all peer routers in VPN1 more test steps would be required, for example ping/traceroute test T3 verifies connectivity from Location 2 to Location 3, and another ping/traceroute test would be necessary to verify connectivity to Location 3 from Location 2. Also, another two ping/traceroute tests would have to be done between Location 1 and Location 2.
- [24] The operator has to perform more ping/traceroute tests for the other VPNs, for example VPN2 between Location 2 and Location 4.

[25] The connectivity verification has to be done in two separate steps between each pair of locations, and it is not obvious to the operator which router IP address and VLAN IDentifier (VPN1/VPN2) to use from which router. This level of operator involvement is inadequate as command entry is a very time consuming, complex, and error prone procedure leading to large operational overheads incurred by service providers. In particular, manual command entry makes it impossible for connectivity verification to be performed in an environment in which a large number of customers are serviced by a service provider using an infrastructure of a large number of communications network nodes interconnected via a large number of links. Meaningful statistics need be derived from a large number of ping/traceroute tests.

[26] Persons of skill in the art understand that packet traffic patterns vary over a period of time and are typically cyclical over the time of a day and cyclical over a week. It is important to both customers and service providers that connectivity verification be performed during peak hours (business hours and evenings) and peek weekdays (workdays and weekends). Therefore it is apparent that if manually directed connectivity verification is time consuming, then manual connectivity verification within a test window would be impossible due to overwhelming operational overheads involved. The number of connectivity verification tests grows with the number of location combinations for each VPNs making connectivity verification even more complex and time consuming.

[27] The closest prior art relates to network topology discovery and includes:

[28] A prior art United States Patent 6,502,130 B1 entitled "System and Method for Collecting Connectivity Data of an Area Network" which issued on December 31st, 2002 to Keeler, Jr. et al. describes a system and method which collects dynamic connectivity data from an area network interconnecting multiple computing devices. The dynamic connectivity information is combine

in a data warehouse with static network information, relating to the various users and their privileges. The combined data stored in a data warehouse permits the identification of each user and the various privileges of the user, correlated to its connection port. The productivity data is collected using commands in the simple network management protocol (SNMP). SNMP commands query all network devices such as hubs, routers, and gateways to other networks to obtain port connectivity information such as the identity of the ports being used by each network user. Although inventive, the solution proposed by Keeler Jr. et al. only achieves Open Systems Interconnect (OSI) Layer 2 and 1 connectivity discovery in support of billing applications for users subscribing to roaming network access services. Keeler Jr. et al. do not address issues related to ensuring adherence to service level agreements in real-time.

[29] A prior art United States Patent 6,205,122 B1 entitled "Automatic Network Topology Analysis" which issued on March 20th, 2001 to Sharon et al. describes a system and method for automatic detection of physical network topology, by correlating information from computers connected to a network. Although inventive, the solution presented by Sharon et al. does not address issues related to ensuring adherence to service level agreements in real-time.

[30] A prior art United States Patent 6,397,248 B1 entitled "System and Method to Discover End Node Physical Connectivity to Networking Devices" which issued on May 28th, 2002 to Iyer describes an apparatus and method for determining physical connectivity between end nodes and networking devices within a network. Iyer addresses issues related to the SNMP protocol's inability to ascertain the physical connection between end nodes and networking devices. Although inventive, the solution presented by Iyer does not address issues related to ensuring adherence to service level agreements in real-time.

[31] A prior art United States Patent 6,405,248 B1 entitled "Method and Apparatus for Determining Accurate Topology Features of a Network" which issued on June 11th, 2002 to Wood describes a method for determining accurate

topology features of a given network utilizing source address tables. The solution proposes acquiring source address table information from each port of each network switching node at regular intervals to determine when a particular source address was learned and when discarded. The source address information is used to issue Address Resolution Protocol (ARP) queries to ensure that the source address information is valid. While inventive, the solution presented by Wood does not address issues related to ensuring adherence to service level agreements in real-time.

A prior art United States Patent 5,974,237 entitled "Communications [32] Network Monitoring" which issued on October 26th, 1999 to Shurumer et al. describes a proprietary method for monitoring a communications network comprising a plurality of node equipment such as switches, and link equipment such as fiber optic links in which proprietary performance parameters of individual vendor specific components of the node equipment are used to determine an overall proprietary performance parameter for the node By comparing like proprietary performance parameters for individual network elements, the performance of different types of proprietary network elements can be compared with each other. Parameters which can be monitored include quality of service, cell discard, cell loss, and other measures of network performance. Connection tracing through the plurality of node equipment and link equipment is used employing proprietary means to provide topology discovery. While inventive, the solution presented by Shurumer et al. does not address issues related to ensuring adherence to service level agreements in real-time.

[33] Other developments include, a prior art United States Patent 6,222,827 B1 entitled "Telecommunications Network Management System" which issued on April 24th, 2001 to Grant et al. describes a system for managing a Synchronous Digital Hierarchy (SDH) network and proposes the tracking and processing of network related data in support of specifying connectivity parameters for establishing data pipes. The solution relates to a network management system

which forms an overall view of the network and its condition from which the system gives configuration commands to each transmission equipment so that all configuration changes can be performed significantly more rapidly. While inventive, the solution presented by Grant et al. does not address issues related to ensuring adherence to service level agreements in real-time.

[34] Reducing operating expenditures is important service providers. Addressing these concerns is especially important in large and complex Service Provider IP/MPLS networks. There therefore is a need to solve the above mentioned issues.

Summary of the invention

- [35] In accordance with an aspect of the invention, a framework for connectivity verification is provided. The framework includes a connectivity verification server performing unattended connectivity verification, and a connectivity verification application, both the connectivity verification server and connectivity verification application operating in a network management context.
- [36] In accordance with another aspect of the invention, connectivity verification jobs are defined via the connectivity verification application and the connectivity verification server is configured accordingly.
- [37] In accordance with a further aspect of the invention, connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.
- [38] In accordance with a further aspect of the invention, the connectivity verification application also provides a display of connectivity verification results.

- [39] In accordance with a further aspect of the invention, the results of each connectivity verification job may be compared against a desired connectivity profile and deviations from the connectivity profile may be used to raise alarms.
- [40] In accordance with yet another aspect of the invention, connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results.
- [41] The advantages are derived from using the framework to perform unattended scheduled connectivity verification at reduced operational costs.

Brief description of the drawings

- [42] The features and advantages of the invention will become more apparent from the following detailed description of the preferred embodiment(s) with reference to the attached diagrams wherein:
- FIG. 1 is a schematic diagram showing prior art manual connectivity verification;
- FIG. 2 is a schematic diagram showing a ping connectivity verification test being performed between a source and destination node;
- FIG. 3 is a schematic diagram showing a traceroute connectivity verification test being performed between a source and destination node;
- FIG. 4 is a schematic diagram showing a traceroute connectivity verification test being performed between a source and a destination node via an LSP;
- FIG. 5 is a schematic diagram showing elements of a connectivity verification framework in accordance with an exemplary embodiment of the invention;

FIG. 6 is a schematic diagram showing network nodes participating in a VPN and a fully meshed bi-directional group of connectivity validation tests to be performed in accordance with the exemplary embodiment of the invention; and

FIG. 7 is a schematic diagram showing connectivity verification performed in accordance with the exemplary embodiment of the invention.

[43] It will be noted that in the attached diagrams like features bear similar labels.

Detailed description of the embodiments

- [44] Fig. 5 shows a framework in accordance with an exemplary embodiment of the invention. A connectivity verification application makes use of an IP map application and/or a Layer 2 map application to select source and destination network nodes from a selection of network node tracked via a containment hierarchy by a network management server.
- [45] The selected source and destination network nodes are used to define a connectivity verification job. A schedule may be defined for the connectivity verification job. The definition of the connectivity verification job includes specifying connectivity verification parameters including the number of connectivity verification tests to be performed and thresholds to be applied to connectivity verification results returned.
- [46] In accordance with another implementation of the exemplary embodiment of the invention, by specifying a source and destination network node pair, a pair of bi-directional connectivity verification tests is defined.
- [47] In accordance with another implementation of the exemplary embodiment of the invention, IP and Layer 3 objects having a source and destination network node may be selected from the containment hierarchy.

Such objects include IP links, LSPs, etc. VPNs may specify a large group of participating network nodes. In accordance with another implementation of the exemplary embodiment of the invention, by specifying a group of network nodes fully meshed bi-directional connectivity verification tests will be performed between the group of network nodes. See Fig. 6 for a selected group of five network nodes and the bi-directional connectivity verification tests to be performed therebetween although fully meshed interconnecting links may not exist therebetween.

- [48] Each connectivity verification job can be dispatched for immediate execution via a connectivity verification server or stored with the connectivity verification server for delayed and/or repeated execution.
- [49] The connectivity verification server queues connectivity jobs with a Command Line Interface Processor (CLIP) at the appropriate time specified by the scheduling information (or immediately upon request). The CLIP processor takes over the issuing of commands to source destination nodes and the retrieval of connectivity verification results in an interaction session in which the CLIP processor logs-on the source network node. The CLIP processor sequences command issuance so as not to over burden the communications network with ICMP traffic.
- [50] Connectivity verification results are provided to the connectivity server which compares the connectivity verification results against thresholds specified for the connectivity verification job to ensure adherence to SLA agreements. When thresholds are reached alarms are raised with an alarm server. The alarm information may also be propagated to the connectivity verification application. The alarm information provided to the connectivity verification application may be subsequently updated by the alarm server.
- [51] In accordance with another implementation of the exemplary embodiment of the invention, each connectivity verification result is compared

against a threshold profile comprising at least two thresholds, multiple thresholds being used to implement multiple levels of alarm severity.

- [52] Connectivity verification results are also provided to the connectivity verification application. The connectivity verification application uses the connectivity verification results and alarm information to highlight Layer 2 and Layer 3 objects affected by the alarm information. The connectivity verification information may be interacted with to cause the display of Layer 2 and Layer 3 objects associated with a particular connectivity verification test and/or connectivity verification job.
- [53] In accordance with the exemplary embodiment of the invention, the problem of verifying IP connectivity in a service provider IP/MPLS network using an NMS system is addressed by:
- Performing directed Ping and Trace Route connectivity test using source and destination objects.
- Performing connectivity test using Routers and IP Interfaces.
- Performing connectivity test using MPLS LSP.
- Performing connectivity test within IPVPN. (VRF VLAN ID) See RFC
 2547 L3VPN incorporated herein by reference.
- Performing connectivity to unmanaged routers (IP address discovered)
- Scheduling the 'N' connectivity test to verify connectivity periodically.
- Scheduling the 'N' connectivity test to summarize statistics for the IP traffic characteristics (Delay, Jitter, loss) of packets.
- Ability to configure alarm threshold on the 'N' connectivity test schedule results to ensure service level agreements (SLA) are met.
- Highlighting the single or many routes of the packet that failed or succeeded on the NMS IP MAP
- [54] According to the present invention, the NMS provides a network view of the IP objects including Routers, IP links, IP interfaces, IP address of

Unmanaged Routers, LSP and VPN, making the connectivity verification test easier to create.

- [55] The operator is provided with means to collect the statistics from 'N' connectivity verification tests.
- [56] The operator can easily run a connectivity verification test via a single click to verify VPN connectivity.
- [57] A mechanism is provided to schedule 'N' connectivity verification tests and to collect the results in a central location for analyzing the data.
- [58] Immediate alarms generated from the results of 'N' connectivity verification tests in view of thresholds are provided.
- [59] Referring to Fig. 7, according to a use scenario of the exemplary embodiment of the present invention, the NMS operator can easily create one schedule to test the VPN connectivity shown.
- [60] In the example only two VPN exist. The operator creates one schedule and identifies the connectivity verification tests (T1,T2,T3,T4,T5,T6,T7,T8).
- [61] The NMS operator with a single click initiates the connectivity verification tests.
- [62] The NMS operator can specify that the connectivity verification test be executed periodically.
- [63] The NMS operator can set thresholds for expected connectivity verification results to trigger alarms when IP packets flow requirements are not met to ensure adherence to SLA agreements.
- [64] The NMS CLIP processor sends Ping and Trace Route commands (operations) to the routers. The connectivity verification tests can specify one or more of the following NMS objects as the source for the operation:

- Router (Router managed by the NMS),
- First Hop LSP (determines the Router), and
- VPN (VRF name).

The NMS destination objects include:

- Any IP address (NMS managed Router and Unmanaged Router),
- Router,
- Router Interface (Numbered and Unnumbered (Router ID string)), and
- LSP (the destination router will be determined by the destination endpoint of the LSP).
- [65] The operator can configure specific connectivity verification parameters for the connectivity verification test such as the number of pings to execute, packet size, data fill patterns, time to wait for response, type of service.
- [66] The operator can set threshold on the packet statistics for X number of connectivity failures, round trip delay, jitter, packet drop requirements.
- [67] The NMS is then able to perform one of the following tasks for the entries specified:
- 1. Ping operation from the source to the destination (results and statistics displayed to the operator).
- 2. Traceroute operation from the source to the destination (results and statistics displayed to the operator).
- 3. Highlight the results of the traceroute operation. This will highlight layer 2 and layer 3 objects on the NMS Layer 2 and IP maps.
- 4. Save the results as text or CSV format to a local file to be analyzed later.
- 5. Historical results from all operations are available in a result log on the connectivity verification server.
- 6. Highlight objects based on what is selected in the operation list or the result list.
- 7. Export and/or import the Operation List.

- 8. For the scheduled connectivity verification test, summarize the packet statistics for historical review.
- 9. For the scheduled connectivity verification test, generate alarms when the thresholds are met/exceeded.

[68] The following is a more detailed description of features of the invention as exemplarly implemented in an exemplary connectivity verification application in accordance with the exemplary embodiment of the invention. Heretofore the connectivity verification application and the subject matter of the invention is referred to as an "IP Maintenance and Diagnostics" solution. Any limitations mentioned in the following description relate to the particular implementation described and should not be interpreted as limiting the invention described herein in any way.

GLOSSARY

CLI	Command Line Interface. This is a command driven text	
	based user interface to a device.	
CORBA	Common Object Request Broker Architecture. An architecture that enables communication between program objects regardless of the programming language the objects are written in or the operating system they run on.	
CSV	Comma Separated Value. A way of recording values in text format with each value followed by a comma.	
VPN	Virtual Private Network.	
VRF	VPN Routing and Forwarding.	

INTRODUCTION

This Feature Specification outlines expected IP Maintenance and Diagnostics functionality. It allows users of the Alcatel NMS Network Manager to gather information about the IP connectivity in the network for maintenance and diagnostics purposes.

Terminology

Frequency – The time between each iteration of a schedule.

VPN – This document, unless otherwise specified, deals with routed IP VPNs. As such, the term indicates a set of IP-enabled systems and networks that communicate over a shared infrastructure with comparable access and security practices to a private network.

Iteration – One run of a schedule (i.e. one summary period).

Schedule - A schedule is a list of ping operations that will be executed at a specific time.

FUNCTIONAL OVERVIEW

Summary of Functionality

The IP Maintenance and Diagnostics provides the following main functions:

Fn1: Performing Ping Operations.

Fn2: Performing Traceroute Operations.

Fn4: Queuing Ping and Traceroute Operations.

Fn5: Determine statistics from each Operation (such as jitter).

Fn6: Viewing the results of Ping and Traceroute Operations.

Fn7: Saving results from Operations to a user defined file in different formats.

Fn8: Highlight affected objects from a Ping or Traceroute.

Fn9: Saving and Opening Operations Lists.

Fn10: Scheduled Ping Operations

Fn11: Configurable Threshold Values

Fn12: Create an alarm when a threshold is exceeded for a Schedule

Fn13: Summarized statistics

IP Maintenance and Diagnostics will also support the following key functionality:

NFn1: Scheduled Traceroute Operations.

NFn2: Configurable Traceroute and Ping ICMP parameters.

NFn3: Ping and Traceroute from source NMS

NFn4: Partitioned Nodes as Ping and Traceroute source objects

NFn5: SNMP support for MIB 2925

Typical Application

IP Maintenance and Diagnostics allows users access to information that will help them with maintenance and diagnostic issues associated to their IP network.

i. Ping and Traceroute

Ping and Traceroute commands are executed on a router so information can be displayed to the user. It gives users the ability to perform traceroute and ping operations to determine connectivity information such as delay, packet loss, jitter and routes.

The IP Maintenance and Diagnostic system consists of a client user interface and a server process. The server process controls the connection to the router and the ping, traceroute and scheduling operations (see Figure 0-1). It is running on the active Alcatel NMS and will be active on the standby if a switchover occurs.

Each IP Maintenance and Diagnostic client connects to the server process on the active NMS to send ping and traceroute operations to the routers. The client can specify one or more of the following objects as the source for the operation:

- Router Management IP Address (Router supported by the 5620)
- Node (with an IP Address)
- Router Interface
- First Hop LSP (the source router will be determined by the source endpoint of the LSP)
- VRF name (with a supported router specified).

The client can specify one of the following as the ping destination:

- Any IP address (whether it is a NMS managed object or not).
- Router ID (Router managed by the 5620)
- Node (by specifying its IP Address)

Pasting in one of the following objects known to the NMS can also specify a destination:

- Router Interface (the destination endpoint will be the router interface IP address, in the case of unnumbered, it is the router ID)
- LSP (the destination router will be determined by the destination endpoint of the LSP)

The client is then able to perform one of the following tasks for that entry (see Figure 0-1):

- 10.Ping from the source to the destination (results and statistics displayed to the user).
- 11.Traceroute from the source to the destination (results and statistics displayed to the user).
- 12. Save the results as text or CSV format to a local file.
- 13. Historical results from all operations are available in a result log on the server.
- 14. Highlight objects based on what is selected in the operation list or the result list.
- 15. Save and/or retrieve the Operation List.

Ping and traceroute operations are very easy to initiate. There can be multiple operations at one time, but to protect against performance issues, only one operation is allowed at any time to one source router. The application has the ability to queue multiple operations that are initiated so the user does not have to wait for one operation to complete before initiating the next. The only visible effect the user will see is that the operation may take a bit longer to complete.

The results from each individual ping and traceroute can be viewed. The information includes statistics such as jitter, percent of packets lost, and delay. After the user has configured ping and traceroute operations, they have the ability to save that list for future use (no operation results are saved). To use a previously saved operation list, they must open the file containing the operations. No validation occurs when a list is retrieved into the application and the last results for those newly retrieved operations are not available.

ii. Scheduled Operations

Scheduled ping operations perform similar to user-initiated operations and have the same limitations.

The Scheduled operations have the added functionality that allows them to store results every time the operations run, and to create summary statistics. It gives the customer the ability to check connectivity between endpoints at specific times and/or specific Iterations. This can help determine if SLA's are being met for customers VPN and/or if there is a failure in the network (see Figure 0-2). An example implementation of a schedule for Customer A VPN1 in Figure 0-2 can be seen in Figure 0-8. The user can customize thresholds to raise alarms if any of the summary statistics do not meet defined SLA values.

The functionality defined in section i applies to scheduling, except that the server performs the initiation of the operation at a set time and frequency rather than the user initiating the operation. The Server initiates the operations based on the scheduling information contained for each schedule. If a schedule is running, and a user tries to invoke an operation to the same router, they will be warned and the operation will be queued until the schedule has finished with the specified source router. If a user is currently performing an operation on a router and a schedule runs with the same source defined, the user operation is cancelled and the user is notified. The schedule has priority at all times. All parameters defined for a schedule applies to all the contained operations in that schedule.

The individual results and summary statistics from the operations can be viewed at any time. The summary information includes statistics such as jitter, percent of packets lost, and delay. The individual results show exact error codes, such as node unreachable, and delay values that were used in the calculation of the summary statistics. The results can then be saved to a file for further analysis. The summary statistics, which are calculated based on the individual results per operation, can then be used to raise alarms to the fault management system. The summary results are based on the user specified summary period, which is a number of individual results contained in a summary period.

The user can specify thresholds for each schedule. These thresholds apply to all operations contained in that schedule. If a threshold is exceeded, based on the

summary statistics, an alarm will be generated to the fault management system with the user-specified severity.

FUNCTIONAL DETAILS

Overview

IP Maintenance and Diagnostics consists of 2 clients, a main Operation Window and a Scheduling Window. Both are launched through the NMS main menu, and are not context sensitive (i.e. a router does not have to be selected for the menu to be enabled).

The operation window contains 2 types of operations, ping and traceroute. The ping and traceroute operation each allows parameters to be specified for each individual operation. After an operation has been configured, it is then added to an operation list. It does not automatically start the ping or traceroute operation, it must be initiated by selecting the operation, right clicking, and selecting "initiate" from the popup menu. The operation can be cancelled or deleted by the same popup menu. The operation list can then be saved to a user defined local file. The list can then be retrieved at a later time to allow the user to reuse operations.

After an operation completes, the user selects the completed operation and the results will then appear in the result list. This information includes the delay for each individual ping issued in a ping operation, jitter, maximum delay, average delay, minimum delay, errors, etc. The information in the result list can then be saved to a local file in one of two formats, text or CSV. Historical results are located on the server and contain the results from every ping and traceroute operation that has taken place.

The scheduling window contains ping operations that can be run at a specific time. The operations contained in a schedule run starting at the specified start time, at every frequency (e.g. if the frequency is 10 minutes, all operations in the schedule run every 10 minutes) until it reaches the end time. The user can create an operation directly in a schedule, retrieve operations from a file or they can copy and paste/drag and drop it from another schedule or the operation window. All ping operations contained in a schedule have the same parameters except for the destination and source fields.

The results include individual ping results and summary statistics. The summary statistics are the same as those for a regular ping operation except they are calculated over a summary period (e.g. for every 10 iterations calculate the statistics). For each summary period, the user can view the individual ping values and the time that they were returned from the router. The summary results and individual ping results can be saved to a file in one of two formats, text or CSV.

A schedule can also contain threshold values for Jitter, Delay and Packet Loss. If any of these threshold values are exceeded, an alarm can be generated to the fault management system. The schedule uses the summary statistics from each operation to determine if a threshold has been exceeded. It will then generate an alarm to the fault management system with the user-specified severity. The user will also be able to see in the scheduling window any operations that had an alarm or error generated for that summary period.

IP Maintenance and Diagnostics Operation Window

The IP Maintenance and Diagnostics Operation window contains 3 areas, Operation List section, Results section and the Response Pane. The operation list section contains all the pings and/or traceroutes that have already been created or queued and can be initiated. This allows the user to perform multiple operations at one time. To view the results of an operation, it must be complete, and then selecting it from the operation list will update the result section with the operations results. If the selected operation is in progress, the result window will automatically update when it receives the results.

The result section contains the information from that ping or traceroute including the delay, result and size from each individual ping or traceroute (hop) in the operation. The Response Pane includes statistics on the entire ping operation, such as jitter and packet loss percentage, and it will also be the area that displays any errors that occurred in the operation. In the case of a traceroute operation, the statistics are based on the selected hop in the result list. The Operation List and Result List have scrollbars that appear when the list

grows larger than their viewable area. A splitter window that separates the lists also allows the user to choose how large the viewable area is for each.

The Operation window contains common functionality that is used in the Scheduling window.

iii. Launching IP Maintenance and Diagnostics

Selecting "Administration->IP Diagnostics" from the NMS main menu opens the IP Maintenance and Diagnostics client. Restriction of this command is only done through scope of command for the main menu; there are no other restrictions to opening the window. It can be displayed at any time, a router or node does not have to be selected. If a valid router or node is selected when the window opens, it will by default be the specified source object with the name and IP address already filled in for the source field for an operation dialog. If it is an invalid object, the source fields will be blank and the user will have to specify a valid router or node. The user is allowed to open only one operation window at a time. If the user selects the IP Diagnostics menu a second time, and the window is already launched, it will bring it to the front for the user. The IP Maintenance and Diagnostics scheduling window can also open the operation window with the "File->Operation Window" menu item.

iv. Menus and Toolbars

Icon	Menu Item	Description	
	Ope <u>r</u> ation->New- > <u>T</u> raceroute	Open the Traceroute window for creation.	
鼠	Ope <u>r</u> ation->I <u>n</u> itiate	Initiate the selected operation(s).	
6	Operation->Cancel	Cancel the selected operation(s).	
None	Result-> <u>L</u> ist LSP	List the LSPs between the selected source and destination in the Result List.	
E 0	File->Schedule Window	Open the Schedule window	

Table 0-1: Menu items and associated Toolbar Icons

Common menu items and toolbars are found in Section xxv. The menu items identified in Table 0-1, are specific to the IP Maintenance and Diagnostics Operation window.

v. Saving the Result List to a Local File

Operation results can be saved to a local file in one of two formats, CSV or TXT. See section xxvii for a description of the save dialog.

Text Format

Ping Toronto - Ottawa

Source138.120.15.90: vrf - VPN1 Destination 13.13.13.2

Seq	Sourc	e	Destination	Delay (ms)
1	138.12	20.15.90	13.13.13.2	112
2	138.12	20.15.90	13.13.13.2	Node Unreachable
3	138.12	20.15.90	13.13.13.2	98
%Los	s: 0.0	Jitter (ms): 0.	0 min/1	max/avg (ms): 1.0/1.0/1.0

Traceroute Toronto - Ottawa

Source138.120.15.90: vrf - VPN1 Destination 56.56.56.56

Seq Destination Delay (ms)
1 12.12.12.1 10,Node Unreachable,5

2 13.13.13.2 4,6,6

Figure 0-1: Text Format Example (Ping and Traceroute)

When the user selects the text format for saving results ("Save as Type" field), it will save it in a standard space formatted file. The text file will also contain the statistics associated with the operation(s) appended to the end of the file (see Figure 0-1).

CSV Format

Ping, Toronto - Ottawa

Source,138.120.15.90: vrf - VPN1, Destination,13.13.13.2

Seq, Source, Destination, Delay (ms)

1, 138.120.15.90, 13.13.13.2,112

2, 138.120.15.90, 13.13.13.2, Node Unreachable

3, 138.120.15.90, 13.13.13.2,98

%Loss (ms),0.0

Jitter (ms),0.0

Min (ms),1.0

Max (ms), 1.0

Avg (ms),1.0

Traceroute, Toronto - Ottawa
Source,138.120.15.90: vrf - VPN1,Destination, 13.13.13.2
Seq, Destination, Delay (ms)
1,12.12.12.1,10,Node Unreachable,5
2,13.13.13.2,4,6,6

Figure 0-2: CSV Format Example (Ping and Traceroute)

When the user selects the CSV format for saving results ("Save as Type" field), it will save it in a comma separated formatted file. The text file will also contain the statistics associated with the operation(s) appended to the end of the file (see Figure 0-2).

vi. Operation List

Column	Description	
Type	The type of operation, Ping or Traceroute (see Table 0-3).	
Name	The Name associated to the operation	
Source	The router the operation is being performed on	
Destination	The object the operation is being performed to	
Timeout (ms)	The timeout to wait for a response from the destination.	
Quantity	The number of individual pings in this operation	
Interval (sec)	The interval between sending each ICMP packet.	
Status	The status of the operation (see Table 0-5 for a list of	
	status values).	

Table 0-2: Parameters displayed in the operation list for each operation

The operation list contains the ping and traceroute operations specified by the user. The operations appear in the order they are added.

Icon	Description			
	Ping Operation			
	Traceroute Operation	·	•	

Table 0-3: Icon representation of the "Type" field in the Operation List

The list will contain all the defined ping and traceroute operations created by the user and they are distinguishable by the "Type" column (see Table 0-3). IP Maintenance and Diagnostics does not allow concurrent operations to the same router. If multiple operations are queued for the same router, the status of the waiting operation(s) will be "In Progress" while the currently running/queued operations complete. If the user attempts to close the application with operations still "In Progress", a warning will appear to the user. If the user chooses to continue with the close of the application, the operations will be cancelled to the server before closing.

Item	Description	
Initiate	Initiate the operation(s) on the node. This menu option is only enabled if an operation is currently not in progress	
Cancel	Cancel the operation(s) once it has been initiated. This menu is only enabled if an operation is currently in progress	
Delete	Delete the operation(s) from the list	
Save Operations	Save the operation list for future use	
Highlight	Highlight all known objects associated with the operation (see section xxxi)	

Table 0-4: Menu items for the operation list popup menu

Double clicking on an operation in the operation list will open the appropriate operation window to allow the user to change any options for that operation. The user can control one or more operations by selecting them (highlighting one

or more operations) and right clicking (see Figure 0-3). This will produce a popup menu containing the control information for the selected operations (see Table 0-4).

Operation State in the Operation List

Depending on the state of the operation in the operation list, only certain actions are available (see Figure 0-4). The "Initial" state of the operation only occurs when the operation is first added to the operation list (or retrieved from a file). The operation will never go back to the "Initial" State. Once initiated, the operation will stay in the "In Progress" state until one of two things happens, the user cancels the operation, or the operation completes. When the operation enters the "Completed" or "Cancelled" state, the user can re-initiate the operation or delete it from the queue.

Icon	Description
~	Completed - Results are available for the operation.
X	In Progress – The operation is running, no results are available yet.
	Initial – The operation has never been run before (i.e. just add to the operation list).
•	Cancelled - The operation has been cancelled, the results are unavailable.
•	Error - An error has occurred with the operation
•	Communication Error - A communication error to the server has occurred, the operation has been cancelled.

Table 0-5: Status values for each Operation in the Operation List

Icons in the operation list represent the operation status values, see Table 0-5 for a list of the status icons and their description. The results for an operation are only available when the operation is in the "Completed" state. If an operation is selected and its state is not "Completed", the results will be blank. The

"Communication Error" state acts exactly as the "Cancelled" state, but can only be set by the application, and only during a server failure.

vii. Result List

Column	Description	
IP Address /	The IP Address of the destination of a ping, or the IP	
Нор	Address of a Hop for a traceroute operation.	
Sequence	The sequence number of the individual ping or hop in the	
	selected operation	
Delay (ms)	The delay of the response from the destination, in	
	milliseconds	
Details	This button in the details column, will display the Ping List	
	dialog window with the associated traceroute results for	
	that entry displayed in it. It does not appear for ping	
	results.	

Table 0-6: Parameters displayed in the result list for each operation

The result list contains the results from each individual ping or hop in each operation. Depending on what type of operation is selected, the list can contain the list of pings in a selected ping operation (see Figure 0-18), or the list of hops in the selected traceroute operation (see Table 0-6). The title for the IP Address column will change if the operation is a traceroute operation, this column becomes "Hop" (see Figure 0-20). If multiple operations are selected, the result list contains the entries from the first selected operation only. The results appear in order based on the sequence number of each individual ping or hop. If an operation error (i.e. valid diagnostics errors such as Network Unreachable or Node Unreachable for one of the responses) occurs for a Ping operation, the Delay column for that individual entry will display the error.

With a traceroute operation, the number of probes per hop is currently 3. The list of all the delays to that hop can be viewed in a separate window (see Figure 0-5). To display this list window, the user can press the button (in the

"Detail" column) contained in the row that has more than one delay value (see Figure 0-3). If an operation error (i.e. valid diagnostics errors such as Network Unreachable or Node Unreachable for one of the responses) occurs for a traceroute operation, the Delay column for that individual entry will display the letter "F" for each packet in the entry. When the user expands the results (i.e. opens the Ping List Window) the actual error will be displayed for each entry in the Delay column. There is a direct relationship between each "F" (failure) and the corresponding entry in the Ping List Window.

Item	Description
Highlight	Highlight selected source and destination objects only (see section xxxi).
Save Results	Save the results to a user specified file.
List LSP	List all known LSPs between the source and destination.

Table 0-7: Menu items for the result list popup menu

The user can perform actions on each result by selecting it in the result list and right clicking. This will produce a popup menu containing the control information for the selected results (see Table 0-7).

There is no way for IP Maintenance and Diagnostics to highlight the LSP(s) a traceroute or ping operation may go through. Instead, the user can select a specific result entry and execute "List LSP". This will open the List window containing all the known LSPs between the ping source and destination or the selected hop and previous hop for a traceroute operation. This menu item is never disabled, if there are no LSPs between a selected source and destination then the window will appear with no entries.

viii. Response Pane

VIII. Response t une		
Statistic	Description	
Packet Loss (%)	The percentage of packets sent, that never reached the destination.	
Jitter (ms)	Variance in delay in individual packets sent to the destination.	
Maximum Delay (ms)	The slowest response time from the destination.	

Minimum Delay (ms)	The quickest response time from the destination.
Average Delay (ms)	The average response time from the destination.

Table 0-8: Statistics displayed for each operation if successful

The response pane contains information about each ping and each hop in a traceroute operation (see Figure 0-6). If the operation is successful, it will display the statistics for the operation (see Table 0-8). If the operation is a traceroute operation, the user must select a specific hop to get the statistics for that hop.

If an execution error has occurred in the operation, the response pane will show the error message (see Figure 0-7) returned from the node and the result list will be empty. An execution error occurs not with an ICMP packet, but an error in the CLI command, such as invalid VRF name. If the results are saved to a local file, the statistics are appended to the end of the file. All operations are logged to a central server file; it includes each packet, the statistics and any errors (see section xxxiv).

IP Maintenance and Diagnostics Scheduling Window

The IP Maintenance and Diagnostics Scheduling window is very similar to the Operation window. It contains 4 areas, Schedule List section, Operation List section, Results section and the Response Pane. The schedule section contains all the schedules in the system. The operation list section contains all the pings available in the selected schedule from the schedule list. To view the summary statistics of an operation from a schedule, the operation must be selected in the operation list.

The result section contains the summary statistics information from the selected operation in the operation list. These statistics include jitter, average delay, and packet loss percentage. The Response pane at the bottom of the window contains any errors associated to the operation (i.e. configuration errors). The Schedule list, Operation List and Result List have scrollbars that appear when the list grows larger than their viewable area. A splitter window that separates the lists also allows the user to choose how large the viewable area is for each A schedule consists of configured ping operations. The only operation that can be scheduled is the ping operation. Only the Admin can manage schedules (create, edit, delete, acknowledge, enable or disable), everyone else can view the schedules and results as read only, other restrictions can only be applied through scope of command. There can be a maximum of 100 schedules, each containing up to 100 ping operations. A schedule cannot have more than 10 pings per source per minute in one schedule. For example, if the frequency for a schedule is 2 minutes, there cannot be more than 20 pings configured per source in that schedule. This limitation is based on the CLI command and response from the node for pings. This limitation does not take into account timeouts and errors from the ping operations. If an iteration of a schedule is still running and another iteration of the same schedule is supposed to run (e.g. frequency is one minute and the first iteration takes 1minute 10 seconds), it will be skipped.

If a schedule is running, and a user tries to invoke an operation to the same router, they will be warned and the operation will be queued. If a user is currently performing an operation on a router and a schedule runs with the same source defined, the user operation is cancelled and the user is notified. The schedule has priority at all times. Each schedule is defined by a user-defined name, by default it is date and time of the schedules creation. Schedules can be enable and disabled by selecting the check box beside the associated schedule (see Figure 0-8). To configure a schedule, double click it or select "Schedule->Edit" from the menu.

When a schedule is chosen, the operation list is updated with all the ping operations associated with that schedule. The Status field in the operation list only changes if there is an alarm or error associated to that operation. An operation can be added to a schedule in one of 3 ways:

- Retrieve operations Use "File->Open Operations" to retrieve a list of operations from a file to a selected schedule. If the specified file contains traceroute operations, they will be ignored and only ping operations will be retrieved.
- 2. Create operation Use the "Operation->New->Ping" to add a new operation to the selected schedule.
- 3. Drag and drop/Cut, copy and paste operations Use operations from the Operation window or another schedule and either drag and drop them (move the operations) or cut, copy and paste them into the selected schedule.

The result list contains all the summary information that exists for the selected operation. The summary information includes the time it was calculated, jitter, average delay, minimum delay, maximum delay, packet loss and status. Each summary can be expanded to display all the individual pings that were used to determine that summary information. The Status field in the result list only changes if there is an alarm or error associated to that summary information.

A schedule can associate one alarm for each of the following attributes:

- Jitter (ms)
- Maximum Delay (ms)
- Packet Loss (ms)

The schedule determines if an alarm is generated for one of the attributes by using a threshold. If the summary statistic for that attribute has exceeded the user-specified threshold, an alarm will be raised to the fault management system with the user-specified severity. The calculation is based on a summary period (i.e. a number of summaries). All summary statistics and individual operation results are stored on the server.

The Scheduling window contains common functionality that is used in the Operation window.

ix. Launching IP Maintenance and Diagnostics Scheduling Window Selecting "Administration->IP Diagnostics Schedule" from the NMS main menu opens the IP Maintenance and Diagnostics client. Restriction of this command is only done through scope of command for the main menu; there are no other restrictions to opening the window. It can be displayed at any time, a router or node does not have to be selected. If a valid router or node is selected when the window opens, it will by default be the specified source object with the name and IP address already filled in for the source field for a ping dialog. If it is an invalid object, the source fields will be blank and the user will have to specify a valid router or node. The user is allowed to open only one scheduling window at a time. If the user selects the IP Diagnostics Schedule menu a second time, and the window is already launched, it will bring it to the front for the user. The IP Maintenance and Diagnostics operation window can also open the schedule window with the "File->Schedule Window" menu item.

x. Status Bar

The status bar is enhanced for the scheduling window. It displays an icon if the scheduler is currently running (i.e. a schedule is currently being processed). The icon only appears on the scheduling window when there is schedule being processed (see Figure 0-8). See section xxiv for a list of the common status bar features.

	xi.	Menus and Toolbar	'S	
Icon		Menu Item	Shortcut	Description .

		Key	
€¥	Schedule->New	?	Create a new schedule (only admin) and display the schedule options dialog. By default, all new schedules are disabled.
None	Schedule-> <u>E</u> dit	?	Edit the selected schedules (only admin) parameters through the schedule options dialog.
None	Schedule- >En <u>a</u> ble/Disable	None	Enable/Disable the schedule (only admin) on the server (starts/stops it running)
None	Schedule-> <u>Delete</u>	None	Delete the schedule (only admin)
None	Operation- >Acknowledge	None	Acknowledge the alarms associated to the operation (only admin)
	Operation->Refresh	?	Refresh the summary statistics and status of the selected operations
	File->Operation Window	None	Open the Operation window
F	File->Backup Window	None	Open the Schedule Backup window

Table 0-9: Menu items and associated Toolbar Icons

Common menu items and toolbars are found in Section xxv. The menu items identified in Table 0-9, are specific to the IP Maintenance and Diagnostics Scheduling window.

xii. Saving Summary Results and Individual Results to a Local File Schedule and operation results can be saved to a local file in one of two formats, CSV or TXT. See section xxvii for a description of the save dialog.

Text Format

Sched	lule Customer A	- VPN1		
Ping	Toronto - Ottawa	Time 12:21	om 2003/01/1	10
	Source138.120.15.9	0: vrf - vpn1	Destination	13.13.13.2
Seq	Source	Destination	Delay (ms)	
1	138.120.15.90	13.13.13.2	112	
2	138.120.15.90	13.13.13.2	Node Unrea	chable

3 138.120.15.90 13.13.13.2 98

Schedule Customer A - VPN1

Ping Toronto - Ottawa Status Delay Alarm

Source138.120.15.90: vrf - vpn1 Destination 13.13.13.2

Time 12:20pm 2003/01/101

Jitter (ms) 10.0

Packet Loss % 0.0

Average Delay (ms) 10.0

Maximum Delay (ms) 10.0

Minimum Delay (ms) 10.0

Figure 0-3: Schedule Text Format Example (Ping Detail and Ping Summary)

When the user selects the text format for saving results ("Save as Type" field), it will save it in a standard space formatted file (see Figure 0-3 for an example). The text file will contain either the summary statistics for the selected operations, or the individual results for the selected summaries.

CSV Format

Schedule, Customer A - VPN1

Ping, Toronto - Ottawa, Time, 12:21pm 2003/01/10

Source,138.120.15.90: vrf - vpn1, Destination,13.13.13.2

Seq, Source, Destination, Delay (ms)

1, 138.120.15.90, 13.13.13.2,112

2, 138.120.15.90, 13.13.13.2, Node Unreachable

3, 138.120.15.90, 13.13.13.2,98

Schedule, Customer A - VPN1

Ping, Toronto - Ottawa, Status, Delay Alarm

Source,138.120.15.90: vrf - vpn1, Destination,13.13.13.2

Time,12:20pm 2003/01/101

Jitter (ms),10.0

Packet Loss % ,0.0

Average Delay (ms),10.0

Maximum Delay (ms),10.0

Minimum Delay (ms),10.0

Figure 0-4: Schedule CSV Format Example (Ping Detail and Ping Summary)

When the user selects the CSV format for saving results ("Save as Type" field), it will save it in a comma separated formatted file (see Figure 0-4 for an example). The file will contain either the summary statistics for the selected operations, or the individual results for the selected summaries.

xiii. Schedule List

Column	Description
Enabled	This is a checkbox to enable or disable each schedule from running
Schedule	The unique name of the schedule (see section xviii).
Start Time	The start time of the schedule
End Time	The end time of the schedule
Frequency	The time between each running of the operations
Freq. Period	The type of frequency (i.e. days, hours, minutes, etc)
Alarm Status	Identifies the highest severity alarm for the schedule (that has not been acknowledged).
Status	The status of the schedule, derived from the highest operation status

Table 0-10: Parameters displayed in the schedule list for each schedule

The schedule list contains the schedules that have been configured in the system. It identifies each schedule by its unique name in the "Schedule" column (see Table 0-10). It allows the user to enable/disable schedules by clicking the checkbox contained in the "Enabled" field associated to the schedule. It also identifies the time and frequency that this schedule is configured with. A schedule can be edited by double clicking the schedule entry in the list, it will then display the schedule configuration window (see section xviii).

Item	Description	
New	Create a new schedule	
Delete	Delete the schedule(s) from the list	

Table 0-11: Menu items for the operation list popup menu

There is a popup menu that is associated to the schedule list that allows the user to create and delete operations easily (see Table 0-11).

xiv. Operation and Summary Status

Icon	Description
8	Critical Alarm - A critical alarm has been generated based on
	summary statistics for the operation not meeting the schedules
	threshold values.
2	Major Alarm - A Major alarm has been generated based on
	summary statistics for the operation not meeting the schedules
	threshold values.
m	Minor Alarm - A Minor alarm has been generated based on
	summary statistics for the operation not meeting the schedules
	threshold values.
	Warning Alarm - A warning alarm has been generated based
	on summary statistics for the operation not meeting the
	schedules threshold values.
•	Error - An error has occurred with the operation in a summary
	period.
~	Normal – The operation has no errors or alarms associated to it.

Table 0-12: Status values for each Operation in the Operation List

Icons in the schedule list, operation list and result list represent the associated status values; see Table 0-5 for a list of the status icons and their description.

The operation list and schedule list derive their status from the highest status in the summary list.

xv.	O	nera	tion	List
AY.	v	uci a	uvn	Ther

Column	Description
Туре	The type of operation (see Table 0-14).
Name	The Name associated to the operation.
Source	The router the operation is being performed on
Destination	The object the operation is being performed to
Alarm Status	Identifies the highest severity alarm for the schedule (that has not been acknowledged).
Status	The status of the operation (see section xiv for a list of status values).

Table 0-13: Parameters displayed in the operation list for each operation

The operation list contains the list of ping operations contained in a schedule. The operations appear in the order they are added. The status field identifies errors or alarms associated to the operation (see Table 0-13). The status field is derived from the highest alarm in its summary list. The source and destination columns identify the configured source and destination objects for the ping operations. IP Maintenance and Diagnostics Scheduling supports 10 ping operations per minute per node. The maximum number of operations per schedule is 100.

Icon		Description	
	Ping Operation		

Table 0-14: Icon representation of the "Type" field in the Operation List

The list will contain all the defined ping operations created by the user and they are distinguishable by the "Type" column (see Table 0-14). Operations in a

schedule may not be done the current iteration before the schedule needs to run again (e.g. based on timeout issues and conflicts with other schedules). If an iteration of the operation is missed due to this, the summary information will have an error status with an error message identifying this summary as "skipped". This may mean the user will have to adjust times or frequencies in this schedule or other schedules. An operation could also have an error status if there was a configuration error (e.g. the specified LSP name has changed on the node).

Item	Description
Refresh	Refresh the summary information for the selected
	operation.
Acknowledge	Acknowledge the alarms and errors associated to the operation
Delete	Delete the operation(s) from the list
Save	Save the operation(s) for future use
Operations	
Save Results	Save the summary information from the selected operation
	file (see section xii).
Highlight	Highlight all known objects associated with the selected
	operation (see section xxxi)

Table 0-15: Menu items for the operation list popup menu

Double clicking on an operation in the operation list will open the appropriate operation window to allow the user to change any options for that operation. The user can control one or more operations by selecting them (highlighting one or more operations) and right clicking. This will produce a popup menu containing the control information for the selected operations (see Table 0-4). The popup menu allows quick access to operations such as refresh for getting the latest results and highlight for highlighting the associated objects. If one or

more alarms have occurred for an operation, the user can acknowledge (clear) the alarms through the popup menu.

xvi. Result List

Column	Description	
Time	The time the summary statistics were calculated	
Packet Loss (%)	The percentage of packets sent, that never reached the	
	destination during the summary period.	
Jitter (ms)	Variance in delay in individual packets sent to the	
	destination.	
Maximum Delay	The slowest response time from the destination during	
(ms)	the summary period.	
Minimum Delay	The quickest response time from the destination during	
(ms)	the summary period.	
Average Delay (ms)	The average response time from the destination during	
	the summary period.	
Alarm Status	Identifies the highest severity alarm for the schedule	
	(that has not been acknowledged).	
Status	The status of the summary (see section xiv for a list of	
	status values).	
Details	This button in the Details column will display the	
	Summary Ping List dialog window with the associated	
Ĺ	individual ping results for the selected summary.	

Table 0-16: Parameters displayed in the result list for each operation

The result list contains the summary results from each operation. If multiple operations are selected, the result list contains the entries from the first selected operation only. The results retrieved for the selected operation are only the ones that exist to that time. If new results come in, the UI will not be updated, but the user can refresh the summary results at any time. The results appear in order based on the time they were calculated (see Table 0-16). The status of the summary could either be normal, an error or an alarm (see section xiv).

With each summary, a list of individual pings is associated to it. These ping values are used when calculating the summary statistics. The list of the entire ping for that summary can be viewed in a separate window (see Figure 0-9). To display this list window, the user can press the button (in the "Detail" column) contained in the row associated to the summary or double click the

summary. The window will display the time when each ping was performed, the delays associated to each ping and any errors (e.g. Node Unreachable). Storing all summary and detailed ping information can be quite large. Therefore there are limitations of disk size associated to the IP Diagnostics Scheduling. If the limitation is exceeded, the oldest results for operations will be deleted and will not be retrievable.

Item	Description					
Save Results	Save the individual ping results to a user specified file (see					
	section xii).					

Table 0-17: Menu items for the result list popup menu

The user can perform actions on each result by selecting it in the result list and right clicking. This will produce a popup menu containing the control information for the selected results (see Table 0-7).

xvii. Response Pane

The response pane only displays execution errors. If an execution error has occurred in the operation or for a specific summary, the response pane will show the error message (see Figure 0-7). An execution error occurs not with an ICMP packet, but an error in the CLI command, such as invalid VRF name, or timing issue with other schedules. All operations are logged to a central server file; it includes each packet and any errors (see section 1.a.xxxiv).

xviii. Schedule Configuration

A new schedule can be created at any time by selecting "Schedule->New. If the parameters are changed for a schedule, they will take effect the next time the schedule runs. This means that any individually calculated threshold value and summary values on the server would be reset, previous results will still be available.

The scheduling configuration window contains 3 tabs, general, schedule and thresholds (see Figure 0-11). This window contains all the necessary fields to configure a schedule.

Item	Values	Defaul	Size	Description
		t		
Schedule Name	N/A	N/A	30	The unique identifier (name) of
			Char	the schedule.
Number of	1 - 255	. 3	Short	The number of pings to send in
Pings				a ping operation.
Interval (sec)	1 - 255	3	Short	The time to wait before issuing
				the next ping.
Packet Size	29 - 9192	32	Short	The packet size of each ping.
(bytes)				(frozen in this release).
Fill Pattern	N/A	0XAB	32 bits	The value to pad the ping
	į	CDAB		packet with (frozen in this
		CD		release).
Timeout per	0 - 60000	20000	Short	The timeout period to wait for
Ping (ms)	ł			a response (frozen in this
				release).
Type of Service	0 - 255	0	Short	The type of service, or DSCP
l				bits (frozen in this release).

Table 0-18: Fields in the General Tab

The fields contained in the general tab are used for basic information identifying the schedule, such as a unique name (see Table 0-18). The ping setting fields are applied to all ping operations contained in the schedule. The fields that apply to pings in the schedule are identical to the standard parameters for normal ping operations. In this release, the values are frozen to the default values.

The schedule tab is used to set the start time, end time and the frequency (in minutes) to run the schedule. This will set the frequency or the number of times the schedule will run (see Figure 0-12).

Item	Values	Default	Size	Description
Frequenc	Per	Per	N/A	The frequency of the schedule
ŷ	Minute	Minute		(i.e. when it runs).

Process Every	0 min – 60 min	15 min	Short	The time between each run of the schedule (increments of 1 minute)
Start Date	N/A	Current Date	dd:mm:yyyy	The date for this schedule to start running
Start Time	N/A	Current Time	String	The time for this schedule to start running
End Date	N/A	Current Date plus one day	dd:mm:yyyy	The date for this schedule to start running
End Time	N/A	Current Time	String	The time for this schedule to start running

Table 0-19: Fields in the Schedule Tab

The frequency field in the schedule tab identifies the time between each run of the schedule. Currently it only allows a frequency from 0 minute to 60 minutes (see Table 0-19). If the user specifies a frequency of 0 minutes, it will only run the schedule once at the specified start date/time, the end date/time are ignored. The start date/time and the end date/time must take the frequency into account. For example, if the start date/time is 2003-02-28 12:10pm, and the frequency is 15 minutes, the end date/time must at least be 2003-02-28 12:25pm. Schedules may overlap; there is no validation between the schedule being configured and existing schedules. This will not be a problem unless the same source router is in more than one schedule that may run at the same time. If schedules run at the same time, the operations contained in those schedules do not have an order, so operations from one schedule could be interspersed with operations from another schedule. If a schedule cannot complete within the specified frequency, the next iteration of the schedule will be skipped. The summary period and individual ping will identify when it has been skipped, by setting the status to "Error" and displaying an appropriate error message. No scheduled ping for a given source router will be able to be executed if another ICMP operation is in progress on the source router. An error will be recorded for that individual ping.

The threshold tab is used to set the threshold values for Jitter, Delay and Packet Loss %.. This will set the summary period as well, the number of iterations that the schedule runs before calculating the summary statistics and creating alarms (see Figure 0-13).

Threshold	Item	Values	Default	Size	Description
N/A	Summary	5 - 1440	30	Short	The number of
	Period				iterations before
					calculating the
					summary
					statistics.
Jitter (ms)	Value	. 0 –	0	Short	The maximum
		60000			variance in
·	Severity	Critical	Warnin	N/A	milliseconds
	_	Major	g		before a jitter
		Minor	-	· .	alarm is raised. A
		Warning			specific severity of
					alarm can be
		ļ			associated to this
					threshold value.
	(checkbox)	Disabled	Disable	N/A	Enables or disables
		Enabled	d		this threshold
				ļ	value. If disabled,
					the fields become
					read-only.
Delay (ms)	Value	0 –	0	Short	The maximum
		60000			delay in
	Severity	Critical	Warnin	N/A	milliseconds
		Major	g		before a round trip
		Minor			delay alarm is
		Warning			raised. A specific
					severity of alarm
					can be associated
					to this threshold
					value.
	(checkbox)	Disabled	Disable	N/A	Enables or disables
		Enabled	d		this threshold
					value. If disabled,
					the fields become
70 1 . 7	X 7 1	0 100			read-only.
Packet Loss	Value	0 – 100	0.	Doubl	The number of
(%)			<u>'</u>	e	connectivity
					failures allowed
	'		. '	•	before a

connectivity alarm is raised. A specific severity of

Severity	Critical Major Minor Warning	Warnin g	N/A	·
(checkbox)	Disabled Enabled	Disable d	N/A	Enables or disables this threshold value. If disabled, the fields become read-only.

Table 0-1: Fields in the Threshold Tab

The summary period field identifies the number of iterations to wait before calculating summary statistics and determining alarms (see Table 0-1). The minimum summary period is 5 and the maximum 1440. For example, if the summary period is 5 and the frequency for a schedule is 1 minute, then the summary statistics will be calculated after 5 minutes. If an iteration is skipped, then that iteration will not be included in the summary period. Execution errors, such as invalid VRF name, are not used in summary calculations or alarm determination. The threshold fields identify the threshold limit and the associated alarm severity to use if an alarm is raised.

xix. Alarms and Threshold Highlighting

When an alarm is generated for a summary period, that summary and the associated operation have their status shown in the window as an "alarm" state (see section xiv). The user can highlight in the scheduling window the same way as the operation window (see section xxxi). The user can then select any or all operations that have an alarm associated with them and perform "Operation-Highlight". This will highlight all source and destination objects for all the selected operations in a schedule.

For each alarm generated to the NMS fault management system, the following information will be available for each alarm:

- Schedule Name
- Operation Name
- Source Node (VRF and LSP if applicable)

- Destination IP address
- Summary Execution Time
- Threshold that failed (Loss, Jitter, or Delay) This will be the "probable cause" field in the AS system.
- Threshold value
- Result that caused the threshold failure

The alarm will be raised as a QoS type of alarm. After an alarm has been raised, the user can acknowledge (clear) the alarm in the IP Diagnostics Scheduling window. This will change the status of the operation and the schedule back to a normal state until another alarm is raised. This action is not associated to clearing the alarm in the Fault Management system, it is only associated to the IP Diagnostics Scheduling application. Likewise, with the AS system, If a user clears an alarm it does not clear it in the IP Maintenance and Diagnostics Scheduling application. If a schedule should not raise alarms, the default value of "0" should be used in the fields for the threshold that is not being used. The thresholds are defined by each individual schedule (see section xviii).

xx. Schedule Backups

The schedule backup window is very similar to the regular functionality of the IP Maintenance and Diagnostics Schedule Window. This includes saving results to a local file, copying operations to be used in the Schedule Window or Operation Window, highlighting selected operations, viewing specific detailed results per summary, and viewing the configuration of the stored operations in the operation list. There are only three differences:

- 1. All operations and schedules are read-only. You can view, but you can not edit.
- 2. The schedule list contains a list of backup files (many per schedule).
- 3. Alarms and errors are only visible at the result pane level, they are not visible in the operation or schedule.

There are no restrictions on who can view the schedule backups. There is no limit to the number of backup files for a schedule, the only limitation is disk space.

xxi. Launching IP Maintenance and Diagnostics Schedule Backup Window

The only way to launch the Schedule Backup Window is through the Schedule Window, under "File->Backup Window". There are no restrictions to who can launch this window, the only restriction is based on the scope of command for the Schedule Window. The user is allowed to open only one Schedule Backup Window at a time. If the user selects the menu a second time, and the window is already launched, it will bring it to the front for the user.

xxii. Menus and Toolbars

Icon	Menu Item	Shortcut Key	Description
	Schedule->Refresh	?	Refresh the summary statistics and status of the selected operations
	File->Schedule Window	None	Open the Schedule window

Table 0-2: Menu items and associated Toolbar Icons

Common menu items and toolbars are found in Section xxv. Any configuration type menu items identified in Section xxv do not apply to this window. The menu items identified in Table 0-9, are specific to the IP Maintenance and Diagnostics Scheduling Backup window.

xxiii.Redundancy

The Active NMS machine contains the main repository for summary and operation results. The repository is copied to the Standby NMS in case of Active failure. The repository is synchronized between the active and standby. In the event of a switch over the clients will switch over to the Standby (or new active) to retrieve the summary and operation results. The backup directory is not synchronized between the active and standby, this must be done by the customer.

Common IP Maintenance and Diagnostics Functionality

This section describes common functionality used by both the IP Maintenance and Diagnostics Operation Window (see Figure 0-3) and the IP Maintenance and Diagnostics Scheduling Window (see Figure 0-8).

xxiv. Status Bar

The main window contains a status bar at the bottom. The status bar displays the number of operations in the operation list and status messages. These status messages depend on the operation that is currently selected. It is a description of the current state the operation is in. For example, if an operation has been initiated but no response is back, it will display the message "In Progress...".

xxv. Multi-Column Sorting

All tables in the Operation and Scheduling windows allow sorting by columns. Each table can be sorted by multiple columns, in ascending or descending order. Clicking the header of a column will sort it in ascending order, clicking it a second time reverse the order. As columns are clicked, they will be sorted in the order they are clicked, with the last column being the first column sorted. To remove a column from the sort, hold the ctrl key and click the column to remove, it will no longer be included in the table sort.

xxvi. Common Menus and Toolbars

Icon	Menu Item	Description
2/120	<u>F</u> ile->Save Result <u>A</u> s	Save results from an operation to a
		file as text or CSV format.
GP.	File->Save Operations	Save the Operation List.
	File->Open Operations	Retrieve the Operation List.
7	Edit->Cut	Cut the operation
Ô	Edit->Copy	Copy the operation
77.85	Edit->Paste	Paste the operation
	Operation->New->Ping	Open the Ping window for creation.
None	Operation->Edit	Edit the selected Operation

9	Ope <u>r</u> ation->Highlight	Highlight the selected operation.
₹.	Ope <u>r</u> ation->Delete	Delete the operation from the Operation List.
None	Result->Highlight	Highlight the selected result from the operation.
2	<u>H</u> elp	Display the help window for IP Diagnostics.
None	<u>F</u> ile->E <u>x</u> it	Exit the IP Diagnostics Application.

Table 0-3: Menu items and associated Toolbar Icons

Table 0-1 above describes the functionality associated with each menu item, its toolbar icon, and its shortcut key. Some of the menu items are available in popup menus on the operation, schedule and result list. All dialogs opened in the IP Maintenance and Diagnostics windows are modal to that window only, and will not disable any other application.

xxvii. Saving Results to a Local File

Operation results from one or more operations/schedules can be saved to a local file. It allows the user to select one or more of the objects and save the results to a file. The user can choose the directory and file name, along with one of two file formats, Text and CSV. The default directory when the window is opened is the user home directory and the default file type is CSV. If the user selects an existing file, it will notify the user that the file exists, and ask if they wish to overwrite it. The format of the results from the scheduling window and the operation window are different, refer to section xii for an example from scheduling window and section v for an example from the operation window.

xxviii. Retrieving an Operation List

The entries in the Operation List can be retrieved from a user-specified file. To retrieve a saved operation list, select "File->Open Operations" from the main menu. A dialog will appear (see Figure 0-16) that will allow the user to specify a file containing an operation list. The file type is a specific one to the client, and cannot be manually edited by the user, so the "File of Type" field is frozen

to this value. Once the file is specified, the operation list will be updated to contain the operations from the file and the existing operations. The values are not validated at the time the file is loaded only when the operation is initiated or the schedule runs. The default directory when the window is opened is the user home directory.

In the Operation window, the status field will be blank, as it appears when an entry is first manually added to the list through the client, until the operation(s) are initiated at least once. The last results for the retrieved operations are not available and will appear blank if an operation is selected before it has been initiated at least once.

In the Scheduling window, the operations will be retrieved to the currently selected schedule. The summary results and status will be blank until the schedule runs at least one time.

xxix. Save an Operation List

The entries in the operation list can be saved to a user-specified file. To save an operation list, select the operations to save and select "File->Save Operations" from the menu. A dialog will appear (see Figure 0-17) that allows the user to specify a file to save the operation list to. The default directory when the window is opened is the user home directory. If a file exists with the name specified, it will ask the user for verification that they want it overwritten. After the user selects "Save", the file will be updated to contain the operations selected by the user, including any parameters to the operations. The file is a specific type to the client and cannot be edited manually by the user. Only the configuration of each operation is saved, the status and results are not stored in the file. Once the operations are saved to a file, they can be used on other workstations. The file must be transferred manually by the user to the other workstation, but once it has been transferred, the client on that workstation can then retrieve the list of operations.

In the Operation window, if the user closes the client, and the operation list has changed since the last save, it will popup a warning message and allow them to save the operation list before exiting the client.

xxx. Valid Source and Destination Objects

The source and destination objects are specified in the appropriate operation window. Both ping and traceroute have the same valid source and destination objects.

Source

The source field is used to define what router the ping or trace route operation is coming from. The following is a list of valid objects that could be specified in the source fields:

- Router
- Router Interface (the source endpoint identifies the source router and VRF name if one is specified)
- Node
- First Hop LSP (the source router will be determined by the source endpoint of the LSP)

If a supported Router or Node is specified as the source, then the VRF Name can be specified. This field is not enabled if a first hop LSP is selected as the source first (i.e. an LSP and VRF name can not be specified at the same time).

To specify a router, node or LSP, the user can select it in another application (i.e. make it the selected object) and paste it in (see Figure 0-3). If an invalid object is selected, an error message is displayed to the user. If it is an LSP that is pasted in, the Router and IP Address fields will be filled with the information from the source endpoint of the LSP. This includes the management IP address and name of the source Router.

Selecting a router interface and pasting it in can specify the source router or node. It will automatically fill in the associated IP Address and Router name. If a VRF name is associated to the router interface, it will automatically fill in the VRF name.

Another way to specify a router or a node is to query on the management IP Address. The user can enter the IP Address in the IP Address field and then press "Enter". If this is the management IP address of a supported router or node, its name will be filled in. If it is an unsupported node or router, an error message is displayed to the user.

The user can specify a VPN by filling in the VRF name in the source field. A valid router or node must also be specified. The NMS does not validate the name, instead it will be done at the time the operation is initiated on the router. If the router finds a problem with the specified VRF name, an error will be displayed to the user in the response area. A VRF name cannot be selected at the same time as the LSP.

The object type that is being used to define the source must have the radio button selected beside the type. For example, if the source is defined by the LSP, the radio button beside the LSP field must be selected. The radio button selection defines which fields are enabled for that object type.

Destination

The destination fields are used to define what object the ping or trace route operation is going to. The following is a list of valid objects that could be specified in the destination fields:

- Any IP address (whether it is a NMS managed object or not)
- Router ID (Router managed by the 5620)
- Node (specified with an IP Address)

Pasting in one of the following objects known to the NMS can also specify a destination:

- Router Interface (the destination endpoint will be the router interface IP address, in the case of unnumbered, it is the router ID)
- LSP (the destination router will be determined by the destination endpoint of the LSP)

To specify an object by IP Address or Router ID, enter the value in the IP Address field. If this is a Router ID of an object that the NMS is managing, its name will appear in the destination field. If it is an IP Address, the destination

field will say "Unknown". To specify a node that isn't in the list of supported nodes/routers (e.g. 7470) the user must enter the IP address of the destination object. There is no support for pasting in an object that does not have routing capabilities.

To specify a router, node, router interface, or LSP, the user can select it in another application (i.e. make it the selected object) and paste it in (see Figure 0-3). This action will also fill in the IP Address field with the objects IP Address, or in the case of a router or node, the Router ID. If it is a router interface, it will fill in the Router ID and IP Address of the router the interface is on. If it is an LSP, it will fill in the Router ID and IP Address of the destination endpoint of the LSP. If an invalid object is selected, an error message is displayed to the user.

The object type that is being used to define the destination must have the radio button selected beside the type. For example, if the destination is defined by the LSP, the radio button beside the LSP field must be selected. The radio button selection defines which fields are enabled for that object type.

xxxi. Drag and Drop/Cut, Copy, and Paste

Operations can be moved from the operation window to the scheduling window (and between schedules) by one of 2 methods, Drag and Drop and/or Cut, Copy and Paste. The Drag and Drop method allows the user to select multiple operations, click the mouse and drag those selected operations to the other window. The Cut, Copy and Paste method allows the user to select multiple operations, click a cut/copy menu item (see section xxv) and then paste on the other window. Valid windows to select operations are the operation lists in the scheduling window or the operation window. Valid drop areas are the operation lists in the schedule list window. Currently the only supported operation is the ping operation. If the user tries any other type of operation an error will be displayed.

xxxii. Highlight

Ping and Traceroute operations can be highlighted using the existing highlight functionality in the 5620. Any objects managed by the NMS can be highlighted, including routers, nodes and IP Links. Any NMS application that supports highlighting will highlight the objects specified by the user in the IP Maintenance and Diagnostics application. These applications include but are not limited to the IP Map, NMS Map, Object Navigator, and the listing tools. All highlight operations in the IP Maintenance and Diagnostics window are performed through either the operation list popup menu, or the result list popup menu (see sections vi and vii respectively, for information about the popup menus). However, depending on what the selected operation is, different objects will be highlighted. For the operation list, the following objects are highlighted based on the operation:

- Ping The source and destination objects are highlighted (i.e. Router and Node).
- Traceroute The source object, destination object, and all the hops between (including the IP Links) are highlighted (i.e. Router, Node, and IP Link).

For example, highlighting a traceroute operation that contained the following:

Source:1.1.1.1	Hop1: 2.2.2.2	Hop2: 3.3.3.3	Destination: 4.4.4.4
	l .	1	

Would highlight the source Router, the IP Link, and Router to hop1, the IP Link, and Router to hop2, and then the IP Link, and Router at the destination (this includes all parent objects, such as Nodes).

If a specific entry in the result list is selected and "highlighted", and it is an object that is managed by the 5620, the selected entry, if managed by the 5620, will be highlighted. If a VRF name is specified in the operation, it will be used when determining what objects to highlight. This will only affect the IP Link that is highlight going to the customer edge. If an LSP is defined in the operation, it will not be highlighted. The source and the LSP's associated destination (if managed by the 5620) will be highlighted. In the case of a

traceroute, the hops that are contained within an LSP will not show up in the results, and will not be highlighted. Any hops outside of the LSP will be highlighted. There is no highlighting of objects inside the IP Maintenance and Diagnostics window.

xxxiii. Operations

This section contains definitions of all operations supported by IP Diagnostics and Maintenance.

Ping Operation

The ping operation is used to check network connectivity between the source and destination (see Figure 0-18). The source is where the ping is being initiated from (see section 0 for a list of valid sources) and the destination is where the ping is being sent to (see section 0 for a list of valid destinations).

To create a ping operation, select "Operation->New->Ping" from the menu (or the shortcut identified in Table 0-1). It will open the Ping Operation dialog (see Figure 0-19). From here the user can specify all the parameters for the ping operation.

Item	Value	Default	Size	Description
	s			
Name	String	Full Name of	32	Name for the ping operation
		source router		
Source	N/A	(see section iii)	N/A	The router the operation is
				coming from.
Destination	N/A	N/A	N/A	The object the operation is
				going to.
Number of	1 - 255	3	Short	The number of pings to
Pings				send in a ping operation.
Interval (sec)	1 - 255	3	Short	The time to wait before
				issuing the next ping.
Packet Size	29 -	32	Short	The packet size of each
(bytes)	9192			ping. (frozen in this release).
Fill Pattern	N/A	0XABCDABC	32 bits	The value to pad the ping
		D		packet with (frozen in this
				release).

Timeout per	0 -	20000	Short	The timeout period to wait
Ping (ms)	60000			for a response (frozen in this release).
Type of Service	0 - 255	0	Short	The type of service, or DSCP bits (frozen in this release).

Table 0-4: Fields displayed for each ping operation

The parameters that can be filled in for each ping operation is standard options, such as "Number of Pings" and "Type of Service" (see Table 0-4 for a list of all the parameters). Once the source, destination, and parameters are specified, the ping can then be added to the operation list by clicking the "Add" button. The ping does not automatically start once its added to the list, it must be "initiated" before it will try and execute the operation on the router (see section vi for a description of the operation list). Once the ping is complete, the results are displayed in the result list and response pane (see sections vii and viii respectively). The results displayed for a ping operation are not saved by the 5620, if the user does not save the results to their local workstation, they will be lost when the client closes or the operation is initiated again.

The result list contains each individual ping that was sent in the selected ping operation. It displays specific information such as delay and ping sequence number for each individual ping. The response pane will display statistics associated with the entire ping operation. If the ping is not yet complete, the response pane will display an "In Progress..." message to the user in the progress bar. The user can change the parameters associated to a ping operation only when the operation is not in progress, by double clicking it in the operation list, or selecting it and executing "Operation->Edit". This will open the Ping window with the values associated to that operation and allow the user to change any of the parameters associated to the selected operation.

Traceroute Operation

The traceroute operation is used to determine the route taken by packets from a source to a particular host (see Figure 0-20). The source is where the traceroute

is being initiated from and the destination is where the traceroute is being sent too.

To create a traceroute operation, select "Operation->New->Traceroute" from the menu (or the shortcut identified in Table 0-1). It will open the Traceroute Operation dialog (see Figure 0-21). From here the user can specify all the parameters for the traceroute operation.

Item	Values	Default	Size	Description
Name	String	Full Name of source router	32	Name for the ping operation
Source	N/A	(see section iii)	N/A	The router the operation is coming from.
Destination	N/A	N/A	N/A	The object the operation is going to.
Source	N/A	(see section iii)	N/A	The router the operation is coming from.
Destination	N/A	N/A	N/A	The object the operation is going to.
Maximum TTL	0-64	30	Short	The maximum time to live (frozen in this release).
Probes per Hop	3	3	Short	The number of "pings" to each hop in the route (frozen in this release).
Interval (sec)	1 - 255	3	Short	The time to wait before issuing the next traceroute (frozen in this release).
Packet Size (bytes)	29 - 9192	32	Short	The packet size of each probe (frozen in this release).

Fill Pattern	N/A	0XABCDABC	32	The value to pad the packet
		D	bits	with (frozen in this release).
Timeout per	0 -	3000	Short	The timeout period to wait
Probe (ms)	60000			for a response (frozen in this
		·		release).
UDP Port	0 -	33434	Short	The port to send the
	65535			traceroute to (frozen in this
				release).

Table 0-5: Fields displayed for each traceroute operation

The parameters that can be filled in for each traceroute operation are standard options, such as, "Probes per Hop" and "UDP Port" (see Table 0-5 for a list of all the parameters). Once the source, destination, and parameters are specified, the traceroute can then be added to the operation list by clicking the "Add " button. The traceroute does not automatically start once it's added to the list; it must be "initiated" before it will try and execute the operation on the router (see section vi for a description of the operation list). Once the traceroute is complete, the results are displayed in the result list and response pane (see sections vii and viii respectively). The results displayed for a traceroute operation are not saved by the 5620; if the user does not save the result locally, they will be lost when the client closes or the operation is initiated again.

The result list contains each individual hop that was sent in the selected traceroute operation. It displays specific information such as delay for each individual hop. The response pane will display statistics associated to each individual hop (i.e. the currently selected hop) in the traceroute operation. If the traceroute is not yet complete, the response pane will display an "In Progress" message to the user in the status bar. The user can change the parameters associated to a traceroute operation only when the operation is not in progress, by double clicking it in the operation list, or selecting it and executing "Operation->Edit". This will open the Traceroute window with the

values associated to that operation and allow the user to change any of the parameters associated to the selected operation.

xxxiv. Historical Log

The results from all operations are logged by the server to a log file. Every time a schedule is run on the server, it identifies it in the log file. This file cannot be displayed through the client, but is available to the user on the server host in a text file. The log contains the main log, and a backup. When the main log grows to the maximum size, it is copied to a backup and the main log will be cleared. The files can grow very large over time; hence they are restricted to a set amount of disk space. If the files grow too large, the oldest results are deleted to make space for the new results (i.e. the backup file is overwritten). However, the size of the files is configurable for each server. If a switchover happens from the active to the standby, the history log is not copied to the standby workstation.

Standard CORBA Interface to Other Applications

The control of the ping and traceroute operations as well as the scheduled operations, to the source routers resides in an IP Maintenance and Diagnostics server. This process contains the control to the router(s) for issuing the operations. This allows rules associated to each type of router to be removed from the client, making the server a common interface to all supported routers. The interface used by the IP Maintenance and Diagnostics client is a CORBA interface (see Figure 0-22) that gives other applications the ability to use the services provided by the IP Maintenance and Diagnostics server. Using CORBA as the interface between a client and the server allows a generic communication without having to understand where the server is in a distributed network or what the specific interface to the server process looks like. The server will make public only the Ping, Traceroute, and Scheduling interfaces. The public interface to the server could be made public in the future for customer use, but security issues may affect this.

Performance

This feature will have an effect on performance. Each individual ping or traceroute on a router will not affect performance of the UI or the server.

However, if many operations are queued on the server or multiple schedules are running, going to multiple nodes, it will affect the performance of the server.

Scalability

The performance issue effects scalability in the number of ping/traceroute requests that can happen to the same router. It is also affected by the configuration of the schedules. Multiple schedules running at the same time will queue operations to routers and may result in iterations of the schedule being missed. This will have to be monitored by the users. Any missed iterations will be identified in each summary period. There is, at most, only one active session to a router at one time. This will restrict users from accessing the same router at the same time.

The operations are sent to the routers through CLIP and are queued on a router basis in CLIP. The limitation is from CLIP to the Router, only one active diagnostic session is allowed currently between CLIP and the router. CLIP will not stop other types of operations to the node (i.e. reconcile and configuration scripts) while diagnostics operations are in progress. All operations going to the same router in CLIP are queued and will be sent in order to the router, there is no concept of priority of the operations.

To increase scalability in the future, more support is needed from the nodes and CLIP. The ability to send multiple operations at one time without logging in for each operation and the ability to perform background operations such as ping will increase the scalability of the server.

Risk

This feature adds the ability for clients to send ICMP packets to routers in a network. There is some risk to sending these type of messages, without control it can affect performance on the routers. Ping is well known for denial of service attacks, where the number of pings and amount of data can slow down or stop any response from the routers. An attacker may also use these operations to find out the topology and vulnerabilities in the Network. There is security from the NMS perspective, which includes scope of command and the server queue where only one ping can be performed on the same router at one

time (i.e. as soon as the first ping is complete on a router, the second can start on that same router). However, this does not prevent a ping command from containing harmful parameters such as a large interval or large packet size. In this release it will not be an issue as the ICMP parameters are frozen and are not configurable.

EVOLUTION OF FUNCTIONALITY

Future Functionality

xxxv. Individual Ping Parameters per Schedule

Currently, the ping parameters are associated to all the ping operations in the schedule. It would be useful to associate the parameters per ping in the schedule.

xxxvi. Multiple operations in one session

The ping and traceroute operations to the node currently use a separate session into the node. This means each operation must connect, login, execute the command and logoff. It would improve performance if there were a way to connect, login, execute a series of operations and then logoff.

xxxvii. Scheduled Traceroute

The only operation that can be currently scheduled is the ping operation. There may be a need in the future to schedule traceroutes as well.

xxxviii. Ping and Traceroute from source NMS

Allow a network management station to perform a ping or traceroute. This would allow the users to test connectivity from network management stations.

xxxix. Hostname DNS lookup

In the future, it would be good to allow the user to specify a hostname and automatically lookup the IP Address from a DNS server. This would allow for pings and traceroute operations to publicly visible destinations.

xl. CVS control for historical logs

Adding the historical logs to a repository such as CVS. This could be added to change management for control of these historical logs.

xli. Central Repository for Operation Lists

Adding a central repository to store and version control operations lists (i.e. Change Management) would help users so they don't have to control where their operation list file is located and it is accessible from different machines.

REQUIREMENTS

Rq't#	Requirement
R1361-1.2.3.4	NMS shall allow the user to print results for operations in a schedule.
	The results will be printed in text format.
R1361-1.2.3.5	NMS shall allow the user to print information on selected schedules.
	The information for a schedule includes start/end times, threshold values and a list of its operations.
R1361-1.2.5.3	NMS shall allow profiles (sets) of alarm thresholds to be created and associated to one or more scheduled matrix of ping operations.
	Each profile can contain zero or more alarm thresholds for jitter, delay or loss. Each defined threshold will have an associated alarm priority. A schedule can only be assigned to one alarm threshold profile.
R1361-1.2.5.4	NMS shall allow users to highlight the Ping sources which do not meet the following user specified thresholds:
	 Delay Threshold Jitter Threshold Loss Threshold
	Highlighting is not automatic; it will be a separate step that the users have to initiate.
R1361-1.2.5.6	NMS shall allow users to highlight the affected Node from the AS system.
·	Highlighting is not automatic; it will be a separate step that the users have to initiate.

FURTHER REQUIREMENTS

Rq't#	Requirement
R1317-1.1.11	NMS shall allow users to define a set/matrix of network
	points between which continuous background Ping
	operations will be executed.
	See R1317-1.4 for scalability limitation.
R1317-1.1.11.1	NMS shall allow users to specify a set of Ping sources and Ping targets for Ping operations.
	The Ping parameters as specified in R1317-1.1.7 – R1317-1.1.8 will be common to all the combination of Ping operations generated from the matrix.
R1317-1.1.11.2	NMS shall allow users to specify multiple sets of Ping matrix.
R1317-1.1.11.3	NMS shall allow users to specify a schedule for the Ping matrix. The schedule may include one or a combination of the following:
	• 'Now' or 'Date and time' the Ping operations are to be carried
	out 'Once only' or 'the interval' (e.g. every N x 15 minutes or every N hour after) at which the Ping operations are to be carried out
R1317- 1.1.11.3.1	NMS shall prevent users from scheduling over-lapping matrices that may result in > 255 Ping commands being issued by the NMS at the same time.
	This is regardless of whether the commands are issued to the same or different Ping source.
R1317-1.1.11.4	The results as specified in R1218-1.1.9 shall be available for each of the Ping operations generated from the Ping matrix.
R1317-1.1.11.5	NMS shall allow users to highlight the Ping sources which do not meet the following user specified thresholds:
	 X number of connectivity failures over Y timeframe Round Trip Delay Threshold Jitter Threshold
	Highlighting is not automatic; it will be a separate step that the users have to initiate after the Ping operation is completed.

• X number of connectivity failures over Y timeframe

NMS shall allow users to enable alarm generation for Ping sources which do not meet the following user specified thresholds:

• Round Trip Delay Threshold Jitter Threshold

R1317-1.1.11.6

R1317-1.2.9 NMS shall display the following non-configurable Traceroute parameters in the Traceroute operation user interface:

- Maximum TTL
- Probes per hop
- Packet Size
- Time to wait before timing out per probe sent
- Data fill Pattern

UDP Port

R1317-1.4 NMS shall achieve the following scalability and performance targets:

- Support up to 255 concurrent Ping and Traceroute operations at a time regardless of whether the operations are issued to the same or different Ping/Traceroute sources.
- NMS shall not block the graphical user interface for more than 5 seconds after a user issues a Ping or Traceroute request.

Results may be displayed after a longer period of time depending on either the timeout set by the users or the response from the 7670 node, which ever happens first.

- R1317-1.4.2 Support up to 64 Ping matrix in the NMS system
 - Support up to 255 entries in each Ping matrix
- R1317-1.5 NMS shall provide an API for the Ping and Traceroute operations to other processes.

[69] Advantages provided by the proposed solution include

- A simple solution to implement on a Network Management System because provisioning of the connectivity verification tests are centralized and do not require manual logging-on the particular source network nodes.
- The solution provides schedule connectivity verification testing to be executed periodically, which saves the operator's time, thereby reducing a service provider's operating costs.
- The solution increases the reliability, availability and serviceability of the IP connectivity by providing immediate alarms and results to be summarize for later analysis.

- CA 02425442 2003-04-15
- 4. The solution enhances and simplifies the IP diagnostics and maintenance capability for solving service provider network problems. It also allows the customer to test the network provisioning prior to enabling a data service.
- 5. Because the management is done through a GUI associated with the NMS system, the configuration is much easier than using the legacy CLI on a per source network node (router) basis, which is error prone.
- 6. A further advantage includes being able to view/configure/modify/store the 'N' network connectivity verification tests and provide the resulting information immediately (through views or alarms) or historically in a network management context.
- [70] Reducing operating expenditures is important service providers. The invention automates the diagnostics process of creating and maintaining connectivity test, thereby reducing the operating costs of carrying out these functions. This also ensures that IP connectivity meets the customer expectations as far a jitter, delay and loss of data. Furthermore, the invention reduces operating costs and increases reliability, both of which are valuable to service providers.
- [71] The embodiments presented are exemplary only and persons skilled in the art would appreciate that variations to the above described embodiments may be made without departing from the spirit of the invention. The scope of the invention is solely defined by the appended claims.

WE CLAIM:

- 2. A network management connectivity verification framework comprising:
 - a. a connectivity verification server performing unattended connectivity verification jobs; and
 - a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly, and displaying configuration verification results.
- 3. A connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.
- 4. A connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results.
- 5. A connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.
- 6. A connectivity verification framework claimed in claim 4, wherein the connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results.
- 7. A method of creating a network connectivity verification test, comprising steps of:
 - a. defining a connectivity verification job;
 - configuring a connectivity verification server to perform the connectivity verification job; and

- c. displaying connectivity verification results.
- 8. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises steps of:
 - a. selecting via an NMS GUI, a pair of source and destination IP objects between which connectivity is to be verified; and
 - b. specifying a connectivity verification schedule;
- 9. The method of creating a network connectivity verification test claimed in claim 7, wherein defining the connectivity verification job further comprises steps of:
 - a. specifying connectivity verification thresholds to be applied against connectivity verification results.
- 10. The method of creating a network connectivity verification test claimed in claim 8, wherein specifying connectivity thresholds further comprises specifying a threshold for a round trip delay, jitter, and packet loss.
- 11. The method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address
- 12. The method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN.
- 13. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service.

- 14. The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of traceroute commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type of service.
- 15. A method of performing a network connectivity verification in a network management context comprising steps of:
 - a. performing scheduled connectivity verification;
 - b. comparing a connectivity verification result with a threshold; and
 - raising an alarm if the connectivity verification result has reached the threshold.
- 16. The method of performing a network connectivity verification claimed in claim 15, further comprising a step of: storing connectivity verification job on computer readable medium for subsequent access and execution.
- 17. The method of performing a network connectivity verification claimed in claim 15, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result.
- 18. The method of performing a network connectivity verification claimed in claim 17, wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object.
- 19. The method of performing a network connectivity verification claimed in claim 15, wherein performing scheduled connectivity verification the method further comprising a step of: periodically executing connectivity verification tests.

- 20. The method of performing a network connectivity verification claimed in claim 15, wherein performing scheduled connectivity verification the method further comprising a step of: issuing a one of a ping command and traceroute command.
- 21. The method of performing a network connectivity verification claimed in claim 15, further comprising a step of: storing historical connectivity verification results on computer readable medium for subsequent access.

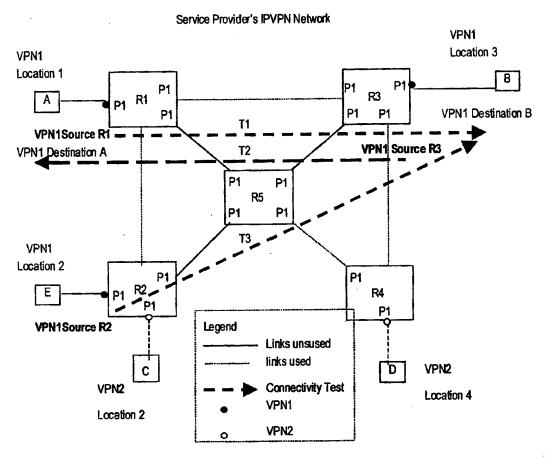
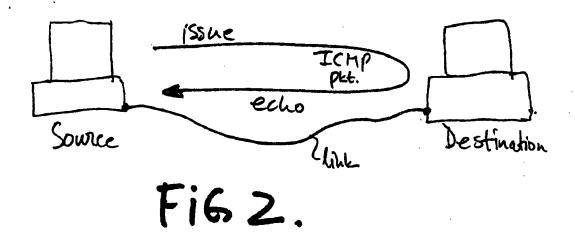
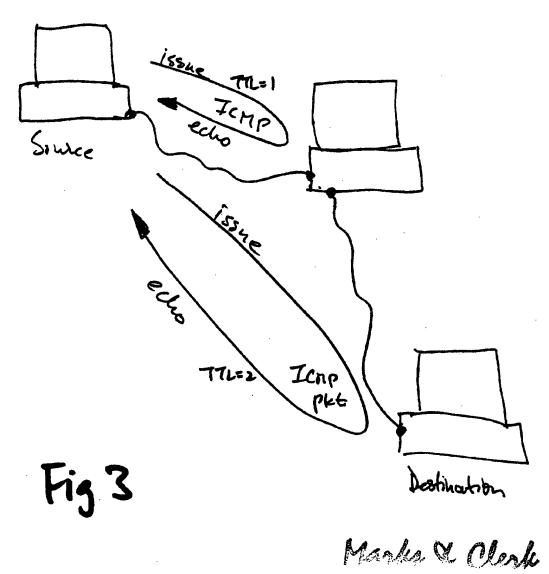


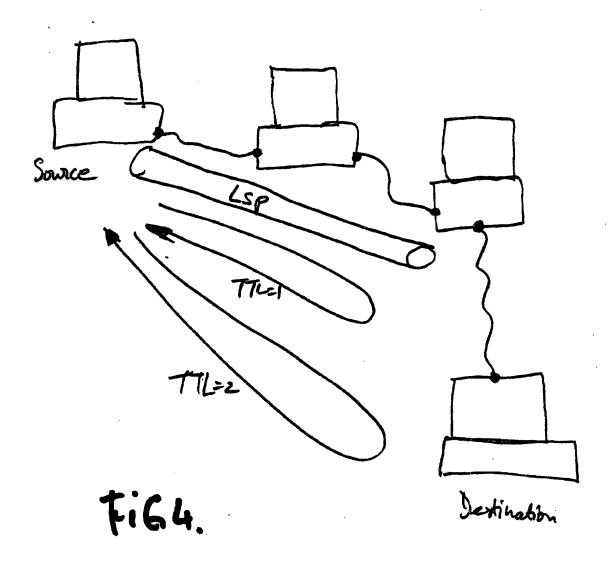
Figure 1 Prior Art

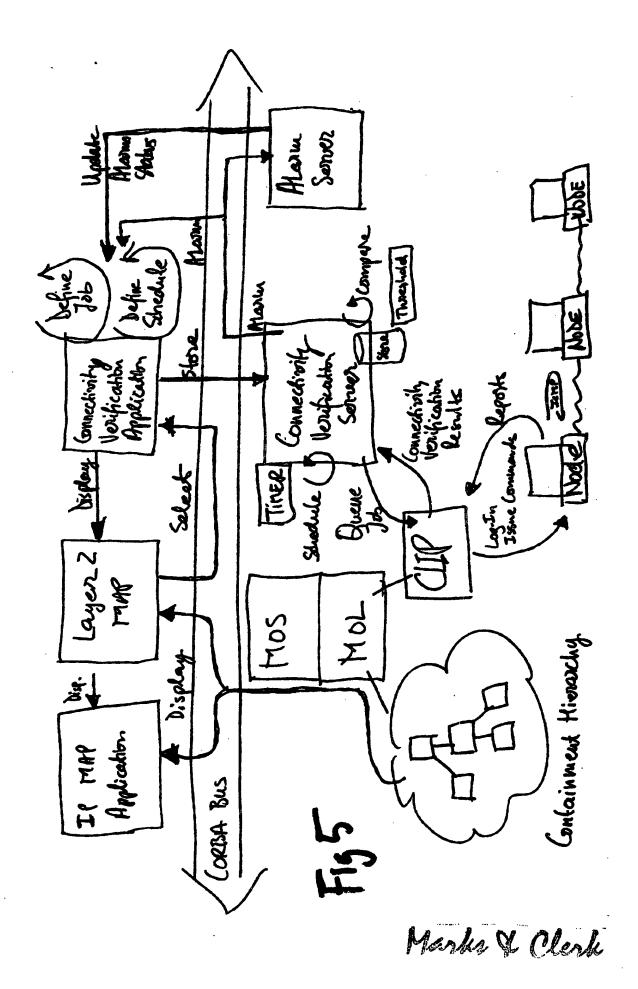
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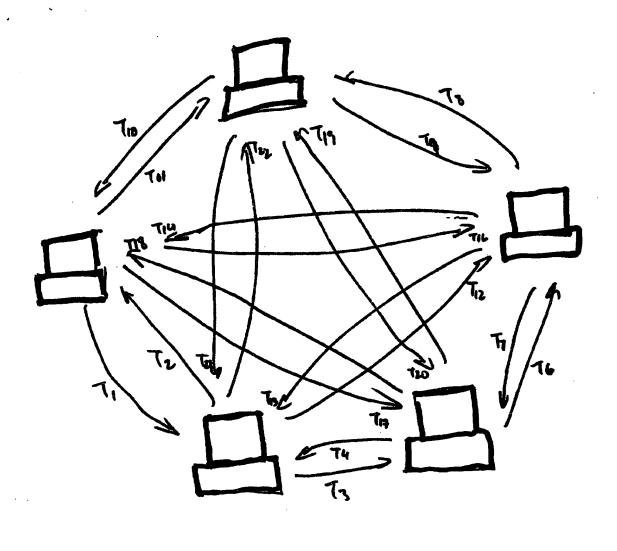




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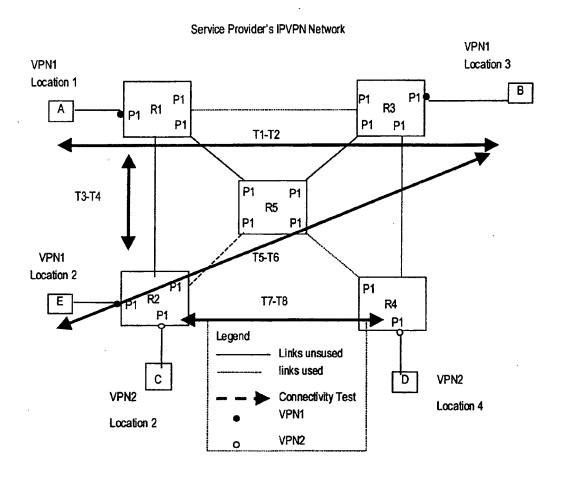


Figure 7 VPN Connectivity Test

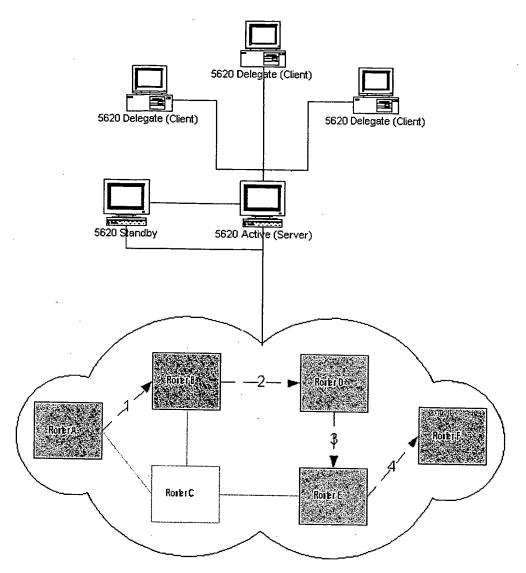


Figure 0-1: IP Maintenance and Diagnostics Operation System View

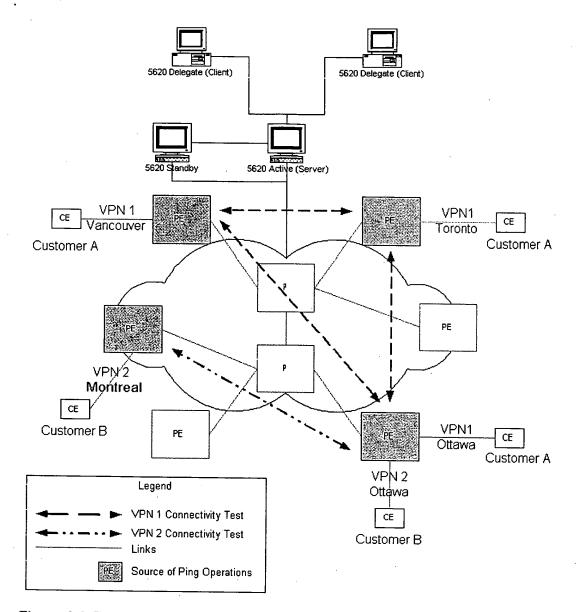


Figure 0-2: IP Maintenance and Diagnostics Scheduling System View

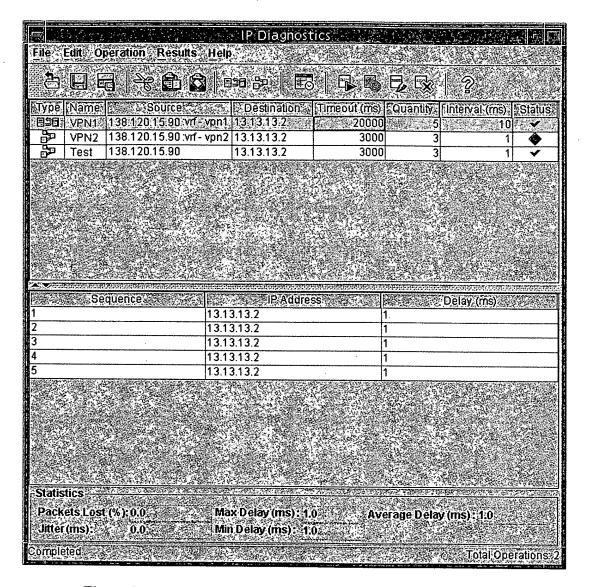


Figure 0-3: IP Maintenance and Diagnostics Operation Window

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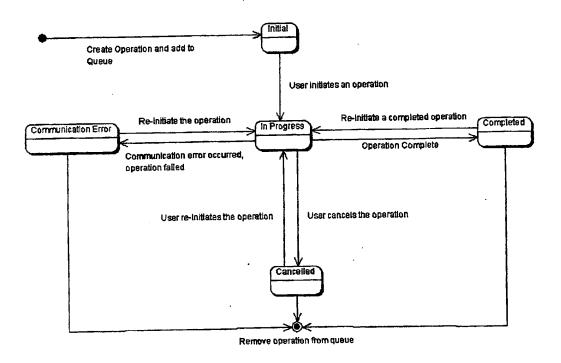


Figure 0-4: Operation Status State Diagram

	Ping List	
IP/Address*/bt	Sequence :	Delay (ms)
12.12.12.1	1	7
12.12.12.1	2	4
12.12.12.1	3	4
17 74 7		
(1/2/ 注 核	George V.	
		OR

Figure 0-5: Ping List Window

STATISTICS
Darkstell net (0) 100
Packets Lost (%): 0:0 Max Delay (ms): 1:0 Average Delay (ms): 1:0
Jitter(ms) 0.0 Min Delay (ms) 10
onter(ms). The state of the sta

Figure 0-6: Operation Statistics

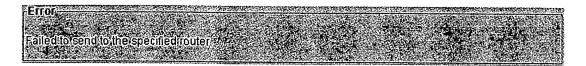


Figure 0-7: Execution Error

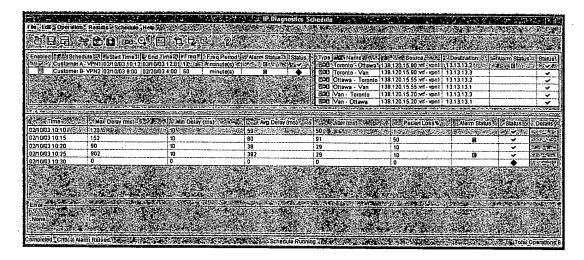


Figure 0-8: IP Maintenance and Diagnostics Scheduling Window

vove Trime	* IP Address	d Secue	inge: Delay (ms)	
02/20/03 4:00	12.12.12.1	1	7	
	12.12.12.1	2	4	
	12.12.12.1	3	Node Unreachable	
02/20/03 4:10	12.12.12.1	1	7	
	12.12.12.1	2	4	
	12.12.12.1	3	4	
			THE WAY OF THE	
The second second	7 * * Y * * Y * Y * Y * Y * Y * Y * Y *	222.6.65		

Figure 0-9: Summary Ping List Window

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Error
Failed to send to the specified router

Figure 0-10: Execution Error

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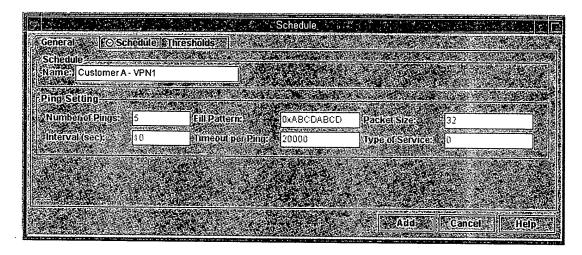


Figure 0-11: Scheduling Configuration Window - General Tab

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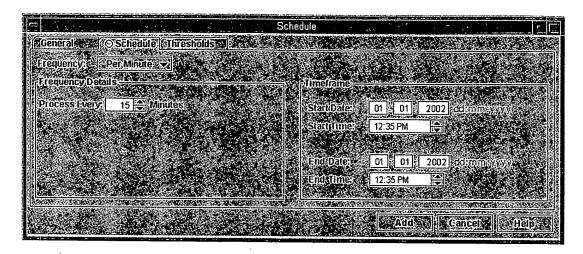


Figure 0-12: Scheduling Configuration Window - Schedule Tab

how a cinh

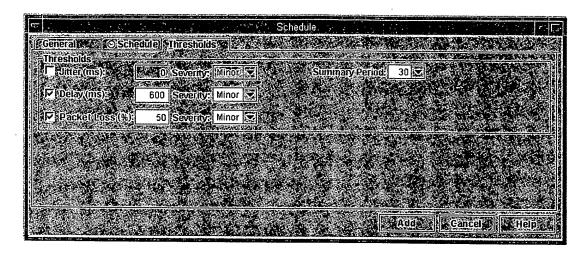


Figure 0-13: Scheduling Configuration Window - Threshold Tab

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		14 Part 1837	AND AND ASSESSED.		Ottawa - Toronto	138.120.15.55 :vrf - v	pn1 13.13	13.2
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Figure 0-14: IP Maintenance and Diagnostics Schedule Backup Window

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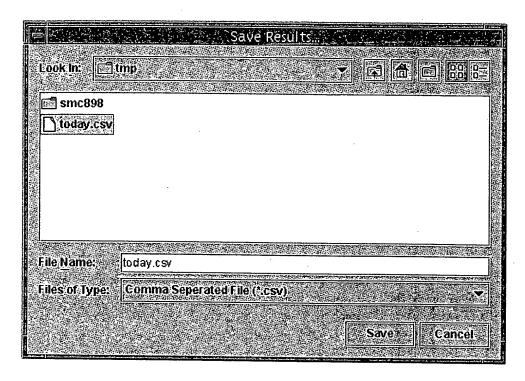


Figure 0-15: Save Results Dialog

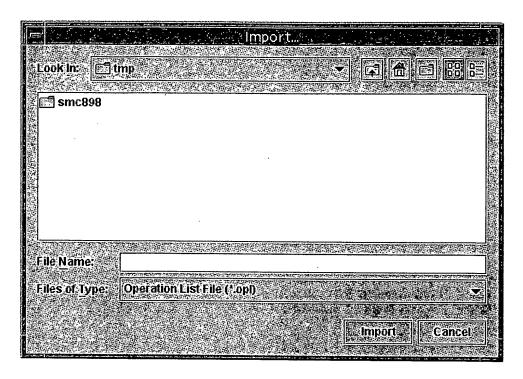


Figure 0-16: Open Operations an Operation List Dialog

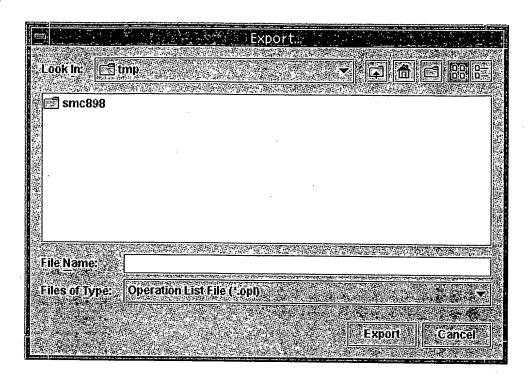


Figure 0-17: Save an Operation List Dialog

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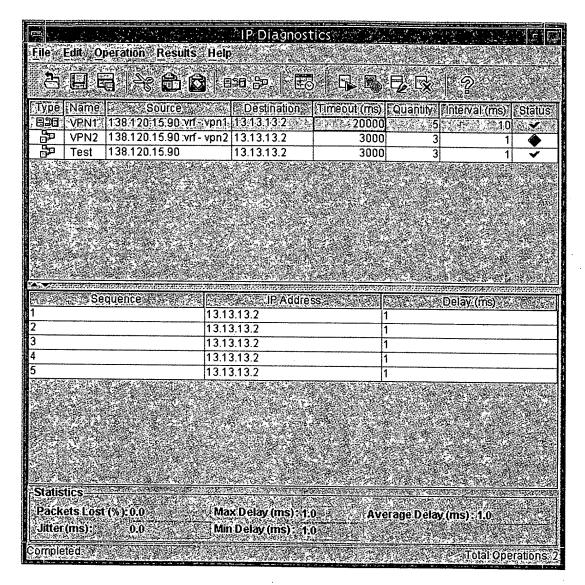


Figure 0-18: Ping Operation in the Operation List

Marker & Clark

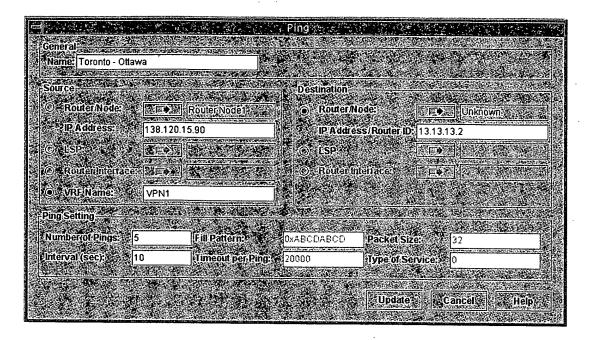


Figure 0-19: Ping Window

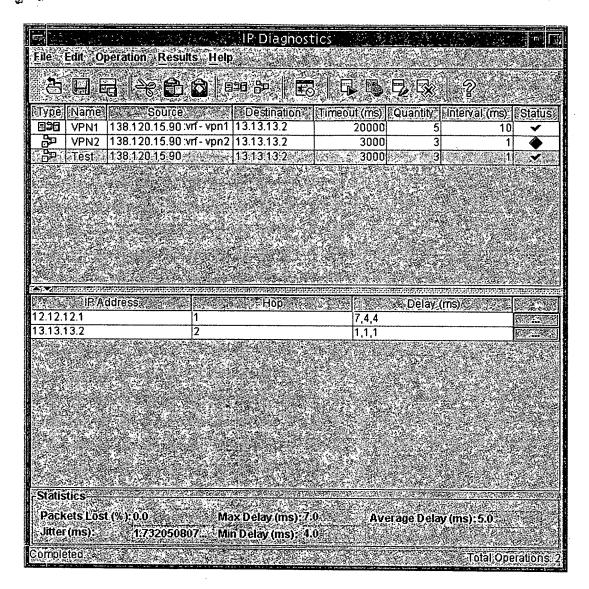


Figure 0-20: Traceroute Operation in the Operation List

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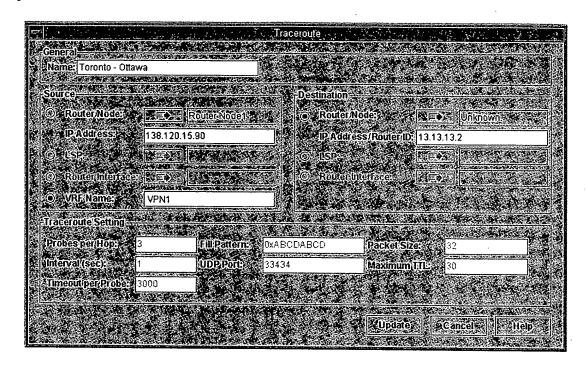


Figure 0-21: Traceroute Window

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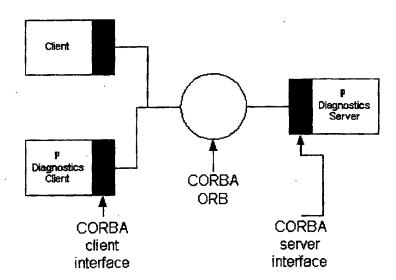


Figure 0-22: CORBA Interface

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L1	2	connect\$5 near1 verification near1 jobs	US-PGPUB; USPAT; EPO	OR ·	ON	2007/09/16 19:34
L2	118	(connect\$5 near1 verification) same server	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:39
L3	2	2 same framework	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:36
L4	5	2 same alarm\$5	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:36
L5	8	2 same (alarm\$5 or alert\$5 or notif\$7)	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:39
L6	227	(connect\$5 near2 verification) same server	US-PGPUB; USPAT; EPO	OR ·	ON	2007/09/16 19:45
L7	14	6 same (alarm\$5 or alert\$5 or notif\$7)	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:47
L8	8	7 and (@ad<"20030415" or @rlad<"20030415")	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:48
L9	5013	(connect\$5 near2 (verif\$7 or test\$5 or confirm\$5 or monitor\$5)) same server	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:46
L10	465	9 same (alarm\$5 or alert\$5 or notif\$7)	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:48
L11	10	10 same VPN	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:48
L12	1	11 and (@ad<"20030415" or @rlad<"20030415")	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:56
L13	6	("5974237" "6205122" "6222827" "6397248" "6405248" "6502130").pn.	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:54
L14	2852	709/220.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:54
L15	6591	709/224.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:54

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-	L17	57438	"709"/\$.ccls.	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:55	
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	L20	24	10 and 16	US-PGPUB; USPAT; EPO	OR	ON	2007/09/16 19:56	
	L21	150	10 and 17	US-PGPUB; USPAT; EPO	OR	ON .	2007/09/16 19:56	
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10/820,111	04/08/2004	Denis Armand Proulx	ALC 3125	8431
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1) Responsive to communication(s) filed on 22 No. 2a) This action is FINAL . 2b) This 3) Since this application is in condition for allowar closed in accordance with the practice under E	action is non-final. ace except for formal ma		s is
Disposition of Claims			
4) ☐ Claim(s) 1-20 is/are pending in the application. 4a) Of the above claim(s) is/are withdray 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1-20 is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction and/or	vn from consideration.		
Application Papers			
9) The specification is objected to by the Examine 10) The drawing(s) filed on is/are: a) accomposed and all accomposed are all accomposed and accomposed are all all accomposed and accomposed are all all accomposed and accomposed are all all all accomposed are all all all all all all all all all al	epted or b) objected to drawing(s) be held in abeya ion is required if the drawin	ince. See 37 CFR 1.85(a). g(s) is objected to. See 37 CFR 1.12	
Priority under 35 U.S.C. § 119			•
a) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of: 1. Certified copies of the priority document 2. Certified copies of the priority document 3. Copies of the certified copies of the priority document application from the International Bureau * See the attached detailed Office action for a list	s have been received. s have been received in rity documents have bee u (PCT Rule 17.2(a)).	Application No n received in this National Stage	ı
Attachment(s)		*	
 Notice of References Cited (PTO-892) Notice of Draftsperson's Patent Drawing Review (PTO-948) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date 4/8/2004. 	Paper No	Summary (PTO-413) (s)/Mail Date Informal Patent Application	

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DETAILED ACTION

Claim Objections

1. Claim 7 is objected to because of the following informalities:

In claim 7, the end of second limitation should have a period punctuation mark.

Appropriate correction is required.

Claim Rejections - 35 USC § 103

- 2. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 3. Claims 1-3, 5-7 and 10-11 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248.

Regarding claim 1, Koritzinsky teaches a network management connectivity verification framework comprising a connectivity verification server performing unattended connectivity verification jobs and a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29].

Koritzinsky does not explicitly teach displaying configuration verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor,

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discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky in order to efficiently keep track of network connectivity information and quickly identify alerting condition for network management purpose.

Regarding claim 2, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43].

Regarding claim 3. Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

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Regarding claim 5, Koritzinsky further teaches alarm information [see Abstract and Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 3, wherein the connectivity verification results are further used to generate a network map displaying selected connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Claim 6 is rejected under the same rationale set forth above to claim 1.

Regarding claim 7, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprising selecting via an NMS user interface and specifying a connectivity verification schedule [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43], and verifying the network address location of system [see Col. 4, Lines 1-8]. Koritzinsky does not explicitly teach a pair of source and destination IP objects between which connectivity is to be verified. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information including

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address table information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9 and Col. 2, Lines 12-60]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Regarding claim 10, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

Regarding claim 11, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN [see Col. 6, Lines 13-34].

4. Claim 4 is rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of Boodaghians, U.S. Pat. No. 6,965,572.

Regarding claim 4, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job is stored in a log and there exists an alert module for generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach the results of each connectivity

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verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.

However, Boodaghians, in the same field of connectivity verification test endeavor, discloses determining parameters such as connectivity, delay and other QoS parameters by comparing a delay threshold with a predetermined standard and alarms can be activated if one or more tested parameters fail [see Boodaghians, Col. 8, Lines 4-56]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Boodaghians into the teaching of Koritzinsky and Wood in order to efficiently identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

Claims 8-9 and 12-13 are rejected under 35 U.S.C. 103(a) as being unpatentable 5. over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claims 8-9, Koritzinsky and Wood do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of specifying connectivity verification thresholds to be applied against connectivity verification results, wherein specifying connectivity thresholds further comprises specifying a threshold for a round trip delay, jitter, and packet loss. However, the admitted prior art (APA) in the background of the instant application's specification discloses determining transport

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delay and jitter profiles for each transport path between a pair of network nodes in a communications network [see APA, Paragraphs 0014 & 0018]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky and Wood in order to quickly identify specific connectivity problems for network management purpose.

Regarding claims 12-13, Koritzinsky and Wood do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service and configuring a connectivity verification parameter including one of a number of traceroute commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type of service.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky and Wood in order to quickly identify specific connectivity problems for network management purpose.

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6. Claims 14-18 and 20 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Boodaghians, U.S. Pat. No. 6,965.572.

Regarding claim 14, Koritzinsky teaches a method of performing a network connectivity verification in a network management context comprising steps of performing scheduled connectivity verification (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29] and generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach comparing a connectivity verification result with a threshold and raising an alarm if the connectivity verification result has reached the threshold.

However, Boodaghians, in the same field of connectivity verification test endeavor, discloses determining parameters such as connectivity, delay and other QoS parameters by comparing a delay threshold with a predetermined standard and alarms can be activated if one or more tested parameters fail [see Boodaghians, Col. 8, Lines 4-56]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Boodaghians into the teaching of Koritzinsky and Wood in order to efficiently identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

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Regarding claim 15, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing connectivity verification job on computer readable medium for subsequent access and execution [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

Regarding claims 16-17, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result and wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

Regarding claim 18, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: periodically executing connectivity verification tests [see Col. 12, Lines 13-31].

Regarding claim 20, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing historical connectivity verification results on computer readable medium for

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subsequent access [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

Claim 19 is rejected under 35 U.S.C. 103(a) as being unpatentable over 7. Koritzinsky, U.S. Pat. No. 6,494,831 in view of Boodaghians, U.S. Pat. No. 6,965,572 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claim 19. Koritzinsky and Boodaghians do not explicitly teach the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: issuing a one of a ping command and traceroute command.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky and Wood in order to quickly identify specific connectivity problems for network management purpose.

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Other References Cited

- 8. The following references cited by the examiner but not relied upon are considered pertinent to applicant's disclosure.
 - A) Mauger et al, U.S. Pat. No. 6,298,043.
 - B) Miesbauer et al, U.S. Pat. No. 6,760,767.
 - C) Hirst et al, U.S. Pat. No. 6,581,166.
 - D) Ludovici et al, U.S. Pat. No. 6,636,898.
 - E) Langfahl, Jr., U.S. Pat. No. 6,031,528.
 - F) Azieres et al, U.S. Pat. No. 6,646,564.
 - G) Pekary et al, U.S. Pat. No. 7,124,183.
 - H) Searl et al U.S. Pat. Application Pub. No. US 2004/0162781 A1.
- 9. A SHORTENED STATUTORY PERIOD FOR RESPONSE TO THIS ACTION IS SET TO EXPIRE THREE MONTHS FROM THE MAILING DATE OF THIS COMMUNICATION. FAILURE TO RESPOND WITHIN THE PERIOD FOR RESPONSE WILL CAUSE THE APPLICATION TO BECOME ABANDONED (35 U.S.C. § 133). EXTENSIONS OF TIME MAY BE OBTAINED UNDER THE PROVISIONS OF 37 CAR 1.136(A).

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10. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Philip Tran whose telephone number is (571) 272-3991. The Group fax phone number is (571) 273-8300. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Saleh Najjar, can be reached on (571) 272-4006.

11. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

PHILIP TRAN
PRIMARY EXAMINER
Art Unit 2155
Sept 11, 2007

PTO/SB/08A (04-03)
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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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Sheet

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known					
Application Number	New 10/820,111				
Filing Date	April 8, 2004				
First Named Inventor	Denis Armand Proulx				
Art Unit	Unassigned 2/55				
Examiner Name	Uassigned P. TRAN				
Attorney Docket Number	ALC 3125				

Examiner Initials*	Cite No.1	Document Number Number-Kind Code ^{2 (# known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
PBT	1	us- 5,974,237	10/26/1999	Shurmer	
1	2	^{US-} 6,205,122	03/20/2001	Sharon	(
	3	US- 6,222,827	04/24/2001	Grant	
1.	4	^{US-} 6,397,248	05/28/2002	lyer	
Y	5	^{US-} 6,405,248	06/11/2002	Wood	
PBT	6	^{US-} 6,502,130	12/31/2002	Keeler, Jr.	
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*EXAMINER: Initial If reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. Applicant's unique citation designation number (optional). See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. Applicant is to place a check mark here if English language Translation is attached.

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This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

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Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 197 of 311

Notice of References Cited	Application/Control No. 10/820,111	Applicant(s)/Patent Under Reexamination PROULX ET AL.	
Notice of Kelerences often	Examiner	Art Unit	
	Philip B. Tran	2155	Page 1 of 1

U.S. PATENT DOCUMENTS

*	·	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-6,494,831	12-2002	Koritzinsky, lanne Mae Howards	600/301
*	В	US-6,405,248	06-2002	Wood, Michael	709/223
*	С	US-6,965,572	11-2005	Boodaghians, Samson	370/249
*	D	US-6,298,043	10-2001	Mauger et al.	370/248
*	E	US-6,760,767	07-2004	Miesbauer et al.	709/227
*	F	US-6,581,166	06-2003	Hirst et al.	714/4
*	G	US-6,636,898	10-2003	Ludovici et al.	709/227
*	Н	US-6,031,528	02-2000	Langfahl, Jr., J. Craig	709/224
*	ı	US-6,646,564	11-2003	Azieres et al.	340/679
*	J	US-7,124,183	10-2006	Pekary et al.	709/224
*	К	US-2004/0162781	08-2004	Searl et al.	705/051
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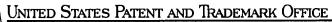
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NON-PATENT DOCUMENTS

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*A.copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 198 of 311



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Bib Data Sheet

CONFIRMATION NO. 8431

R 04/08/2004 RULE	CLASS 709	GROU	GROUP ART UNIT 2155			ATTORNEY OCKET NO. ALC 3125
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	Application/Control No.	Applicant(s)/Patent Under Reexamination
Index of Claims	10820111	PROULX ET AL.
	Examiner	Art Unit
	Tran, Philip B	2155

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Part of Paper No.: 20070911

Search Notes



Application/Control No.	Applicant(s)/Patent Under Reexamination
10820111	PROULX ET AL.
Examiner	Art Unit
Tran, Philip B	2155

SEARCHED									
Class	Class Subclass Date Examiner								
709	220, 223, 224		9/11/2007	PBT					

SEARCH NOTES						
Search Notes	Date	Examiner				
East and NPL	9/11/2007	PBT				

INTERFERENCE SEARCH							

U.S. Patent and Trademark Office Part of Paper No.: 20070911



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PATENT RESEARCH SERVICES INTELLECTUAL PROPERTY LAW

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Fax Memo

TO:

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USPTO

FAX NO.:

(571) 273-8300

FROM:

Terry W. Kramer

KRAMER & AMADO, P.C.

DATE:

December 21, 2007

SUBJECT:

U.S. Patent Application

Title: CENTRALIZED INTERNET PROTOCOL/MULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: 10/820,111

Attorney Docket No.: ALC 3125

PAGES:

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- Amendment (12 pages)

In the event that the fees submitted herewith are insufficient, please charge any remaining balance, or credit any overpayment, to our Deposit Account Number 50-0578.

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KRAMER & AMADO, P.C.



DEC 2 1 2007 PTO/SB/21 (10-07) Approved for use through 10/31/2007. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Inder the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 10/820,111 TRANSMITTAL Fiting Date April 8, 2004 **FORM** First Named Inventor Denis Armand Provin Art Unit 2155 Examiner Name Philip B. Tran (to be used for all correspondence after initial filing) Attorney Docket Number ALC 3125 Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences **√** Appeal Communication to TC Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Proprietary Information Provisional Application Power of Attorney, Revocation Affidavits/declaration(s) Change of Correspondence Address Status Letter Other Enclosure(s) (please Identify **Terminal Disclaimer** Extension of Time Request below): Request for Refund Express Abandonment Request Information Disclosure Statement CD, Number of CD(s) Landscape Table on CD Certified Copy of Priority Remarks Document(s) Reply to Missing Parts/ Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Kramer & Amado, P.C. Signature Printed name Terry W. Kramer Date December 21, 2007 41,541 **CERTIFICATE OF TRANSMISSION/MAILING** I hereby, certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below: Signature Jimani Walden Date Typed of printed name December 21, 2007

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiatily is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering; preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PATENT

P.03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Denis Armand Proulx et al.

For : CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: : 10/820,111

Filed : April 8, 2004

Art Unit : 2155

Examiner : Philip B. Tran

Att. Docket : ALC 3125

Confirmation No. : 8431

AMENDMENT UNDER 37 C.F.R § 1.111

Mail Stop Amendment
Commissioner for Patents
P. D. Box 1450
Alexandria, VA 22313-1450

Sir

In response to the Office Action dated September 24, 2007, please amend the aboveidentified application as set forth below:

CLAIM AMENDMENTS begin on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 7 of this paper.

Application No: 10/820,111

Attorney's Docket No: ALC 3125

CLAIM AMENDMENTS

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims

- 1. (Currently Amended) A network management connectivity verification framework comprising:
 - a. a connectivity verification server performing unattended connectivity verification jobs; and
 - b. a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly, and displaying configuration—displaying connectivity verification results, and specifying, by a user, at least one connectivity verification threshold for comparison to the connectivity verification results.
- 2. (Original) A connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.
- 3. (Original) A connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results.

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- 4. (Original) A connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.
- 5. (Original) A connectivity verification framework claimed in claim 3, wherein the connectivity verification results, including alarm information, are further used to generate a network map displaying selected connectivity verification results.
- 6. (Currently Amended) A method of creating a network connectivity verification test, comprising steps of:
 - a. defining a connectivity verification job;
 - b. configuring a connectivity verification server to perform the connectivity verification job; job; and
 - c. displaying connectivity verification results: and
 - d. specifying, by a user, at least one connectivity verification threshold for comparison to the connectivity verification results.
- 7. (Currently Amended) The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises steps of:

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- a. selecting via an NMS user interface, a pair of source and destination IP objects between which connectivity is to be verified; and
- b. specifying a connectivity verification schedule; schedule.
- 8. (Canceled)
- 9. (Currently Amended) The method of creating a network connectivity verification test claimed in elaim 8 claim 6, wherein specifying connectivity thresholds the at least one connectivity verification threshold further comprises specifying a threshold for a at least one of round trip delay, jitter, and packet loss.
- 10 (Original) The method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address.
- 11 (Original) The method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN.
- 12 (Original) The method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service.

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Attorney's Docket No: ALC 3125

13: (Original) The method of creating a network connectivity verification test claimed in claim

6, wherein defining the connectivity verification job further comprises a step of: configuring a

connectivity verification parameter including one of a number of traceroute commands to issue, a

traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type

of service.

14. (Currently Amended) A method of performing a network connectivity verification in a

network management context comprising steps of:

performing scheduled connectivity verification;

b. comparing a connectivity verification result with a connectivity verification

threshold, said connectivity verification threshold specified by a user; and

c. raising an alarm if the connectivity verification result has reached the

connectivity verification threshold.

15; (Original) The method of performing a network connectivity verification claimed in claim

14, further comprising a step of: storing connectivity verification job on computer readable

medium for subsequent access and execution.

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Application No: 10/820,111 Attorney's Docket No: ALC 3125

- 16. (Original) The method of performing a network connectivity verification claimed in claim
- 14, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result.
- 17. (Original) The method of performing a network connectivity verification claimed in claim 16, wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object.
- 18. (Original) The method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of periodically executing connectivity verification tests.
- 19 (Original) The method of performing a network connectivity verification claimed in claim 14 wherein performing scheduled connectivity verification the method further comprising a step of issuing a one of a ping command and traceroute command.
- 20 (Original) The method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing historical connectivity verification results on computer readable medium for subsequent access.

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Attorney's Docket No: ALC 3125

REMARKS/ARGUMENTS

Claims 1-7 and 9-20 are pending in the present application. Claims 1, 6, and 14 are

independent. Claim 8 is canceled without prejudice to, or disclaimer of, the subject matter

recited therein. The subject matter previously recited in claim 8 is incorporated into claims 1, 6,

and 14 by this Amendment. The dependency of claim 9 is altered as necessitated by the

cancellation of claim 8.

CLAIM OBJECTIONS

In section 1 on page 2, the Office Action objects to claim 7 due to the specified

informalities. Claim 7 is amended to address the specified informalities. Applicant respectfully

submits that claim 7, as amended, complies with all applicable requirements. Therefore,

Applicant respectfully requests that the objection to claim 7 be withdrawn.

REJECTION UNDER 35 U.S.C. § 103

In section 3 on pages 2-5, the Office Action rejects claims 1-3, 5-7, 10, and 11 under 35

U.Ş.C. § 103(a) as allegedly being unpatentable over U.S. Patent No. 6,494,831 to Koritzinsky in

view of U.S. Patent No. 6,405,248 to Wood. Applicant respectfully traverses this rejection.

Claims I and 6 recite "specifying by a user, at least one connectivity verification

threshold for comparison to the connectivity verification results" (emphasis added). Claim 14

contains a similar recitation.

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Attorney's Docket No: ALC 3125

In section 5, on page 6, with respect to the rejection of claim 8, where the quoted subject

matter was previously recited, the Office Action correctly concedes that Koritzinsky and Wood

fail to disclose, teach, or suggest this subject matter. With respect to this subject matter,

however, the Office Action relies on the background of Applicant's specification, alleging that

paragraphs [0014] and [0018] are admitted prior art. The Office Action also makes this

allegation with respect to paragraphs [0021] and [0022].

Applicant submits that, although paragraphs [0014], [0018], [0021], and [0022] are

contained in the "Background" section of the specification, there is no admission that these

paragraphs are "prior art" under 35 U.S.C. §102. Rather, Applicant submits that the subject

matter described in the specification as "Background" and referred to in the Office Action as

admitted prior art is not prior art pursuant to 35 U.S.C. §102. See, e.g., M.P.E.P. §§2132 at II.

and 2133.03(d).

Further, even assuming, arguendo, that the Office Action is correct in asserting that these

paragraphs are admitted prior art, which they are not, Applicant nonetheless disagrees with the

rejection. Applicant respectfully submits that the Office Action has mischaracterized the subject

matter described in paragraphs [0014] and [0018] of Applicant's specification.

More particularly, paragraph [0014] describes stamping a packet with a time value

corresponding to the time at which the ping probe packet was issued to determine delay and

jitter. Paragraph [0018] describes providing delay and jitter profiles for each determined

transport path. Neither paragraph [0014] nor paragraph [0018] discloses, teaches, or suggests

that a connectivity verification threshold is specified by a user.

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Accordingly, Applicant respectfully submits that Koritzinsky, Wood, and the allegedly

admitted prior art from Applicant's specification fail to disclose, teach, or suggest "specifying,

by a user, at least one connectivity verification threshold for comparison to the connectivity

verification results," as recited in claims 1 and 6 and similarly recited in claim 14.

Applicant respectfully submits that claims 2, 3, and 5 are allowable based at least on their

dependence from claim 1 for the reasons stated above in connection with claim 1. Applicant

respectfully submits that claims 7, 10, and 11 are allowable based at least on their dependence

from claim 6 for the reasons stated above in connection with claim 6. For at least the forgoing

reasons, Applicant respectfully requests that the rejection of claims 1-3, 5-7, 10, and 11 under 35

U.S.C. § 103 be withdrawn.

In section 4 on pages 5-6, the Office Action rejects claim 4 under 35 U.S.C. § 103(a) as

allegedly being unpatentable over Koritzinsky in view of Wood and further in view of U.S.

Patent No. 6,965,572 to Boodaghians. Applicant respectfully traverses this rejection.

Applicant respectfully submits that claim 4 is allowable based at least on its dependence

from claim 1 for the reasons stated above in connection with claim 1. Boodaghians fails to

overcome the deficiencies in Koritzinsky and Wood correctly conceded in section 5 on page 6 of

the Office Action and the deficiencies in Applicant's allegedly admitted prior described above.

For at least the forgoing reasons, Applicant respectfully requests that the rejection of claim 4

under 35 U.S.C. § 103 be withdrawn.

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Attorney's Docket No: ALC 3125

In section 5 on page 6, the Office Action rejects claims 8, 9, 12, and 13 under 35 U.S.C. §

103(a) as allegedly being unpatentable over Koritzinsky in view of Wood and further in view of

allegedly admitted prior art. Applicant respectfully traverses this rejection.

Claim 8 is canceled without prejudice to, or disclaimer of, the subject matter recited

therein. Further, this rejection is discussed above in connection with an earlier rejection.

Applicant respectfully submits that claims 9, 12, and 13 are allowable based at least on their

dependence from claim 6 for the reasons stated above in connection with claim 6. For at least

the forgoing reasons, Applicant respectfully requests that the rejection of claims 8, 9, 12, and 13

under 35 U.S.C. § 103 be withdrawn.

In section 6 on pages 8-10, the Office Action rejects claims 14-18 and 20 under 35 U.S.C.

§ 103(a) as allegedly being unpatentable over Koritzinsky in view of Boodaghians. Applicant

respectfully traverses this rejection.

Applicant respectfully submits that claims 14-18 and 20 are allowable based at least on

their dependence from claim 14 for the reasons stated above in connection with claim 14.

Bondaghians fails to overcome the deficiencies in Koritzinsky correctly conceded in section 5 on

page 6 of the Office Action and the deficiencies in Applicant's allegedly admitted prior

described above. For at least the forgoing reasons, Applicant respectfully requests that the

rejection of claims 14-18 and 20 under 35 U.S.C. § 103 be withdrawn.

In section 7 on page 10, the Office Action rejects claim 19 under 35 U.S.C. § 103(a) as

allegedly being unpatentable over Koritzinsky in view of Boodaghians and further in view of

allegedly admitted prior art. Applicant respectfully traverses this rejection.

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With respect to the subject matter recited in claim 19, the Office Action relies on the

background of Applicant's specification, alleging that paragraphs [0014], [0021], and [0022] are

admitted prior art. The errors in this incorrect reliance are discussed above in connection with

another rejection. Further, even assuming, arguendo, that the Office Action is correct in

asserting that these paragraphs are admitted prior art, which they are not, Applicant respectfully

submits that claim 19 is allowable based at least on its dependence from claim 14 for the reasons

stated above in connection with claim 14. Boodaghians and the allegedly admitted prior art in

paragraphs [0014], [0021], and [0022] of Applicant's specification fail to overcome the

deficiencies in Koritzinsky correctly conceded in section 5 on page 6 of the Office Action.

For at least the forgoing reasons, Applicant respectfully requests that the rejection of

claims 14-18 and 20 under 35 U.S.C. § 103 be withdrawn.

CONCLUSION

While we believe that the instant amendment places the application in condition for

allowance, should the Examiner have any further comments or suggestions, it is respectfully

requested that the Examiner telephone the undersigned attorney in order to expeditiously resolve

any outstanding issues.

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KRAMER & AMADO, P.C.

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Application No: 10/820,111 Attorney's Docket No: ALC 3125

In the event that the fees submitted prove to be insufficient in connection with the filing of this paper, please charge our Deposit Account Number 50-0578 and please credit any excess fees to such Deposit Account.

Respectfully submitted, KRAMER & AMADO, P.C.

Date: December 20, 2007

Terry W. Kramer

Registration No.: 41,541

KRAMER & AMADO, P.C. 1725 Duke Street, Suite 240 Afexandria, VA 22314 Phone: 703-519-9801

Fax: 703-519-9802

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PTO/SB/06 (07-06)

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P/	PATENT APPLICATION FEE DETERMINATION RECOR Substitute for Form PTO-875								Docket Number 0,111		ing Date 08/2004	To be Mailed
	Al	PPLICATION .	AS FILE (Column 1			Column 2)		SMALL	ENTITY	OR		HER THAN ALL ENTITY
	FOR	N	UMBER FIL	.ED	NUN	IBER EXTRA		RATE (\$)	FEE (\$)		RATE (\$)	FEE (\$)
	BASIC FEE (37 CFR 1.16(a), (b),	or (c))	N/A			N/A		N/A			N/A	
	SEARCH FEE (37 CFR 1.16(k), (i),	or (m))	N/A			N/A		N/A			N/A	
	EXAMINATION FE (37 CFR 1.16(o), (p),		N/A			N/A		N/A			N/A	
	AL CLAIMS CFR 1.16(i))		mir	nus 20 =	*			x \$ =		OR	x \$ =	
IND	EPENDENT CLAIN CFR 1.16(h))	IS	m	inus 3 =	*			x \$ =		1	x \$ =	
☐ APPLICATION SIZE FEE (37 CFR 1.16(s)) If the specification and drawings ex sheets of paper, the application size is \$250 (\$125 for small entity) for ea additional 50 sheets or fraction ther 35 U.S.C. 41(a)(1)(G) and 37 CFR				n size fee due for each n thereof. See								
	MULTIPLE DEPEN	NDENT CLAIM PR	ESENT (3	7 CFR 1.16(j))							
* If t	he difference in col	umn 1 is less than	zero, ente	r "0" in colu	ımn 2.			TOTAL			TOTAL	
	APP	(Column 1)	AMEND	(Colum	n 2)	(Column 3)		SMAL	L ENTITY	OR		ER THAN ALL ENTITY
AMENDMENT	12/21/2007	CLAIMS REMAINING AFTER AMENDMENT		HIGHES NUMBEF PREVIOU PAID FO	R USLY	PRESENT EXTRA		RATE (\$)	ADDITIONAL FEE (\$)		RATE (\$)	ADDITIONAL FEE (\$)
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√ME	Application S	ize Fee (37 CFR 1	.16(s))									
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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.					
10/820,111	04/08/2004	Denis Armand Proulx	ALC 3125 8431						
KRAMER & A	7590 04/17/200 MADO. P.C.	EXAMINER							
Suite 240			TRAN, PHILIP B						
1725 Duke Stre Alexandria, VA			ART UNIT PAPER NUMBE						
		2155							
			MAIL DATE	DELIVERY MODE					
			04/17/2008	PAPER					

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 217 of 311

		Application No.	Applicant(s)
		10/820,111	PROULX ET AL.
	Office Action Summary	Examiner	Art Unit
	•	Philip B. Tran	2155
	The MAILING DATE of this communication app	·	
Period fo			
WHIC - Exter after - If NC - Failu Any	ORTENED STATUTORY PERIOD FOR REPLY CHEVER IS LONGER, FROM THE MAILING DATES OF THE MAILING DA	ATE OF THIS COMMUNICATION 16(a). In no event, however, may a reply be tim ill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE	the mailing date of this communication. D (35 U.S.C. § 133).
Status			
1)🖂	Responsive to communication(s) filed on 21 De	ecember 2007.	
2a)⊠	This action is FINAL . 2b) ☐ This	action is non-final.	
3)	Since this application is in condition for allowan	·	
	closed in accordance with the practice under E	x parte Quayle, 1935 C.D. 11, 45	53 O.G. 213.
Dispositi	on of Claims		
4)🖂	Claim(s) <u>1-7 and 9-20</u> is/are pending in the app	olication.	
•	4a) Of the above claim(s) is/are withdraw		
5)	Claim(s) is/are allowed.		
6)🖂	Claim(s) <u>1-7 and 9-20</u> is/are rejected.		
	Claim(s) is/are objected to.		
8)	Claim(s) are subject to restriction and/or	election requirement.	
Applicati	ion Papers		
9)	The specification is objected to by the Examine	٠.	
•	The drawing(s) filed on is/are: a) ☐ acce		Examiner.
	Applicant may not request that any objection to the o	drawing(s) be held in abeyance. See	e 37 CFR 1.85(a).
	Replacement drawing sheet(s) including the correcti	on is required if the drawing(s) is obj	ected to. See 37 CFR 1.121(d).
11)	The oath or declaration is objected to by the Ex	aminer. Note the attached Office	Action or form PTO-152.
Priority (ınder 35 U.S.C. § 119		
12)□	Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. § 119(a)	-(d) or (f)
	☐ All b)☐ Some * c)☐ None of:	priority arraor to the english grand(a)	(4) 5. (.).
,.	1. Certified copies of the priority documents	s have been received.	
	2. Certified copies of the priority documents	s have been received in Application	on No
	3. Copies of the certified copies of the prior	ity documents have been receive	ed in this National Stage
	application from the International Bureau	• • • • • • • • • • • • • • • • • • • •	
* 5	See the attached detailed Office action for a list o	of the certified copies not receive	d.
Attachmen	t(s) e of References Cited (PTO-892)	4) Interview Summary	(PTO_413)
	e of References Cited (PTO-892) e of Draftsperson's Patent Drawing Review (PTO-948)	Paper No(s)/Mail Da	ate
	mation Disclosure Statement(s) (PTO/SB/08) r No(s)/Mail Date	5) Notice of Informal P	atent Application

Art Unit: 2155 Paper Dated 20080411

Response to Amendment

Notice to Applicant

1. This communication is in response to amendment filed December 21, 2007.

Claim 8 has been canceled. Claims 1, 6-7, 9 and 14 have been amended. Therefore, claims 1-7 and 9-20 are pending for further examination.

Claim Rejections - 35 USC § 103

- 2. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

3. Claims 1-7 and 9-11 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of Misra, U.S. Pat. No. 7,162,250.

Art Unit: 2155 Paper Dated 20080411

Regarding claim 1, Koritzinsky teaches a network management connectivity verification framework comprising a connectivity verification server performing unattended connectivity verification jobs and a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29].

Koritzinsky does not explicitly teach displaying connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky in order to efficiently keep track of network connectivity information and quickly identify alerting condition for network management purpose.

In addition, Koritzinsky and Wood do not explicitly teach specifying, by a user, at least one connectivity verification threshold for comparison to the connectivity verification results. However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Misra into the teaching of Koritzinsky-Wood in order to efficiently keep track of

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network connectivity information and quickly adjust threshold condition for network management purpose.

Regarding claim 2, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43].

Regarding claim 3, Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Regarding claim 4, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job is stored in a log and there exists an alert module for generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to

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Col. 8, Line 30]. Koritzinsky does not explicitly teach the results of each connectivity verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.

However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of obtaining performance metrics and comparing against configured thresholds of Misra into the teaching of generating alerts in response to problems with connectivity of Koritzinsky in order to efficiently keep track of network connectivity information and identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

Regarding claim 5, Koritzinsky further teaches alarm information [see Abstract and Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 3, wherein the connectivity verification results are further used to generate a network map displaying selected connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in

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the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Claim 6 is rejected under the same rationale set forth above to claim 1.

Regarding claim 7, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprising selecting via an NMS user interface and specifying a connectivity verification schedule [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43], and verifying the network address location of system [see Col. 4, Lines 1-8]. Koritzinsky does not explicitly teach a pair of source and destination IP objects between which connectivity is to be verified. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information including address table information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9 and Col. 2, Lines 12-60]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Regarding claim 9, Koritzinsky and Wood do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein specifying the at least one connectivity verification threshold further comprises specifying a

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threshold for at least one of round trip delay, jitter, and packet loss. However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601] and measuring performance metrics such as packet transmission delays, packet loss rates, packet transmission delay variation (jitter), processor utilization, memory utilization, etc [see Misra, Col. 9, Lines 27-39]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Misra into the teaching of Koritzinsky-Wood in order to efficiently keep track of network connectivity information and quickly identify specific connectivity problems for network management purpose.

Regarding claim 10, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

Regarding claim 11, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN [see Col. 6, Lines 13-34].

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4. Claims 12-13 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of Misra, U.S. Pat. No. 7,162,250 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claims 12-13, Koritzinsky and Wood and Misra do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service and configuring a connectivity verification parameter including one of a number of traceroute commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type of service.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky and Wood and Misra in order to quickly identify specific connectivity problems for network management purpose.

5. Claims 14-18 and 20 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Misra, U.S. Pat. No. 7,162,250.

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Regarding claim 14, Koritzinsky teaches a method of performing a network connectivity verification in a network management context comprising steps of performing scheduled connectivity verification (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29] and generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach comparing a connectivity verification result with a threshold, said connectivity verification threshold specified by a user.

However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of obtaining performance metrics and comparing against configured thresholds of Misra into the teaching of generating alerts in response to problems with connectivity of Koritzinsky in order to efficiently keep track of network connectivity information and identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

Regarding claim 15, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing connectivity verification job on computer readable medium for subsequent

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access and execution [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

Regarding claims 16-17, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result and wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

Regarding claim 18, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: periodically executing connectivity verification tests [see Col. 12, Lines 13-31].

Regarding claim 20, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing historical connectivity verification results on computer readable medium for subsequent access [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

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6. Claim 19 is rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Misra, U.S. Pat. No. 7,162,250 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claim 19, Koritzinsky and Misra do not explicitly teach the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: issuing a one of a ping command and traceroute command.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky and Misra in order to quickly identify specific connectivity problems for network management purpose.

Other References Cited

- 7. The following references cited by the examiner but not relied upon are considered pertinent to applicant's disclosure.
 - A) Miesbauer et al, U.S. Pat. No. 6,694,367.
 - B) Mastrianni et al, U.S. Pat. No. 6,615,276.

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8. Applicant's arguments with respect to claims 1-7 and 9-20 have been considered but are most in view of the new ground(s) of rejection.

Conclusion

9. Applicant's amendments necessitate the change ground of rejections. THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time policy as set forth in 37 CAR 1.136(a).

A SHORTENED STATUTORY PERIOD FOR REPLY TO THIS FINAL ACTION IS SET TO EXPIRE THREE MONTHS FROM THE MAILING DATE OF THIS ACTION. IN THE EVENT A FIRST REPLY IS FILED WITHIN TWO MONTHS OF THE MAILING DATE OF THIS FINAL ACTION AND THE ADVISORY ACTION IS NOT MAILED UNTIL AFTER THE END OF THE THREE-MONTH SHORTENED STATUTORY PERIOD, THEN THE SHORTENED STATUTORY PERIOD WILL EXPIRE ON THE DATE THE ADVISORY ACTION IS MAILED, AND ANY EXTENSION FEE PURSUANT TO 37 CAR 1.136(A) WILL BE CALCULATED FROM THE MAILING DATE OF THE ADVISORY ACTION. IN NO EVENT, HOWEVER, WILL THE STATUTORY PERIOD FOR REPLY EXPIRE LATER THAN SIX MONTHS FROM THE MAILING DATE OF THIS FINAL ACTION.

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10. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Philip Tran whose telephone number is (571) 272-3991. The Group fax phone number is (571) 273-8300. If attempts to reach the examiner by

telephone are unsuccessful, the examiner's supervisor, Saleh Najjar, can be reached on

(571) 272-4006.

11.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published

applications may be obtained from either Private PAIR or Public PAIR. Status

information for unpublished applications is available through Private PAIR only. For

more information about the PAIR system, see http://pair-direct.uspto.gov. Should you

have questions on access to the Private PAIR system, contact the Electronic Business

Center (EBC) at 866-217-9197 (toll-free).

/Philip B Tran/ Primary Examiner, Art Unit 2155 April 11, 2008

Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 230 of 311

Notice of References Cited	Examiner Philip B. Tran	Art Unit 2155	Page 1 of 1
Notice of Deferences Cited	Application/Control No. 10/820,111	Applicant(s)/Patent Under Reexamination PROULX ET AL.	

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-7,162,250	01-2007	Misra, Archan	455/453
*	В	US-6,694,367	02-2004	Miesbauer et al.	709/227
*	C	US-6,615,276	09-2003	Mastrianni et al.	709/220
	D	US-			
	Е	US-			
	F	US-			
	G	US-			
	Η	US-			
	I	US-			
	J	US-			
	K	US-			
	L_	US-			
	М	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

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	Application/Control No.	Applicant(s)/Patent Under Reexamination
Index of Claims	10820111	PROULX ET AL.
	Examiner	Art Unit
	Tran, Philip B	2155

✓	Rejected	-	Cancelled	N	Non-Elected	Α	Appeal
=	Allowed	÷	Restricted	I	Interference	0	Objected

☐ Claims	renumbered	in the same	order as pre	esented by a	applicant		□ СРА	□ т.с	D. 🗆	R.1.47	
CL	AIM		DATE								
Final	Original	09/11/2007	04/11/2008								
	1	✓	✓								
	2	✓	✓								
	3	✓	✓								
	4	✓	✓								
	5	✓	✓								
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U.S. Patent and Trademark Office Part of Paper No.: 20080411

Search Notes Application/Control No. Applicant(s)/Patent Under Reexamination PROULX ET AL. Examiner Tran, Philip B Applicant(s)/Patent Under Reexamination PROULX ET AL. 2155

SEARCHED						
Class	Subclass	Date	Examiner			
709	220, 223, 224	9/11/2007	PBT			
Updated	Search	4/11/2008	PBT			

SEARCH NOTES						
Search Notes	Date	Examiner				
East and NPL	9/11/2007	PBT				
Updated Search	4/11/2008	PBT				

	INTERFERENCE SEA	RCH	
Class	Subclass	Date	Examiner

U.S. Patent and Trademark Office Part of Paper No.: 20080411

Electronic Patent Application Fee Transmittal Application Number: 10820111							
Application Number:	10820111 08-Apr-2004						
Filing Date:	08	-Apr-2004					
Title of Invention:	Centralized internet protocol/multi-protocol label switching connectivi verification in a communications network management context				ching connectivity ent context		
First Named Inventor/Applicant Name:	D€	nis Armand Proub	<				
Filer:	Те	rry Wayne Kramer	/Wanda Ricks				
Attorney Docket Number:	AL	C 3125					
Filed as Large Entity							
Utility Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							

Case 6:20-cv-00490-ADA Document Description	Fee Code	04/09/21 Quantity	Page 234 of Amount	311 Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	1801	1	810	810
	Tota	al in USC) (\$)	810

	nent 66-10 Filed 04/09/21 Page 235 of 311 knowledgement Receipt
EFS ID:	3304867
Application Number:	10820111
International Application Number:	
Confirmation Number:	8431
Title of Invention:	Centralized internet protocol/multi-protocol label switching connectivity verification in a communications network management context
First Named Inventor/Applicant Name:	Denis Armand Proulx
Correspondence Address:	KRAMER & AMADO, P.C. - Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801 -
Filer:	Terry Wayne Kramer/Wanda Ricks
Filer Authorized By:	Terry Wayne Kramer
Attorney Docket Number:	ALC 3125
Receipt Date:	15-MAY-2008
Filing Date:	08-APR-2004
Time Stamp:	09:50:53
Application Type:	Utility under 35 USC 111(a)
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Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810

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Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 237 of 311

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

Doc code: RCEX
Doc description: Request for Continued Examination (RCE)

PTO/SB/30EFS (03/08)
Approved for use through 05/31/2008. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

REQUEST FOR CONTINUED EXAMINATION(RCE)TRANSMITTAL (Submitted Only via EFS-Web)								
Application Number	10/820,111	Filing Date	2008-04-08	Docket Number (if applicable)	ALC 3125	Art Unit	2155	
First Named Inventor	Denis Armand P	roulx		Examiner Name	Philip B. Tran			
This is a Request for Continued Examination (RCE) under 37 CFR 1.114 of the above-identified application. Request for Continued Examination (RCE) practice under 37 CFR 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application. The Instruction Sheet for this form is located at WWW.USPTO.GOV								
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in which they entered, appli	were filed unless a cant must request	applicant ins non-entry o	tructs otherwise. If a f such amendment(s	pplicant does not wi	nents enclosed with the RCE wi sh to have any previously filed u	unentered	amendment(s)	
	y submitted. If a fir on even if this box			any amendments file	d after the final Office action ma	ay be con	sidered as a	
□ 00	nsider the argume	ents in the A	ppeal Brief or Reply	Brief previously filed	on			
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			MISC	CELLANEOUS	4.4			
				requested under 37 (er 37 CFR 1.17(i) red	CFR 1.103(c) for a period of mo quired)	onths _		
Other								
				FEES				
The RCE fee under 37 CFR 1.17(e) is required by 37 CFR 1.114 when the RCE is filed. The Director is hereby authorized to charge any underpayment of fees, or credit any overpayments, to Deposit Account No 500578								
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED								
لنگ	Practitioner Signa	ature						
Applica	ant Signature							

Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 239 of 311

Doc code: RCEX

PTO/SB/30EFS (03/08)

Doc description: Request for Continued Examination (RCE)

Approved for use through 05/31/2008. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Signature of Registered U.S. Patent Practitioner							
Signature /Terry W. Kramer/ Date (YYYY-MM-DD) 2008-05-14							
Name	Terry W. Kramer	Registration Number	41541				

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

Privacy Act Statement

The Privacy Act of 1974 (P.L. 93-579) requires that you be given certain information in connection with your submission of the attached form related to a patent application or patent. Accordingly, pursuant to the requirements of the Act, please be advised that: (1) the general authority for the collection of this information is 35 U.S.C. 2(b)(2); (2) furnishing of the information solicited is voluntary; and (3) the principal purpose for which the information is used by the U.S. Patent and Trademark Office is to process and/or examine your submission related to a patent application or patent. If you do not furnish the requested information, the U.S. Patent and Trademark Office may not be able to process and/or examine your submission, which may result in termination of proceedings or abandonment of the application or expiration of the patent.

The information provided by you in this form will be subject to the following routine uses:

- 1. The information on this form will be treated confidentially to the extent allowed under the Freedom of Information Act (5 U.S.C. 552) and the Privacy Act (5 U.S.C. 552a). Records from this system of records may be disclosed to the Department of Justice to determine whether the Freedom of Information Act requires disclosure of these record s.
- A record from this system of records may be disclosed, as a routine use, in the course of presenting evidence to a court, magistrate, or administrative tribunal, including disclosures to opposing counsel in the course of settlement negotiations.
- 3. A record in this system of records may be disclosed, as a routine use, to a Member of Congress submitting a request involving an individual, to whom the record pertains, when the individual has requested assistance from the Member with respect to the subject matter of the record.
- 4. A record in this system of records may be disclosed, as a routine use, to a contractor of the Agency having need for the information in order to perform a contract. Recipients of information shall be required to comply with the requirements of the Privacy Act of 1974, as amended, pursuant to 5 U.S.C. 552a(m).
- A record related to an International Application filed under the Patent Cooperation Treaty in this system of records may be disclosed, as a routine use, to the International Bureau of the World Intellectual Property Organization, pursuant to the Patent Cooperation Treaty.
- 6. A record in this system of records may be disclosed, as a routine use, to another federal agency for purposes of National Security review (35 U.S.C. 181) and for review pursuant to the Atomic Energy Act (42 U.S.C. 218(c)).
- 7. A record from this system of records may be disclosed, as a routine use, to the Administrator, General Services, or his/her designee, during an inspection of records conducted by GSA as part of that agency's responsibility to recommend improvements in records management practices and programs, under authority of 44 U.S.C. 2904 and 2906. Such disclosure shall be made in accordance with the GSA regulations governing inspection of records for this purpose, and any other relevant (i.e., GSA or Commerce) directive. Such disclosure shall not be used to make determinations about individuals.
- 8. A record from this system of records may be disclosed, as a routine use, to the public after either publication of the application pursuant to 35 U.S.C. 122(b) or issuance of a patent pursuant to 35 U.S.C. 151. Further, a record may be disclosed, subject to the limitations of 37 CFR 1.14, as a routine use, to the public if the record was filed in an application which became abandoned or in which the proceedings were terminated and which application is referenced by either a published application, an application open to public inspections or an issued patent.
- A record from this system of records may be disclosed, as a routine use, to a Federal, State, or local law enforcement agency, if the USPTO becomes aware of a violation or potential violation of law or regulation.

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Denis Armand Proulx et al.

:

For : CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL ·

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: : 10/820,111

10/020,1

Filed : April 8, 2004

Art Unit : 2155

:

Examiner : Philip B. Tran

Att. Docket ' : ALC 3125

Confirmation No. : 8431

AMENDMENT UNDER 37 C.F.R § 1.114

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated April 17, 2008, and further to the Request for Continued Examination (RCE) filed herewith, please amend the above-identified application as set forth below:

CLAIM AMENDMENTS begin on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 8 of this paper.

CLAIM AMENDMENTS

This listing of claims will replace all prior versions and listings of claims in the application.

Listing of Claims

1. (Currently Amended) A network management connectivity verification framework comprising:

a. a connectivity verification server performing—that performs unattended connectivity verification jobs; and

b.—a connectivity verification application for:

defining connectivity verification jobs,

configuring the connectivity verification server accordingly,

displaying connectivity verification results, and

specifying, by a user, at least one connectivity verification threshold for comparison to the connectivity verification results, and

displaying and highlighting Layer-2 and Layer-3 objects affected by an alarm.

2. (Original) A connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification.

3. (Currently Amended) A connectivity verification framework claimed in claim 1, wherein

the connectivity verification application further providing provides a display of connectivity

verification results.

4. (Currently Amended) A connectivity verification framework claimed in claim 1, wherein

the-results of each connectivity verification job may be compared against a connectivity profile,

a deviation from the connectivity profile being used to raise an alarm.

5. (Original) A connectivity verification framework claimed in claim 3, wherein the

connectivity verification results, including alarm information, are further used to generate a

network map displaying selected connectivity verification results.

6. (Currently Amended) A method of creating a network connectivity verification test,

comprising steps of:

a.——defining a connectivity verification job;

b. configuring a connectivity verification server to perform the connectivity

verification job;

e. displaying connectivity verification results; and

d. specifying, by a user, at least one connectivity verification threshold for

comparison to the connectivity verification results; and

displaying and highlighting Layer-2 and Layer-3 objects affected by an alarm.

7. (Currently Amended) The method of creating a network connectivity verification test

claimed in claim 6, wherein defining the connectivity verification job further comprises steps of:

a. ----selecting via an NMS user interface, a pair of source and destination IP objects

between which connectivity is to be verified; and

specifying a connectivity verification schedule.

8. (Canceled).

9. (Previously Presented) The method of creating a network connectivity verification test

claimed in claim 6, wherein specifying the at least one connectivity verification threshold further

comprises specifying a threshold for at least one of round trip delay, jitter, and packet loss.

10. (Original) The method of creating a network connectivity verification test claimed in

claim 7, wherein a selected IP object include one of a router, IP interface, and IP address.

11. (Currently Amended) The method of creating a network connectivity verification test

claimed in claim 7, wherein the pair of source and destination IP objects is selected selecting

from one of an IP link, an LSP, and a VPN.

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Attorney's Docket No: ALC 3125

12. (Original) The method of creating a network connectivity verification test claimed in

claim 6, wherein defining the connectivity verification job further comprises a step of:

configuring a connectivity verification parameter including one of a number of ping commands

to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of

service.

13. (Original) The method of creating a network connectivity verification test claimed in

claim 6, wherein defining the connectivity verification job further comprises a step of:

configuring a connectivity verification parameter including one of a number of traceroute

commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for

response, and a type of service.

14. (Currently Amended) A method of performing a network connectivity verification in a

network management context comprising steps of:

a. performing scheduled connectivity verification;

b. —comparing a connectivity verification result with a connectivity verification

threshold, said connectivity verification threshold specified by a user; and

e. raising an alarm if the connectivity verification result has reached the

connectivity verification threshold: and

displaying and highlighting Layer-2 and Layer-3 objects affected by an alarm.

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(Currently Amended) The method of performing a network connectivity verification

claimed in claim 14, further comprising a step of: storing storing a connectivity verification job

on a computer readable medium for subsequent access and execution.

16. (Currently Amended) The method of performing a network connectivity verification

claimed in claim 14, further comprising a step of: highlighting highlighting at least one IP object

based on one of a connectivity verification job and a connectivity verification result.

17. (Original) The method of performing a network connectivity verification claimed in

claim 16, wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object.

18. (Currently Amended) The method of performing a network connectivity verification

claimed in claim 14, wherein performing scheduled connectivity verification the method-further

comprising comprises a step of periodically executing connectivity verification

tests.

15.

19. (Currently Amended) The method of performing a network connectivity verification

claimed in claim 14, wherein performing scheduled connectivity verification the method-further

comprising comprises a step of: issuing issuing at least one a one of a ping command and

traceroute command.

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20. (Currently Amended) The method of performing a network connectivity verification claimed in claim 14, further comprising a step of:—storing_storing_historical connectivity verification results on a computer readable medium for subsequent access.

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REMARKS/ARGUMENTS

Claims 1-7 and 9-20 are pending in the present application. Claims 1, 6, and 14 are

independent. Claims 1, 3-4, 6-7, 11, 14-16, and 18-20 are amended.

REJECTION UNDER 35 U.S.C. § 103

In section 3 on pages 2-7, the Final Office Action rejects claims 1-7 and 9-11 under 35

U.S.C. § 103(a) as allegedly being unpatentable over U.S. Patent No. 6,494,831 to Koritzinsky

(hereinafter "Koritzinsky") in view of U.S. Patent No. 6,405,248 to Wood (hereinafter "Wood"),

further in view of U.S. Patent No. 7,162,250 to Misra (hereinafter "Misra"). In section 4 on page

8, the Final Office Action rejects claims 12 and 13 as allegedly being unpatentable over

Koritzinsky, Wood, and Misra, further in view of Admitted Prior Art (hereinafter "APA"). In

section 5 on pages 8-10, the Final Office Action rejects claims 14-18 and 20 as allegedly being

unpatentable over Koritzinsky and Misra. In section 6 on page 11, the Final Office Action

rejects claim 19 as allegedly being unpatentable over Koritzinsky, Misra, and APA. Applicant

respectfully traverses these rejections.

Independent claims 1, 6, and 14 recite "displaying and highlighting Layer-2 and Layer-3

objects affected by an alarm" (emphasis added). Support for this subject matter appears in the

specification in, for example, paragraph [56] on page 15.

Applicant respectfully submits that Koritzinsky fails to disclose, teach, or suggest this

subject matter. Page 10 of the Office Action alleges that Koritzinsky discloses highlighted

objects in two locations: lines 13-34 of column 6 and lines 8-40 of column 11. Applicant

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respectfully submits that neither the cited portions nor Koritzinsky as a whole disclose

highlighting Layer-2 and Layer-3 objects affected by an alarm.

Instead of displaying and highlighting an object, Koritzinsky uses an alert module, as

described on lines 27-29 of column 7. While this module generates alerts in response to

problems with connectivity, there is no disclosure of it displaying or highlighting Layer-2 and

Layer-3 objects. Moreover, as described on lines 24-29 of column 9, instead of identifying

particular objects, these alerts are intended to prompt operator intervention to investigate the

nature of the connectivity problem. Wood, Misra and the allegedly Admitted Prior Art fail to

overcome the deficiencies of Koritzinsky.

Accordingly, Applicant respectfully submits that Koritzinsky, Wood, Misra and the

allegedly Admitted Prior Art from Applicant's specification fail to disclose, teach, or suggest

"displaying and highlighting Layer-2 and Layer-3 objects affected by an alarm," as recited in

independent claims 1, 6, and 14.

Applicant respectfully submits that claims 2-5 are allowable based at least on their

dependence from claim 1 for the reasons stated above in connection with claim 1. Applicant

respectfully submits that claims 7 and 9-13 are allowable based at least on their dependence from

claim 6 for the reasons stated above in connection with claim 6. Applicant respectfully submits

that claims 15-20 are allowable based at least on their dependence from claim 14 for the reasons

stated above in connection with claim 14.

For at least the forgoing reasons, Applicant respectfully requests that the rejection of

claims 1-7 and 8-20 under 35 U.S.C. § 103 be withdrawn.

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CONCLUSION

While we believe that the instant amendment places the application in condition for

allowance, should the Examiner have any further comments or suggestions, it is respectfully

requested that the Examiner telephone the undersigned attorney in order to expeditiously resolve

any outstanding issues.

In the event that the fees submitted prove to be insufficient in connection with the filing

of this paper, please charge our Deposit Account Number 50-0578 and please credit any excess

fees to such Deposit Account.

Respectfully submitted,

KRAMER & AMADO, P.C.

Date: <u>May 13, 2008</u>

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PTO/SB/06 (07-06)

Approved for use through 1/31/2007. OMB 0651-0032 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

PATENT APPLICATION FEE DETERMINATION RECORD Substitute for Form PTO-875						А	Application or Docket Number 10/820,111		Filing Date 04/08/2004		To be Mailed	
APPLICATION AS FILED – PART I (Column 1) (Column 2)								SMALL	ENTITY	OR		HER THAN ALL ENTITY
	FOR	N	UMBER FIL	.ED	NUM	MBER EXTRA		RATE (\$)	FEE (\$)		RATE (\$)	FEE (\$)
	BASIC FEE (37 CFR 1.16(a), (b),	or (c))	N/A			N/A		N/A			N/A	
	SEARCH FEE (37 CFR 1.16(k), (i),	or (m))	N/A		N/A			N/A			N/A	
	EXAMINATION FE (37 CFR 1.16(o), (p),		N/A		N/A			N/A			N/A	
	TAL CLAIMS CFR 1.16(i))		mir	us 20 = *				x \$ =		OR	x \$ =	
IND	EPENDENT CLAIM	IS .	m	inus 3 = *				x \$ =			x \$ =	
(37 CFR 1.16(h)) If the specification and drawings exceed 100 sheets of paper, the application size fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).						n size fee due for each thereof. See						
	MULTIPLE DEPEN	NDENT CLAIM PR	ESENT (3	7 CFR 1.16(j))							
* If t	the difference in col	umn 1 is less than	zero, ente	r "0" in colu	mn 2.			TOTAL			TOTAL	
	APP	(Column 1)	AMEND	(Columi	n 2)	(Column 3)		SMAL	L ENTITY	OR		ER THAN ALL ENTITY
AMENDMENT	05/15/2008	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOL PAID FOR	: JSLY	PRESENT EXTRA		RATE (\$)	ADDITIONAL FEE (\$)		RATE (\$)	ADDITIONAL FEE (\$)
ME	Total (37 CFR 1.16(i))	* 19	Minus	** 20		= 0		x \$ =		OR	X \$50=	0
Ϊ	Independent (37 CFR 1.16(h))	* 3	Minus	***3		= 0		X \$ =		OR	X \$210=	0
√ME	Application Size Fee (37 CFR 1.16(s))											
	FIRST PRESE	NTATION OF MULTIF	PLE DEPEN	DENT CLAIM	(37 CFF	R 1.16(j))				OR		
							•	TOTAL ADD'L FEE		OR	TOTAL ADD'L FEE	0
		(Column 1)		(Columi		(Column 3)						
L		CLAIMS REMAINING AFTER AMENDMENT		HIGHE NUMBI PREVIOL PAID F	ER JSLY	PRESENT EXTRA		RATE (\$)	ADDITIONAL FEE (\$)		RATE (\$)	ADDITIONAL FEE (\$)
	Total (37 CFR 1.16(i))	*	Minus	**		=		x \$ =		OR	x \$ =	
AMENDMENT	Independent (37 CFR 1.16(h))	*	Minus	***		=		x \$ =		OR	x \$ =	
Ш	Application Size Fee (37 CFR 1.16(s))											
AM	FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(j))								OR			
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** If *** I	* If the entry in column 1 is less than the entry in column 2, write "0" in column 3. ** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, enter "20". *** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, enter "3". The "Highest Number Previously Paid For" (Total or Independent) is the highest number found in the appropriate box in column 1.											

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS

ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE FIRST NAMED INVENTOR		ATTORNEY DOCKET NO.	CONFIRMATION NO.	
10/820,111	04/08/2004	Denis Armand Proulx	ALC 3125	8431	
KRAMER & A	7590 06/24/200 MADO. P.C.	8	EXAM	IINER	
Suite 240		TRAN, PHILIP B			
1725 Duke Stre Alexandria, VA			ART UNIT	PAPER NUMBER	
			2155		
			MAIL DATE	DELIVERY MODE	
			06/24/2008	PAPER	

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

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	Application No.	Applicant(s)
	10/820,111	PROULX ET AL.
Office Action Summary	Examiner	Art Unit
	Philip B. Tran	2155
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 6(a). In no event, however, may a reply be time fill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONEI	Lely filed the mailing date of this communication. (35 U.S.C. § 133).
Status		
1) Responsive to communication(s) filed on 15 Ma	a <u>y 2008</u> .	
·—	action is non-final.	
3) Since this application is in condition for allowan		
closed in accordance with the practice under <i>E</i>	<i>x par</i> te <i>Quayle</i> , 1935 C.D. 11, 45	53 O.G. 213.
Disposition of Claims		
4)⊠ Claim(s) <u>1-7 and 9-20</u> is/are pending in the app	olication.	
4a) Of the above claim(s) is/are withdraw	vn from consideration.	
5) Claim(s) is/are allowed.		
6)⊠ Claim(s) <u>1-7 and 9-20</u> is/are rejected.		
7) Claim(s) is/are objected to.		
8)☐ Claim(s) are subject to restriction and/or	election requirement.	
Application Papers		
9)☐ The specification is objected to by the Examine	r.	
10) The drawing(s) filed on is/are: a) acce	epted or b) objected to by the E	Examiner.
Applicant may not request that any objection to the	drawing(s) be held in abeyance. See	e 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correcti	on is required if the drawing(s) is obj	ected to. See 37 CFR 1.121(d).
11)☐ The oath or declaration is objected to by the Ex	aminer. Note the attached Office	Action or form PTO-152.
Priority under 35 U.S.C. § 119		
12) Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. § 119(a)	-(d) or (f).
a) ☐ All b) ☐ Some * c) ☐ None of: 1.☐ Certified copies of the priority documents	have been received	
1. Certified copies of the priority documents2. Certified copies of the priority documents		on No
3. Copies of the certified copies of the prior		
application from the International Bureau	•	
* See the attached detailed Office action for a list of	of the certified copies not receive	d.
Attachment(s)	_	
1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)	4) ☐ Interview Summary Paper No(s)/Mail Da	
3) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date	5) Notice of Informal P 6) Other:	

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DETAILED ACTION

Claim Rejections - 35 USC § 112

1. The following is a quotation of the second paragraph of 35 U.S.C. 112:

The specification shall conclude with one or more claims particularly pointing out and distinctly claiming the subject matter which the applicant regards as his invention.

2. Claims 1 and 6 are rejected under 35 U.S.C. 112, second paragraph, as being

indefinite for failing to particularly point out and distinctly claim the subject matter which

applicant regards as the invention.

displayed and highlighted.

Regarding claim 1, it is unclear when an alarm is occurred. It seems that claim 1 has missing essential steps of "comparing the connectivity verification results to at least one specified connectivity verification threshold" and ""raising an alarm if at least one of the connectivity verification results has reached at least one specified connectivity verification threshold" before layer-2 and layer-3 objects affected by an alarm can be

Regarding claim 6, it is unclear when an alarm is occurred. It seems that claim 6 has missing essential steps of "comparing the connectivity verification results to at least one specified connectivity verification threshold" and ""raising an alarm if at least one of the connectivity verification results has reached at least one specified connectivity verification threshold" before layer-2 and layer-3 objects affected by an alarm can be displayed and highlighted.

Claim Rejections - 35 USC § 103

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

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(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

4. Claims 1-7 and 9-11 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of Misra, U.S. Pat. No. 7,162,250 and further in view of Rabe et al (Hereafter, Rabe), U.S. Pat. No. 7,194,538.

Regarding claim 1, Koritzinsky teaches a network management connectivity verification framework comprising a connectivity verification server performing unattended connectivity verification jobs and a connectivity verification application for defining connectivity verification jobs, configuring the connectivity verification server accordingly (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29].

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Koritzinsky does not explicitly teach displaying connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky in order to efficiently keep track of network connectivity information and quickly identify alerting condition for network management purpose.

In addition, Koritzinsky and Wood do not explicitly teach specifying, by a user, at least one connectivity verification threshold for comparison to the connectivity verification results. However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Misra, Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Misra into the teaching of Koritzinsky-Wood in order to efficiently keep track of network connectivity information and quickly adjust threshold condition for network management purpose.

Moreover, Koritzinsky further teaches IP address related to connectivity problems or failures as one of example of layer-2/layer-3 object related to an alarm/alert in the network [see Koritzinsky, Col. 11, Lines 8-40]. Koritzinsky-Wood-Misra do not explicitly teach highlighting objects affected by alarm/alert. However, Rabe, in the same field of monitoring network nodes connectivity endeavor, discloses highlighting objects that

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have active alerts [see Rabe, Col. 6, Lines 4-30]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Rabe into the teaching of Koritzinsky-Wood-Misra in order to efficiently keep track of network connectivity information and quickly identify alerting condition for network management purpose.

Regarding claim 2, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the connectivity verification jobs are scheduled and the connectivity verification server performs scheduled connectivity verification [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43].

Regarding claim 3, Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 1, wherein the connectivity verification application further providing a display of connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Regarding claim 4, Koritzinsky further teaches a connectivity verification framework claimed in claim 1, wherein the results of each connectivity verification job is

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stored in a log and there exists an alert module for generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach the results of each connectivity verification job may be compared against a connectivity profile, a deviation from the connectivity profile being used to raise an alarm.

However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of obtaining performance metrics and comparing against configured thresholds of Misra into the teaching of generating alerts in response to problems with connectivity of Koritzinsky in order to efficiently keep track of network connectivity information and identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

Regarding claim 5, Koritzinsky further teaches alarm information [see Abstract and Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach a connectivity verification framework claimed in claim 3, wherein the connectivity verification results are further used to generate a network map displaying selected connectivity verification results. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information [see Wood, Abstract and

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Col. 1, Line 61 to Col. 2, Line 9]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Claim 6 is rejected under the same rationale set forth above to claim 1.

Regarding claim 7, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprising selecting via an NMS user interface and specifying a connectivity verification schedule [see Col. 2, Line 49 to Col. 3, Line 10 and Col. 6, Lines 50-65 and Col. 8, Lines 31-43], and verifying the network address location of system [see Col. 4, Lines 1-8]. Koritzinsky does not explicitly teach a pair of source and destination IP objects between which connectivity is to be verified. However, Wood, in the same field of monitoring network nodes connectivity endeavor, discloses collecting connectivity information and displaying the network topology information including address table information [see Wood, Abstract and Col. 1, Line 61 to Col. 2, Line 9 and Col. 2, Lines 12-60]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Wood into the teaching of Koritzinsky for the same reason set forth above to claim 1.

Regarding claim 9, Koritzinsky-Wood-Rabe do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein specifying

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the at least one connectivity verification threshold further comprises specifying a threshold for at least one of round trip delay, jitter, and packet loss. However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Misra, Fig. 6, step 601] and measuring performance metrics such as packet transmission delays, packet loss rates, packet transmission delay variation (jitter), processor utilization, memory utilization, etc [see Misra, Col. 9, Lines 27-39]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Misra into the teaching of Koritzinsky-Wood-Rabe in order to efficiently keep track of network connectivity information and quickly identify specific connectivity problems for network management purpose.

Regarding claim 10, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein a selected IP object include one of a router, IP interface, and IP address [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

Regarding claim 11, Koritzinsky further teaches the method of creating a network connectivity verification test claimed in claim 7, wherein the pair of IP objects is selected selecting one of an IP link, an LSP, and a VPN [see Col. 6, Lines 13-34].

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5. Claims 12-13 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Wood, U.S. Pat. No. 6,405,248 and further in view of Misra, U.S. Pat. No. 7,162,250 and further in view of Rabe et al (Hereafter, Rabe), U.S. Pat. No. 7,194,538 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claims 12-13, Koritzinsky-Wood-Misra-Rabe do not explicitly teach the method of creating a network connectivity verification test claimed in claim 6, wherein defining the connectivity verification job further comprises a step of: configuring a connectivity verification parameter including one of a number of ping commands to issue, a ping packet size, ping data fill pattern, a time to wait for response, and a type of service and configuring a connectivity verification parameter including one of a number of traceroute commands to issue, a traceroute packet size, traceroute packet data fill pattern, a time to wait for response, and a type of service.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky-Wood-Misra-Rabe in order to quickly identify specific connectivity problems for network management purpose.

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6. Claims 14-18 and 20 are rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Misra, U.S. Pat. No. 7,162,250 and further in view of Rabe et al (Hereafter, Rabe), U.S. Pat. No. 7,194,538.

Regarding claim 14, Koritzinsky teaches a method of performing a network connectivity verification in a network management context comprising steps of performing scheduled connectivity verification (= verifying network connectivity between a diagnostic system and a remote service facility) [see Abstract and Figs. 1-5 and Col. 12, Lines 13-29] and generating alerts in response to problems with connectivity [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30]. Koritzinsky does not explicitly teach comparing a connectivity verification result with a threshold, said connectivity verification threshold specified by a user.

However, Misra, in the same field of monitoring network nodes connectivity endeavor, discloses obtaining performance metrics and comparing against configured thresholds [see Fig. 6, step 601]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of obtaining performance metrics and comparing against configured thresholds of Misra into the teaching of generating alerts in response to problems with connectivity of Koritzinsky in order to efficiently keep track of network connectivity information and identify specific connectivity problems for network management purpose so that the problems can be quickly resolved.

Moreover, Koritzinsky further teaches IP address related to connectivity problems or failures as one of example of layer-2/layer-3 object related to an alarm/alert in the

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network [see Koritzinsky, Col. 11, Lines 8-40]. Koritzinsky-Misra do not explicitly teach highlighting objects affected by alarm/alert. However, Rabe, in the same field of monitoring network nodes connectivity endeavor, discloses highlighting objects that have active alerts [see Rabe, Col. 6, Lines 4-30]. It would have been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of Rabe into the teaching of Koritzinsky-Misra in order to efficiently keep track of network connectivity information and quickly identify alerting condition for network management purpose.

Regarding claim 15, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing connectivity verification job on computer readable medium for subsequent access and execution [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

Regarding claims 16-17, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: highlighting at least one IP object based on one of a connectivity verification job and a connectivity verification result and wherein a highlighted object is one of an OSI Layer 2 and OSI Layer 3 object [see Col. 6, Lines 13-34 and Col. 11, Lines 8-40].

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Regarding claim 18, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: periodically executing connectivity verification tests [see Col. 12, Lines 13-31].

Regarding claim 20, Koritzinsky further teaches the method of performing a network connectivity verification claimed in claim 14, further comprising a step of: storing historical connectivity verification results on computer readable medium for subsequent access [see Col. 6, Line 66 to Col. 7, Line 34 and Col. 7, Line 62 to Col. 8, Line 30].

7. Claim 19 is rejected under 35 U.S.C. 103(a) as being unpatentable over Koritzinsky, U.S. Pat. No. 6,494,831 in view of Misra, U.S. Pat. No. 7,162,250 and further in view of Rabe et al (Hereafter, Rabe), U.S. Pat. No. 7,194,538 and further in view of admitted prior art (APA) [the background of instant application's specification].

Regarding claim 19, Koritzinsky-Misra-Rabe do not explicitly teach the method of performing a network connectivity verification claimed in claim 14, wherein performing scheduled connectivity verification the method further comprising a step of: issuing a one of a ping command and traceroute command.

However, the admitted prior art (APA) in the background of the instant application's specification discloses verifying connectivity between individual routers including pining/tracerout test [see APA, Paragraphs 0014 & 0021-0022]. It would have

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been obvious to one of ordinary skill in the art at the time of the invention was made to incorporate the teaching of APA into the teaching of Koritzinsky-Misra-Rabe in order to quickly identify specific connectivity problems for network management purpose.

- 8. A SHORTENED STATUTORY PERIOD FOR RESPONSE TO THIS ACTION IS SET TO EXPIRE THREE MONTHS FROM THE MAILING DATE OF THIS COMMUNICATION. FAILURE TO RESPOND WITHIN THE PERIOD FOR RESPONSE WILL CAUSE THE APPLICATION TO BECOME ABANDONED (35 U.S.C. § 133). EXTENSIONS OF TIME MAY BE OBTAINED UNDER THE PROVISIONS OF 37 CAR 1.136(A).
- 9. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Philip Tran whose telephone number is (571) 272-3991. The Group fax phone number is (571) 273-8300. If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Saleh Najjar, can be reached on (571) 272-4006.

Art Unit: 2155 Paper Dated 20080622

10. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

/Philip B Tran/ Primary Examiner, Art Unit 2155 June 22, 2008

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	Case 0.20-CV-00490-ADA Document 00-10 Filed 04/09/21 Fage 207 of 311								
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		Notice of Reference	s Cited		Examiner		Art Unit		
					Philip B. Tra	n	2155	Page 1 of 1	
				U.S. P	ATENT DOCUM	ENTS	•	<u> </u>	
*		Document Number Country Code-Number-Kind Code	Date MM-YYYY			Name		Classification	
*	Α	US-7,194,538	03-2007	Rabe e	t al.			709/224	
	В	US-							
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

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Application/Control No.	Applicant(s)/Patent Under Reexamination
10820111	PROULX ET AL.
Examiner	Art Unit
Tran, Philip B	2155
	Examiner

✓	Rejected	-	Cancelled	N	Non-Elected	Α	Appeal
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Final	Original	09/11/2007	04/11/2008	06/22/2008						
	1	√	✓	✓						
	2	√	✓	✓						
	3	√	✓	✓						
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	7	✓	✓	✓						
	8	√	-	-						
	9	√	✓	✓						
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	13	✓	✓	✓						
	14	✓	✓	✓						
	15	✓	✓	✓						
	16	✓	✓	✓						
	17	✓	✓	✓						
	18	√	✓	✓						
	19	√	✓	✓						
	20	✓	✓	✓						

U.S. Patent and Trademark Office Part of Paper No.: 20080622

Search Notes



Application/Control No.	Applicant(s)/Patent Under Reexamination
10820111	PROULX ET AL.
Examiner	Art Unit
Tran, Philip B	2155

	SEARCHED							
Class	Subclass	Date	Examiner					
709	220, 223, 224	9/11/2007	PBT					
Updated	Search	4/11/2008	PBT					
Updated	Search	6/22/08	PBT					

SEARCH NOTES							
Search Notes	Date	Examiner					
East and NPL	9/11/2007	PBT					
Updated Search	4/11/2008	PBT					
Updated Search	6/22/08	PBT					

	INTERFERENCE SEA	ARCH	
Class	Subclass	Date	Examiner

U.S. Patent and Trademark Office Part of Paper No.: 20080622

### Application Number: International Application Number:	Electronic Acknowledgement Receipt					
International Application Number: Confirmation Number: 8431 Title of Invention: Centralized internet protocol/multi-protocol label switching connectivity verification in a communications network management context First Named Inventor/Applicant Name: Denis Armand Proulx KRAMER & AMADO, P.C. Sulte 240 1725 Duke Street Alexandria VA 22314 US 7035199801 - Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	EFS ID:	3959286				
Centralized internet protocol/multi-protocol label switching connectivity verification in a communications network management context First Named Inventor/Applicant Name: Denis Armand Proulx KRAMER & AMADO, P.C. - Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801 - Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-5EP-2008	Application Number:	10820111				
Title of Invention: Centralized internet protocol/multi-protocol label switching connectivity verification in a communications network management context First Named Inventor/Applicant Name: Denis Armand Proulx KRAMER & AMADO, P.C. Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801 Terry Wayne Kramer/Wanda Ricks Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-5EP-2008	International Application Number:					
First Named Inventor/Applicant Name: Denis Armand Proulx KRAMER & AMADO, P.C. - Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801 - Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	Confirmation Number:	8431				
KRAMER & AMADO, P.C. - Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801 - Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	Title of Invention:					
Correspondence Address: 1725 Duke Street Alexandria VA 22314 US 7035199801 - Filer: Terry Wayne Kramer/Wanda Ricks Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	First Named Inventor/Applicant Name:	Denis Armand Proulx				
Filer Authorized By: Terry Wayne Kramer Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	Correspondence Address:	- Suite 240 1725 Duke Street Alexandria VA 22314 US 7035199801				
Attorney Docket Number: ALC 3125 Receipt Date: 17-SEP-2008	Filer:	Terry Wayne Kramer/Wanda Ricks				
Receipt Date: 17-SEP-2008	Filer Authorized By:	Terry Wayne Kramer				
	Attorney Docket Number:	ALC 3125				
Filing Date: 08-APR-2004	Receipt Date:	17-SEP-2008				
Timing Date:	Filing Date:	08-APR-2004				
Time Stamp: 16:17:20	Time Stamp:	16:17:20				
Application Type: Utility under 35 USC 111(a)	Application Type:	Utility under 35 USC 111(a)				

Payment information:

Submitted with Payment	no
File Listing:	

Document Number	Case 6:20-cv-00490-ADA Do Document Description	cument 66-10 Filed 04 File Name	/09/21 Page 271 File Size(Bytes)/ Message Digest	of 311 Multi Part /.zip	Pages (if appl.)
1		ALC3125AMEND2.pdf	3795233	yes	17
'		ALCS 123AMEND2.put	826ae113b0ad5ff85d60c6039d823dfe5633 c042	yes	17
	Multip	art Description/PDF files in .	zip description		
	Document Des	Start	Eı	nd	
	Amendment/Req. Reconsiderati	1	1		
	Claims	2		9	
	Applicant Arguments/Remarks	Made in an Amendment	10	1	7
Warnings:					
Information:					
		Total Files Size (in bytes)	37	95233	

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

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PTO/SB/06 (07-06)

Approved for use through 1/31/2007. OMB 0651-0032

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

PATENT APPLICATION FEE DETERMINATION RECORD Substitute for Form PTO-875							Application or Docket Number 10/820,111		Filing Date 04/08/2004		To be Mailed
APPLICATION AS FILED – PART I (Column 1) (Column 2)							OTHER THAN SMALL ENTITY OR SMALL ENTITY				
-	FOR	N	NUMBER FILED		NUMBER EXTRA		RATE (\$)	FEE (\$)	<u> </u>	RATE (\$)	FEE (\$)
	BASIC FEE		N/A		N/A		N/A			N/A	
	(37 CFR 1.16(a), (b), SEARCH FEE	or (C))	N/A		N/A		N/A	<u> </u>	1	N/A	
 	(37 CFR 1.16(k), (i), (ii)				-		N/A		1	N/A	
70	(37 CFR 1.16(o), (p),		N/A		N/A			 	1	IV/A	
(37	TAL CLAIMS CFR 1.16(i))		minus 20 =		•		x \$ =		OR	x \$ =	
	EPENDENT CLAIM CFR 1.16(h))	S	minus 3 =		•		x \$ =			. x \$ =	
	APPLICATION SIZE (37 CFR 1.16(s))	FEE shee is \$2 addit	ts of pap 50 (\$125 ional 50 :	gs exceed 100 in size fee due for each in thereof. See CFR 1.16(s).							
	MULTIPLE DEPEN	IDENT CLAIM PR	ESENT (3	7 CFR 1.16(j))							
* If t	he difference in colu	ımn 1 is less than	zero, ente	r *0" in column 2.			TOTAL	<u> </u>	j	TOTAL	
APPLICATION AS AMENDED – PART II (Column 1) (Column 2) (Column 3)							OTHER THAN SMALL ENTITY OR SMALL ENTITY				
NT	09/17/2008	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA		RATE (\$)	ADDITIONAL FEE (\$)		RATE (\$)	ADDITIONAL FEE (\$)
ME	Total (37 CFR 1.16(i))	· 19	Minus	 20	= 0		x \$ =		OR	X \$50=	0
AMENDMENT	Independent (37 CFR 1.16(h))	• 3	Minus	···3	= 0		x \$ =		OR	X \$210=	0
	Application Size Fee (37 CFR 1.16(s))								<u> </u>		
	FIRST PRESEN				OR						
				·			TOTAL ADD'L FEE		OR	TOTAL ADD'L FEE	0
		(Column 1)		(Column 2)	(Column 3)						
AMENDMENT		CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA		RATE (\$)	ADDITIONAL FEE (\$)		RATE (\$)	ADDITIONAL FEE (\$)
	Total (37 CFR 1.16(i))	•	Minus	**	=		x \$ =		OR	x \$ =	
	Independent (37 CFR 1.16(h))	•	Minus	***	=		× \$ =		OR	x \$ =	
	Application Size Fee (37 CFR 1.16(s))										
	FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(j))								OR		
,	the entry in solvers	1 is loss than the	entry in col	ump 2 write "0" in	column 3	•	TOTAL ADD'L FEE		OR .	TOTAL ADD'L FEE	
* If the entry in column 1 is less than the entry in column 2, write "0" in column 3. ** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, enter "20". *** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, enter "3". The "Highest Number Previously Paid For" (Total or Independent) is the highest number found in the appropriate box in column 1.											

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Denis Armand Proulx et al.

For : CENTRALIZED INTERNET

PROTOCOL/MULTI-PROTOCOL LABEL

SWITCHING CONNECTIVITY

VERIFICATION IN A

COMMUNICATIONS NETWORK

MANAGEMENT CONTEXT

Serial No.: : 10/820,111

Filed : April 8, 2004

Art Unit : 2155

Examiner : Philip B. Tran

Att. Docket : ALC 3125

Confirmation No. : 8431

AMENDMENT UNDER 37 C.F.R § 1.111

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed on June 24, 2008, Applicant respectfully submits the following amendments for form, and requests reconsideration and withdrawal of all rejections for the reasons stated at the Remarks section of this paper.

A Listing of the claims begins at page 2 of this paper.

Remarks begin at page 10 of this paper.

CLAIM AMENDMENTS

This listing of claims replaces all prior versions and listings of claims in the application.

Listing of the Claims:

1	1. (Currently Amended) A network management connectivity verification framework						
2	comprising:						
3	a connectivity verification server to perform that performs unattended connectivity						
4	verification jobs; and						
5	a connectivity verification application-for to:						
6	defining define connectivity verification jobs capable of verifying						
7	connectivity in the network relating to at least Layer-2 and Layer 3 objects within a given						
8	containment hierarchy for the network,						
9	eonfiguring control the connectivity verification server to perform the						
10	defined connectivity verification jobs, wherein the performing generates at least one						
11	connectivity result-accordingly,						
12	displaying display the connectivity verification results,						
13	receive a user-input specification of specifying, by a user, at least one						
14	connectivity verification threshold-for comparison to the connectivity verification results;						
15	and						
16	compare the connectivity verification results to the specified connectivity						
17	verification thresholds.						

generate an alarm when the comparison shows that at least one of the connectivity

verification results has reached the specified connectivity verification threshold,

identify Layer-2 and Layer-3 objects within the containment hierarchy affected by

the verification results associated with the alarm, and

display the identified displaying and highlighting—Layer-2 and Layer-3

objects affected by an alarm.

- (Currently Amended) A-<u>The</u> connectivity verification framework elaimed in of claim 1,
 wherein the connectivity verification jobs are scheduled and the connectivity verification
- 3 server performs scheduled connectivity verification.
- 1 3. (Currently Amended) A-The connectivity verification framework elaimed in of claim 1,
 2 wherein the connectivity verification application further provides a display of
 3 connectivity verification results.
- 4. (Currently Amended) A-The connectivity verification framework elaimed in of claim 1,
 wherein the results of each connectivity verification job may be compared against a
 connectivity profile, a deviation from the connectivity profile being used to raise an alarm.
- 1 5. (Currently Amended) A-The connectivity verification framework elaimed in of claim 3,

2 wherein the connectivity verification results, including alarm information, are further 3 used to generate a network map displaying selected connectivity verification results. 1 6. (Currently Amended) A method of creating a network connectivity verification test, 2 comprising the following steps-of: 3 defining a connectivity verification job capable of verifying connectivity in the network 4 relating to at least Layer-2 and Layer 3 objects within a given containment hierarchy for the 5 network; 6 controlling configuring a connectivity verification server to perform the connectivity 7 verification job wherein the performing generates at least one connectivity result; 8 displaying the connectivity verification results; 9 receiving a user-input specification of specifying, by a user, at least one connectivity 10 verification threshold-for-comparison to the connectivity verification results; and 11 comparing the connectivity verification results to the specified connectivity verification 12 threshold; 13 generating an alarm when the comparison shows that at least one of the connectivity 14 verification results has reached the specified connectivity verification threshold; 15 identifying Layer-2 and Layer-3 objects within the containment hierarchy affected by the 16 verification results associated with the alarm; and 17 displaying the identified displaying and highlighting Layer-2 and Layer-3 objects affected 18 by an alarm.

- 1 7. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 elaimed in of claim 6, wherein defining the connectivity verification job further comprises the
- 3 <u>following</u> steps-of:
- 4 selecting via an NMS user interface, a pair of source and destination IP objects between
- 5 which connectivity is to be verified; and
- 6 specifying a connectivity verification schedule.
- 1 8. (Canceled).
- 1 9. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 claimed in of claim 6, wherein the step of receiving a user-input specification specifying the at
- 3 least one connectivity verification threshold-further comprises the step of specifying a threshold
- 4 for at least one of round trip delay, jitter, and packet loss.
- 1 10. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 claimed in of claim 7,
- wherein the step of selecting IP objects selects IP objects from a group comprising a
- 4 selected IP object include one at least one of a router, an IP interface, and an IP address.
- 1 11. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 elaimed in of claim 7,

- wherein the step of selecting IP objects selects pairs of IP objects from a group
- 4 comprising the pair of IP objects is selected selecting at least one of an IP Internet Protocol (IP)
- 5 link, an LSP a Label Switched Path (LSP), and a VPN Virtual Private Network (VPN).
- 1 12. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 claimed in of claim 6,
- wherein the step of defining the connectivity verification job further comprises a step of
- 4 the following step:
- 5 configuring a connectivity verification parameter including from a group comprising at
- 6 <u>least</u> one of a number of ping commands to issue, a ping packet size, a ping data fill pattern, a
- 7 time to wait for response, and a type of service.
- 1 13. (Currently Amended) The method of creating a-the network connectivity verification test
- 2 claimed in of claim 6,
- 3 wherein the step of defining the connectivity verification job further comprises a step of
- 4 the following step:
- 5 configuring a connectivity verification parameter including from a group comprising at
- 6 least one of a number of traceroute commands to issue, a traceroute packet size, a traceroute
- 7 packet data fill pattern, a time to wait for response, and a type of service.

1	14. (Currently Amended) A method of performing a network connectivity verification test in
2	a network management context comprising the following steps-of:
3	scheduling a connectivity verification process, the process capable of verifying
4	connectivity in the network relating to at least Layer-2 and Layer 3 objects within a given
5	containment hierarchy for the network;
6	receiving a user-input specification of at least one verification threshold;
7	performing the scheduled connectivity verification to generate a connectivity verification
8	result;
9	comparing a connectivity verification result with the user-specified connectivity
10	verification threshold, said the connectivity verification threshold specified by a user;
11	generating raising an alarm if when the comparison shows that the connectivity
12	verification result has reached the specified connectivity verification threshold; and
13	identifying Layer-2 and Layer-3 objects within the containment hierarchy affected by the
14	verification results associated with the alarm; and
15	displaying the identified displaying and highlighting Layer-2 and Layer-3 objects affected
16	by-an alarm .
1	15. (Currently Amended) The method of performing a-the network connectivity verification
2	test elaimed in of claim 14, further comprising a step of the following step:
3	storing a connectivity verification job on a computer readable medium for subsequent
4	access and execution.

- 1 16. (Currently Amended) The method of performing a-the network connectivity verification
- 2 <u>test claimed in of claim 14, further comprising a step of the following step:</u>
- 3 highlighting displaying at least one IP object based on one of a connectivity verification
- 4 job and a connectivity verification result.
- 1 17. (Currently Amended) The method of performing a-the network connectivity verification
- 2 test claimed in of claim 16,
- wherein a highlighted-the displayed object is one of an OSI Layer 2 and an OSI Layer 3
- 4 object.
- 1 18. (Currently Amended) The method of performing a-the network connectivity verification
- 2 test claimed in of claim 14,
- 3 wherein the step of performing scheduled connectivity verification further comprises-a
- 4 step of the following step:
- 5 periodically executing connectivity verification tests.
- 1 19. (Currently Amended) The method of performing a-the network connectivity verification
- 2 <u>test claimed in of claim 14,</u>
- wherein the step of performing scheduled connectivity verification further comprises—a
- 4 step of the following step:
- 5 issuing at least one of a ping command and a traceroute command.

- 1 20. (Currently Amended) The method of performing a-the network connectivity verification
- 2 <u>test elaimed in of claim 14, further comprising a step of the following step:</u>
- 3 storing historical connectivity verification results on a computer readable medium for
- 4 subsequent access.

Attorney's Docket No: ALC 3125

REMARKS/ARGUMENTS

Claims 1-7 and 9-20 are pending in the present application. Claims 1, 6, and 14 are independent. Claims 1-7 and 9-20 are amended.

Rejections Under 35 U.S.C. § 112

In section 2 on page 2, the Office Action rejects claims 1 and 6 under 35 U.S.C. § 112, second paragraph, as allegedly indefinite. Specifically, the Examiner alleges that "it is unclear when an alarm is occurred" in both claims. Applicant respectfully traverses this rejection.

Applicant respectfully submits that reading the as-examined claims 1 and 6, in their entirety, a person of ordinary skill in the art would clearly understand the alarm to be generated as a result of the recited connectivity thresholds not being met. However, for purposes of simplifying issues to expedite examination, and without waiving the traversal, Applicant respectfully amends the form of claims 1 and 6 to positively recite the generation of the alarm. Applicant respectfully refers the Examiner to lines 15-16 of claim 1 and lines 11-12 of claim 6, as currently amended. Therefore, Applicant respectfully requests withdrawal of the rejection of claims 1 and 6 under 35 U.S.C. § 112, second paragraph.

Rejections Under 35 U.S.C. § 103

In section 3 on pages 2-8, the Office Action rejects claims 1-7 and 9-11 under 35 U.S.C. § 103(a) as allegedly being unpatentable over U.S. Patent No. 6,494,831 to Koritzinsky (hereinafter "Koritzinsky") in view of U.S. Patent No. 6,405,248 to Wood (hereinafter "Wood"),

Attorney's Docket No: ALC 3125

further in view of U.S. Patent No. 7,162,250 to Misra (hereinafter "Misra") and U.S. Patent No.

7,194,538 to Rabe (hereinafter "Rabe").

In section 5 on page 9, the Office Action rejects dependent claims 12 and 13 as allegedly

being unpatentable over Koritzinsky, Wood, Misra, and Rabe further in view of Admitted Prior

Art (hereinafter "APA").

In section 6 on pages 10-12, the Office Action rejects claims 14-18 and 20 as allegedly

being unpatentable over Koritzinsky, Misra, and Rabe. In section 7 on pages 12-13, the Office

Action rejects claim 19 as allegedly being unpatentable over Koritzinsky, Misra, Rabe, and APA.

Applicant respectfully traverses all of these rejections for the reasons listed below.

Exemplary elements of the invention defined by the examined claims 1, 6, and 14

include performing a connectivity verification capable of generating a connectivity verification,

comparing the connectivity verification results to a user-specified threshold, generating an alarm

when the comparison shows that the connectivity verification result has reached the specified

threshold, and, in response, identifying Layer-2 and Layer-3 objects affected by the connectivity

verification alarm, and displaying the identified Layer-2 and Layer-3 objects.

The combined references lack performing any test having any alarm generation, or any

comparison with any thresholds, that indicates Layer 2 and Layer 3 objects are affected by a

condition for which the alarm was generated.

For purposes of expediting examination by simplifying issues, and without any

disclaimer of claim scope or subject matter, Applicant respectfully amends the form of base

claims 1, 6, and 14 to positively recite the verification test being capable, as is necessarily

- 11 -

Attorney's Docket No: ALC 3125

included in a proper interpretation of the examined claims 1, 6, and 14, of detecting connectivity in terms of Layer 2 and Layer 3 objects of the network. Applicant respectfully refers the Examiner to lines 6-7 of claim 1 and lines 3-4 of claims 6 and 14, as currently amended.

Further, and also for purposes of expediting examination by simplifying issues, and without any disclaimer of claim scope or subject matter, Applicant respectfully amends the form of base claims 1, 6, and 14 to positively recite the Layer 2 and Layer 3 objects of the network according to their plain meaning, namely, the Layer 2 and Layer 3 objects being defined by a given containment hierarchy for the network. Applicant respectfully refers the Examiner to lines 7-8 of claim 1 and lines 4-5 of claims 6 and 14, as currently amended.

Enabling and descriptive support for all of the amended recital appears throughout Applicant's originally filed specification, drawings and original claims including, but not limited to, FIG. 5, paragraphs [47] – [56], and original claims 1, 6, and 14.

Applicant's base claims 1, 6, and 14 further recite comparing the verification test results to the user-specified thresholds, generating an alarm, and based on the alarm and the containment hierarchy, identifying the Layer-2 and Layer-3 objects affected by the connectivity verification results associated with the alarm. See lines 7-8 of claim 1 and lines 4-5 of claims 6 and 14, as currently amended.

Enabling and descriptive support for all of the amended recital appears throughout

Applicant's originally filed specification, drawings and original claims including, but not limited to, FIG. 5, paragraphs [47] – [56], and original claims 1, 6, and 14.

Applicant respectfully submits that upon properly interpreting claims 1, 6, and 14 by applying the broadest reasonable meaning to their claim language, and identifying the differences between these interpreted claims and the scope and content of the prior art as evidenced by the collected teachings of Koritzinsky, Misra, Rabe, and Wood, that the claims are patentable within the meaning of 35 U.S.C. § 103.

On page 4 of the Office Action, the Examiner correctly concedes that "Koritzinsky-Wood-Misra do not explicitly teach highlighting objects affected by alarm/alert."

Applicant submits, in addition, that the combination of Koritzinsky-Wood-Misra also fails to disclose, teach, or suggest the subject matter of claims 1, 6, and 14 of defining or performing a verification test capable of detecting connectivity in terms of Layer 2 and Layer 3 objects of the network.

Applicant further submits that the combination of Koritzinsky-Wood-Misra also fails to disclose, teach, or suggest the subject matter of claims 1, 6, and 14 of raising an alarm when the comparison shows that at least one of the connectivity verification results has reached the specified connectivity verification threshold, as recited in independent claims 1, 6, and 14.

The Examiner takes the position that this deficiency of the Koritzinsky-Wood-Misra combination is remedied by adding the Examiner's characterization of a passage extracted from Rabe, which is that Rabe "discloses highlighting objects that have active alerts" on lines 4-30 of col. 6. Applicant respectfully submits, in response, that col. 6 of Rabe discloses no information regarding such alerts.

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Applicant respectfully notes that another part of Rabe, namely lines 17-18 of col. 46, does disclose displaying "historical alert reports" in tabular form and "alert summary reports" in graphical form. However, this teaching in Rabe has nothing to do with, and suggests nothing regarding raising an alarm based upon a "specified connectivity verification threshold," as recited in independent claims 1, 6, and 14. Thus, Rabe fails to remedy the lack of a teaching of alarms within Koritzinsky, Wood, Misra, and the allegedly Admitted Prior Art.

On page 6 of the Office Action, the Examiner correctly concedes that Koritzinsky "does not explicitly teach [sic] the results of each connectivity verification job may be compared against a connectivity profile." The Examiner then takes the position that Misra "discloses obtaining performance metrics and comparing against configured thresholds." Applicant respectfully submits that the Examiner's position is inconsistent with the plain meaning of the claim language, and/or is not supported by the Misra disclosure.

Applicant submits the Examiner appears to interpret the claims as covering the abstract concept of comparing a parameter to a threshold to generate a result. This is not consistent with the claim language.

The as-examined claims 1, 6, and 14 instead defined, and the presently amended claims 1, 6, and 14 now more positively recite, performing connection verification tests pertaining to Layer 2 and Layer 3 objects, comparing the results to user-specified thresholds, generating alarms based on the comparing and, in response, identifying which Layer 2 and Layer 3 objects are affected by the connection verification results associated with the comparing.

Applicant respectfully submits that the rejection misconstrues Misra, as it cites Misra as suggesting subject matter that, upon reading Misra in its entirety, is not found in the disclosure.

Misra teaches a method and system for load balancing for packet-based wireless cellular networks. Misra teaches, more specifically, varying the "footprint" [col. 4, line 34] of a collection of access points (APs) to balance the load. Misra suggests nothing of performing connectivity verification for links or of comparing connectivity verification results to specified connectivity verification thresholds in a manner to ascertain which link may be affected.

Further, Applicant respectfully submits that the references cited by the Examiner do not disclose connectivity verification results that can be compared with thresholds.

For example, the Examiner concedes on page 4 that "Koritzinsky does no explicitly teach displaying connectivity verification results." However, the Examiner then alleges that Wood discloses collecting connectivity information and displaying the network topology information. Applicant respectfully submits that the Examiner's position is not supported by the Wood disclosure. Applicant respectfully submits that Wood's teaching of network topology information cannot be regarded, by a person of ordinary skill in the relevant art, as a teaching of a connectivity verification result as recited by claims 1, 6, and 14. Further, Wood discloses nothing that could be reasonably understood by a person or ordinary skill in the relevant art as suggesting a comparison with a specified connectivity verification threshold as recited by claims 1, 6, and 14.

Moreover, Applicant respectfully submits that the Office Action lacks a clear articulation of the reasons why, in view of the cited prior art, the claimed invention would have been

Attorney's Docket No: ALC 3125

obvious, as set forth in M.P.E.P. § 2142. The Supreme Court in KSR Int'l Co. v. Teleflex Inc., 127 S. Ct. 1727 (2007) noted that the analysis supporting a rejection under 35 U.S.C. § 103 should be made explicit. Moreover, the Federal Circuit has stated that "rejections on obviousness cannot be sustained with mere conclusory statements; instead, there must be some

articulated reasoning with some rational underpinning to support the legal conclusion of

obviousness." In re Kahn, 441 F.3d 977, 988 (Fed. Cir. 2006).

Thus, Applicant respectfully submits that Koritzinsky, Wood, Misra, Rabe, and the allegedly Admitted Prior Art from Applicant's specification fail to disclose, teach, or suggest raising an alarm based upon a "specified connectivity verification threshold," as recited in independent claims 1, 6, and 14.

Applicant respectfully submits that claims 2-5 are allowable based at least upon their dependence from claim 1 for the reasons stated above in connection with claim 1. Applicant respectfully submits that claims 7 and 9-13 are allowable based at least upon their dependence from claim 6 for the reasons stated above in connection with claim 6. Applicant respectfully submits that claims 15-20 are allowable based at least on their dependence from claim 14 for the reasons stated above in connection with claim 14.

For at least the forgoing reasons, Applicant respectfully requests that the rejection of claims 1-7 and 8-20 under 35 U.S.C. § 103 be withdrawn.

Application No: 10/820,111

Attorney's Docket No. ALC 3125

Conclusion

While we believe that the instant amendment places the application in condition for allowance, should the Examiner have any further comments or suggestions, it is respectfully requested that the Examiner telephone the undersigned attorney in order to expeditiously resolve any outstanding issues.

In the event that the fees submitted prove to be insufficient in connection with the filing of this paper, please charge our Deposit Account Number 50-0578 and please credit any excess fees to such Deposit Account.

Respectfully submitted, KRAMER & AMADO, P.C.

Date: September 15, 2008

Terry W. Kramer

Registration No.: 41,541

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Phone: 703-519-9801 Fax: 703-519-9802



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

NOTICE OF ALLOWANCE AND FEE(S) DUE

7590

10/02/2008

KRAMER & AMADO, P.C. Suite 240 1725 Duke Street Alexandria, VA 22314

EXAMINER							
TRAN, PHILIP B							
ART UNIT	PAPER NUMBER						

2155 DATE MAILED: 10/02/2008

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/820,111	04/08/2004	Denis Armand Proulx	ALC 3125	8431

TITLE OF INVENTION: CENTRALIZED INTERNET PROTOCOL/MULTI-PROTOCOL LABEL SWITCHING CONNECTIVITY VERIFICATION IN A COMMUNICATIONS NETWORK MANAGEMENT CONTEXT

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1510	\$300	\$0	\$1810	01/02/2009

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

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A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

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IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

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CURRENT CORRESPOND		ock 1 for any change of address)	F	Fee(s	s) Transmittal. Thi rs. Each additiona	s certif l paper	icate cannot be used f	r domestic mailings of the or any other accompanying nt or formal drawing, must	
KRAMER & A Suite 240 1725 Duke Stree	AMADO, P.C.	//2008	I S a tu	here State iddre rans	Cer eby certify that the s Postal Service we essed to the Mail mitted to the USP	t ificate is Fee(s ith suf Stop ΓΟ (57	of Mailing or Transı s) Transmittal is being ficient postage for firs ISSUE FEE address 1) 273-2885, on the d	mission deposited with the United t class mail in an envelope above, or being facsimile ate indicated below.	
Alexandria, VA	22314							(Depositor's name)	
								(Signature)	
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APPLICATION NO.	FILING DATE		FIRST NAMED INVENT	OR		ATTO	RNEY DOCKET NO.	CONFIRMATION NO.	
10/820,111 TITLE OF INVENTION A COMMUNICATIONS		ERNET PROTOCOL/M EMENT CONTEXT	Denis Armand Proul ULTI-PROTOCOL LA		. SWITCHING C	ONNE	ALC 3125 CTIVITY VERIFICA	8431 TION IN	
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DU	Œ	PREV. PAID ISSUE	E FEE	TOTAL FEE(S) DUE	DATE DUE	
nonprovisional	NO	\$1510	\$300		\$0		\$1810	01/02/2009	
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TRAN, F	PHILIP B	2155	709-224000						
"Fee Address" ind PTO/SB/47; Rev 03-0 Number is required.		" Indication form ed. Use of a Customer	registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.						
PLEASE NOTE: Un recordation as set fort (A) NAME OF ASSI	less an assignee is ident th in 37 CFR 3.11. Comp GNEE	oletion of this form is NO	data will appear on the T a substitute for filing (B) RESIDENCE: (CI	e pa an a	tent. If an assign ssignment. and STATE OR C	OUNT	RY)	ocument has been filed for bup entity	
	are submitted: No small entity discount p # of Copies	permitted)	b. Payment of Fee(s): (P A check is enclose Payment by credit The Director is heroverpayment, to De	d. card	l. Form PTO-2038	is atta	ched.		
5. Change in Entity Sta	itus (from status indicate as SMALL ENTITY state		☐ b. Applicant is no l	long	er claiming SMAI	L EN	ΓΙΤΥ status. See 37 CF	FR 1.27(g)(2).	
NOTE: The Issue Fee an interest as shown by the	nd Publication Fee (if req records of the United Sta	uired) will not be accepte ttes Patent and Trademark	d from anyone other that Office.	an th	e applicant; a regi	stered a	attorney or agent; or th	e assignee or other party in	
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PTOL-85 (Rev. 08/07) Approved for use through 08/31/2010.

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Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 292 of 311



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APPLICATION NO. FILING DATE F		FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.			
10/820,111	04/08/2004	Denis Armand Proulx	ALC 3125	8431			
75	90 10/02/2008		EXAM	INER			
KRAMER & AM	IADO, P.C.		TRAN, PHILIP B				
Suite 240			ART UNIT	PAPER NUMBER			
1725 Duke Street Alexandria, VA 22	314		2155	0			
			DATE MAILED: 10/02/200	8			

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 838 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 838 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

	Application No.	Applicant(s)
	10/820,111	PROULX ET AL.
Notice of Allowability	Examiner	Art Unit
	Philip B. Tran	2155
The MAILING DATE of this communication appe All claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RI of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in this ap or other appropriate communication GHTS. This application is subject to	plication. If not included will be mailed in due course. THIS
1. This communication is responsive to <u>9/17/2008</u> .		
2. The allowed claim(s) is/are 1-7 and 9-20 (renumbered as c	elaims 1-19 <u>)</u> .	
 3. Acknowledgment is made of a claim for foreign priority ur a) All b) Some* c) None of the: 1. Certified copies of the priority documents have 		
2. Certified copies of the priority documents have		
the state of the s	· · ·	
 Copies of the certified copies of the priority documents International Bureau (PCT Rule 17.2(a)). 	cuments have been received in this	national stage application from the
* Certified copies not received:		
Applicant has THREE MONTHS FROM THE "MAILING DATE" noted below. Failure to timely comply will result in ABANDONM THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.		complying with the requirements
4. A SUBSTITUTE OATH OR DECLARATION must be subm INFORMAL PATENT APPLICATION (PTO-152) which give		
5. CORRECTED DRAWINGS (as "replacement sheets") mus	et be submitted.	
(a) ☐ including changes required by the Notice of Draftspers		948) attached
1) hereto or 2) to Paper No./Mail Date		
(b) ☐ including changes required by the attached Examiner's Paper No./Mail Date	s Amendment / Comment or in the C	Office action of
Identifying indicia such as the application number (see 37 CFR 1. each sheet. Replacement sheet(s) should be labeled as such in the		
6. DEPOSIT OF and/or INFORMATION about the depo- attached Examiner's comment regarding REQUIREMENT		
Attachment(s) 1. ☐ Notice of References Cited (PTO-892)	5. ☐ Notice of Informal F	Patent Application
2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948)	6. ☑ Interview Summary	
3. ☐ Information Disclosure Statements (PTO/SB/08),	Paper No./Mail Da 7. ⊠ Examiner's Amendr	te <u>attached</u> .
Paper No./Mail Date	8. Examiner's Stateme	ent of Reasons for Allowance
of Biological Material	9.	
/Philip B Tran/		
Primary Examiner, Art Unit 2155		

Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 294 of 311

	Application No.	Applicant(s)
Interview Summary	10/820,111	PROULX ET AL.
interview Summary	Examiner	Art Unit
	Philip B. Tran	2155
All participants (applicant, applicant's representative, PTO	personnel):	
(1) <u>Philip B. Tran - Primary Examiner</u> .	(3)	
(2) <u>Terry W. Kramer (Reg. No. 41,541)</u> .	(4)	
Date of Interview: 26 September 2008.		
Type: a)⊠ Telephonic b)⊡ Video Conference c)⊡ Personal [copy given to: 1)⊡ applicant 2	2)∏ applicant's representative	·]
Exhibit shown or demonstration conducted: d) Yes If Yes, brief description:	e)⊠ No.	
Claim(s) discussed: <u>1-7 and 9-20</u> .		
Identification of prior art discussed: <u>N/A</u> .		
Agreement with respect to the claims f)⊠ was reached. g)∏ was not reached. h)∏ N	//A.
Substance of Interview including description of the general reached, or any other comments: <u>Claims 1, 3, 4, 6, 14 and</u>		
(A fuller description, if necessary, and a copy of the amend allowable, if available, must be attached. Also, where no callowable is available, a summary thereof must be attached.	opy of the amendments that w	
THE FORMAL WRITTEN REPLY TO THE LAST OFFICE A INTERVIEW. (See MPEP Section 713.04). If a reply to the GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW DATE, OF THE SUBSTANCE OF THE INTERVIEW OF THE INTERVIEW OF THE SUBSTANCE OF THE SUBSTANCE OF T	last Office action has already OF ONE MONTH OR THIRTY ERVIEW SUMMARY FORM, V	been filed, APPLICANT IS DAYS FROM THIS WHICHEVER IS LATER, TO
/Philip B Tran/ Primary Examiner Art Unit 2155		

Art Unit: 2155 Paper Dated 20080920

EXAMINER'S AMENDMENT

- 1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.
- 2. Authorization for this examiner's amendment was given in a telephone interview with Mr. Kramer (Reg. No. 41,541), the undersigned, on September 26, 2008.
- 3. The application has been amended as follows:

IN THE CLAIMS:

The claims of the invention have been amended as follows:

1. (Currently Amended) A network management connectivity verification framework comprising:

a connectivity verification server to perform unattended connectivity verification jobs; and

a connectivity verification application to:

define connectivity verification jobs capable of verifying connectivity in the network relating to at least Layer-2 and Layer-3 objects within a given containment hierarchy for the network,

Art Unit: 2155 Paper Dated 20080920

control the connectivity verification server to perform the defined connectivity verification jobs, wherein the performing generates at least one <u>of</u> connectivity <u>verification</u> result<u>s</u>,

display the connectivity verification results,

receive a user-input specification of at least one \underline{a} connectivity verification threshold [[;]] $\underline{,}$

compare the connectivity verification results to the specified connectivity verification thresholds threshold,

generate an alarm when the comparison shows that at least one of the connectivity verification results has reached the specified connectivity verification threshold,

identify Layer-2 and Layer-3 objects within the containment hierarchy affected by the **connectivity** verification results associated with the alarm, and display the identified Layer-2 and Layer-3 objects.

3. (Currently Amended) The connectivity verification framework of claim 1, wherein the connectivity verification application further provides a display of **the** connectivity verification results.

Art Unit: 2155 Paper Dated 20080920

4. (Currently Amended) The connectivity verification framework of claim 1, wherein the results of each connectivity verification job may be <u>are</u> compared against a connectivity profile, a deviation from the connectivity profile being used to raise [[an]] <u>the</u> alarm.

6. (Currently Amended) A method <u>implemented at least in part by a</u>

<u>connectivity verification server for</u> [[of]] creating a network connectivity verification test, comprising the following steps:

defining a connectivity verification job capable of verifying connectivity in the network relating to at least Layer-2 and Layer 3 objects within a given containment hierarchy for the network;

controlling [[a]] **the** connectivity verification server to perform the connectivity verification job wherein the performing generates at least one **of** connectivity **verification** result**s**;

displaying the connectivity verification results;

receiving a user-input specification of at least one <u>a</u> connectivity verification threshold;

comparing the connectivity verification results to the specified connectivity verification threshold;

generating an alarm when the comparison shows that at least one of the connectivity verification results has reached the specified connectivity verification threshold;

Art Unit: 2155 Paper Dated 20080920

identifying Layer-2 and Layer-3 objects within the containment hierarchy affected by the **connectivity** verification results associated with the alarm; and displaying the identified Layer-2 and Layer-3 objects.

14. (Currently Amended) A method <u>implemented at least in part by a</u>

<u>connectivity verification server for</u> [[of]] performing a network connectivity verification test in a network management context comprising the following steps:

scheduling a connectivity verification process, the process capable of verifying connectivity in the network relating to at least Layer-2 and Layer-3 objects within a given containment hierarchy for the network;

receiving a user-input specification of at least one <u>a connectivity</u> verification threshold;

performing the scheduled connectivity verification **process** to generate a connectivity verification result;

comparing [[a]] **the** connectivity verification result with the user-specified connectivity verification threshold;

generating an alarm when the comparison shows that the connectivity verification result has reached the specified connectivity verification threshold;

identifying Layer-2 and Layer-3 objects within the containment hierarchy affected by the **connectivity** verification results result associated with the alarm; and displaying the identified Layer-2 and Layer-3 objects.

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16. (Currently Amended) The method of performing the network connectivity verification test of claim [[14]] **15**, further comprising the following step:

displaying at least one IP object based on one of [[a]] **the** connectivity verification job and [[a]] **the** connectivity verification result.

ALLOWABLE SUBJECT MATTER

- 4. Claims 1-7 and 9-20 (renumbered as claims 1-19) are allowable over the prior art of record.
- 5. Receipt is acknowledged of papers submitted under 35 U.S.C. 119(a)-(d), which papers have been placed of record in the file.
- 6. Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."
- 7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Philip B. Tran whose telephone number is (571) 272-3991. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Serial Number: 10/820,111

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Page 7

8. Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you

have questions on access to the Private PAIR system, contact the Electronic Business

Center (EBC) at 866-217-9197 (toll-free).

/Philip B Tran/ Primary Examiner, Art Unit 2155 Sept 26, 2008

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Index of Claims 10820111 Examiner Philip B Tran Applicant(s)/Patent Under Reexamination PROULX ET AL. Art Unit 2155

✓	Rejected	-	Cancelled	N	Non-Elected	Α	Appeal
=	Allowed	÷	Restricted	ı	Interference	0	Objected

☐ Claims	renumbered	in the same	order as pr	esented by	applicant		□ СРА	□ т.п	D. 🗆	R.1.47
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Final	Original	09/11/2007	04/11/2008	06/22/2008	09/26/2008					
1	1	√	✓	✓	=					
2	2	√	✓	✓	=					
3	3	√	✓	√	=					
5	4	√	✓	✓	=					
4	5	√	✓	✓	=					
6	6	√	✓	✓	=					
7	7	✓	✓	✓	=					
	8	✓	-	-	-					
10	9	√	✓	✓	=					
8	10	√	✓	√	=					
9	11	√	✓	√	=					
11	12	√	✓	✓	=					
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13	14	√	✓	✓	=					
14	15	√	✓	✓	=					
15	16	√	✓	✓	=					
16	17	√	✓	✓	=					
17	18	√	✓	✓	=					
18	19	✓	✓	✓	=					
19	20	✓	✓	√	=					

U.S. Patent and Trademark Office Part of Paper No.: 20080920

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	Application/Control No.	Applicant(s)/Patent Under Reexamination
Issue Classification	10820111	PROULX ET AL.
	Examiner	Art Unit
	Philip B Tran	2155

	ORIGINAL							INTERNATIONAL CLASSIFICATION								
	CLASS		,	SUBCLASS			CLAIMED NON-CLA						N-CLAIMED			
709			224			G	0	6	F	15 / 173 (2006.0)						
	С	ROSS REF	ERENCE(S)												
CLASS	SL	CK)														
709	223	220														
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	Claims re	numbere	ed in the sa	ame orde	r as prese	ented by a	pplicant		СР	A [] T.D.		R.1.	47	
Final	Original	Final	Original	Final	Original	Final	Original	Final	Original	Final	Original	Final	Original	Final	Original
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NONE			ns Allowed:
(Assistant Examiner)	(Date)	1	9
/Philip B Tran/ Primary Examiner.Art Unit 2155	9/26/2008	O.G. Print Claim(s)	O.G. Print Figure
(Primary Examiner)	(Date)	1	51

U.S. Patent and Trademark Office Part of Paper No. 20080920

Application/Control No. Search Notes 10820111 Examiner Tran, Phillip B Applicant(s)/Patent Under Reexamination PROULX ET AL. Art Unit 2155

	SEARCHED		
Class	Subclass	Date	Examiner
709	220, 223, 224	9/11/2007	PBT
Updated	Search	4/11/2008	PBT
Updated	Search	6/22/08	PBT
Updated	Search	9/26/08	PBT

SEARCH NOTES		
Search Notes	Date	Examiner
East and NPL	9/11/2007	PBT
Updated Search	4/11/2008	PBT
Updated Search	6/22/08	PBT
Updated Search	9/26/08	PBT

		INTERFERENCE SEA	RCH	
Class		Subclass	Date	Examiner
709	224, 223, 220		9/26/08	PBT

U.S. Patent and Trademark Office Part of Paper No.: 20080920

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	16	(proulx near2 denis).inv.	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:02
L2	16157	alcatel.as.	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:03
L3	22	(connectivity near2 verification) and 2	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:05
L4	2	(connectivity near2 verification) and 1	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:05
L5	1	"6816462".pn.	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:06
L6	13199	(connect\$5 link\$5 path\$5 tunnel\$5 channel\$5) near2 verif\$7	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:10
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L8	35	7 same threshold	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:16
L9	280127	(connect\$5 link\$5 path\$5 tunnel\$5 channel\$5) near2 (verif\$7 teast\$5 monitor\$5 confirm\$5 determin\$5 check\$5)	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:17
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L11	944	10 same threshold	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:18
L12	17	11 same network same server	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:20
L13	0	11 same VNN	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:20
L14	10	11 same VPN	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:20
L15	8	8 same VPN	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:20
L16	9	8 and VPN	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:21
L17	37	11 and VPN	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:21
L18	3	11 same framework	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:22
L19	0	11 same (layer-2 layer-3)	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:23
L20	4	11 and (layer-2 layer-3)	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:23
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L22	67704	"709"/\$.ccls.	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:30

L23	7965	709/224.ccls.	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:31
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L34	9	30 and 25	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:35

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L44	17	33 and @ad< "20030415"	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:38
L45	6	34 and @ad< "20030415"	US- PGPUB; USPAT; EPO	OR	ON	2008/09/26 18:38

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_	a. Applicant clair	ILS SMALL ENTITY STATE	s. See 37 CFR 1.27.	D b. Applicant is no lon	ger claiming SMALL ENT	ITY status. See 27 CF	R 1.27(g)(2).	

NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant; a registered attorney or agent; or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office. Authorized Signature Date

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PTOL-85 (Rev. 08/07) Approved for use through 08/31/2010.

OMB 0651-0003

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Case 6:20-cv-00490-ADA Document 66-10 Filed 04/09/21 Page 309 of 311



United States Patent and Trademark Office

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	ISSUE DATE	PATENT NO.	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/820,111	02/03/2009	7487240	ALC 3125	8431

01/14/2009

KRAMER & AMADO, P.C. Suite 240 1725 Duke Street Alexandria, VA 22314

ISSUE NOTIFICATION

The projected patent number and issue date are specified above.

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment is 838 day(s). Any patent to issue from the above-identified application will include an indication of the adjustment on the front page.

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at (571)-272-4200.

APPLICANT(s) (Please see PAIR WEB site http://pair.uspto.gov for additional applicants):

Denis Armand Proulx, Kanata, CANADA; Craig Ellirt Timmerman, Ottawa, CANADA; Felix Katz, Ottawa, CANADA; Margaret Rachniowski, Nepean, CANADA; Afshan Zabihi, Kanata, CANADA; Macmohana Singh Virdy, Ottawa, CANADA; AO 120 (Rev. 08/10)

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Alexandria, VA 22313-1450

REPORT ON THE FILING OR DETERMINATION OF AN ACTION REGARDING A PATENT OR TRADEMARK

In Compliance filed in the U.S. Distr		5 U.S.C. § 1116 you are hereby advised that a court ac Western District of Texas	on the following
	Patents. (the patent action		on the following
DOCKET NO. 6:20-cv-489	DATE FILED 6/3/2020	U.S. DISTRICT COURT Western District of Te	exas
PLAINTIFF		DEFENDANT	
WSOU INVESTMENTS, LICENSING AND DEVE		ZTE CORPORATION, ZTE (USA) ZTE (TX), INC.) INC.;
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TRA	ADEMARK
1 U.S. 7,487,240	2/3/2009	WSOU Investments, LLC	
2			
3			
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	In the above—entitled case, the	following patent(s)/ trademark(s) have been included:	
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PATENT OR TRADEMARK NO. 1 2 3 4 5	DATE OF PATENT OR TRADEMARK		_
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AO 120 (Rev. 08/10)

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•		5 U.S.C. § 1116 you are hereby advised that a court at		
filed in the U.S. Distr	Patents. (the patent action	Western District of Texas on involves 35 U.S.C. § 292.):	on the following	
DOCKET NO.	DATE FILED	U.S. DISTRICT COURT		
6:20-cv-190-ADA	3/16/2020	Western District of Te	exas	
PLAINTIFF		DEFENDANT		
WSOU INVESTMENTS, LLC d/b/a BRAZOS LICENSING AND DEVELOPMENT		Huawei Technologies Co., Ltd.,	Huawei Investment & Holding Co., Ltd., Huawei Technologies Co., Ltd., Huawei Technologies USA Inc., Huawei Device USA, Inc.	
PATENT OR TRADEMARK NO.	DATE OF PATENT OR TRADEMARK	HOLDER OF PATENT OR TR.	ADEMARK	
1 US 7,487,240	2/3/2009	WSOU Investments, LLC	OU Investments, LLC	
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